

Senate Select Committee on Job Security

31 March 2021

ANSWER TO QUESTION ON NOTICE

Defence Housing Australia

Topic: Staffing information

Question reference number:

Type of question: Written,

Date set by the committee for the return of answer: 30 April 2021

Question:

- What number and percentage of your department/agency's workforce are labour hire?
- What number and percentage of your department/agency's workforce are contractors?
- Which companies does your department/agency have contracts with for the procurement of labour hire and/or contract employees, and what is the value of those contracts?
- The extent to which labour hire and contractors are for seasonal or temporary work and how this changes over the course of a year?
- What guidelines are in place covering the procurement of these labour hire services?
- What guidelines are in place covering the procurement of these contractor services?
- What consultants or other recruitment services are used to procure these workers, the cost of these services and the companies providing them?
- Provide a breakdown of the number of labour hire workers and contractors engaged in each state and territory.

Answer:

- DHA has 40 labour hire staff as part of its workforce, which represents 7 per cent of the total workforce.
- DHA does not differentiate between labour hire staff and contractors when engaging these staff.
- DHA has engaged the following suppliers to provide labour hire and contracted employees over the 1 July 2020 to 31 March 2021 period:
 - Ambition Recruit P/L
 - Calleo Indigenous P/L
 - Capital Recruit

- Chandler MacLeod
- Hays Personnel Service
- Horizon One Recruitment
- Hudson Global Resources P/L
- Informatech P/L
- MTP Services P/L
- OnPoint 365 P/L
- PCA People
- Peoplebank Australia P/L
- Recruitment Hive

The total value of services was \$5,196,802 (GST inclusive).

- DHA engages temporary labour hire employees to cover higher demand during the Australian Defence Force (ADF) peak posting period. From 1 October 2020 to 31 March 2021, DHA engaged nine (9) labour hire employees to support operations.
- Defence Housing Australia provides guidelines for the procurement of labour hire services through Standard Operating Procedures.
- Defence Housing Australia provides guidelines for the procurement of contractor services through Standard Operating Procedures.
- DHA has engaged the following suppliers to provide labour hire and contracted employees over the 1 July 2020 to 31 March 2021 period:
 - Ambition Recruit P/L
 - Calleo Indigenous P/L
 - Capital Recruit
 - Chandler MacLeod
 - Hays Personnel Service
 - Horizon One Recruitment
 - Hudson Global Resources P/L
 - Informatech P/L
 - MTP Services P/L
 - OnPoint 365 P/L
 - PCA People
 - Peoplebank Australia P/L
 - Recruitment Hive

The total value of services was \$5,196,802.00 (GST inclusive).

- As at 31 March 2021, the breakdown of labour hire staff by state/territory is as follows:
 - ACT – 34
 - NSW – 6