From: Cooper, Scott [redacted]
Sent: [redacted]
To: Committee, Corporations (SEN)
Subject: RE: Inquiry into the Franchising Code of Conduct

To whom it may concern,

After having already made a submission to the inquiry about my franchisor admitting to breaching the Franchising Code of Conduct and my subsequent leaving the franchise with nothing, and I have now read the submission from *'Jim's Group'*, as lodged by the founder, Jim Penman.

Within the submission from Jim Penman, he states:

'Further, even if a franchisor blatantly breaches the Code, the legal system is so cumbersome and expensive that people with few financial resources cannot take them on. Thus, even positive aspects of the Code, such as the requirement for two weeks' delay after contracts have been delivered, and providing a list of current Franchisees to the prospect, can be ignored.'

In the interests of transparency to assist the Committee sort through the muddy waters of franchising, I would like to inform the Committee that the franchisor at the centre of my breach of the Franchising Code of Conduct by failing to provide a list of existing franchisees, was indeed Jim Penman.

All quotes used in my submission are from correspondence with Jim Penman himself, and I would be happy to provide further information if the Committee so desires. As an example:

'I've checked and it appears you were not given a list of current Franchisees in your Disclosure.'

It should come as no surprise that I continue to find Jim's Machiavellian approach to franchising somewhat disturbing, but based putely on my experience, it provides a perfect example of the immense difficulties facing franchisees under the current system.

Regards

Scott Cooper

Brisbane Region
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