



MACQUARIE
BANK

HOUSE OF REPRESENTATIVES STANDING COMMITTEE ON ECONOMICS INQUIRY INTO PROMOTING ECONOMIC DYNAMISM, COMPETITION AND BUSINESS FORMATION

Question: We've asked this of all of the witnesses who have given evidence. This could be a question to take on notice. It would be interesting to get data on some of your key metrics like net interest margin and return on equity, going back a decade so that we take out a bit of the noisiness of the recent months. Is that something I could ask for?

Answer: Macquarie doesn't publicly disclose NIM at a group or operating group level. Macquarie discloses ROE at a Macquarie Group level. Details of Macquarie Group's ROE for the last 10 years are detailed in the table below.

Performance over past 10 years: FY2014-2023

Year ended 31 March	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Income statement										
NPAT (\$Am)	1,265	1,604	2,063	2,217	2,557	2,982	2,731	3,015	4,706	5,182
Basic EPS (cents per share)	383.6	502.3	619.2	657.6	758.2	883.3	791.0	842.9	1,271.7	1,353.7
Shareholder returns										
Return on equity (%)	11.1	14.0	14.7	15.2	16.8	18.0	14.5	14.3	18.7	16.9
Ordinary dividends (cents per share)	260	330	400	470	525	575	430	470	622	750
Special dividends (cents per share) ⁽¹⁷⁾	116	-	-	-	-	-	-	-	-	-
Share price as at 31 March (\$A)	57.93	76.67	66.09	90.20	102.90	129.42	85.75	152.83	203.27	175.66
Annual TSR (%) to 31 March ^{(18),(19)}	67.2	40.0	(9.2)	46.0	21.3	32.8	(29.9)	83.9	38.6	(9.8)
10 year TSR (%) to 31 March ^{(18),(19)}	189.6	187.7	83.5	99.0	257.7	723.6	220.7	628.6	1,101.9	706.5

Question: This will be an ongoing subject, given that market forces, to some degree, are working. The two thirds is the problem. With scams and cyber and all of those related issues, I am interested in Macquarie's response to that over recent years. It is fair to say that, across the banking sector as a whole, investment in systems and people has increased substantially.....

A question on notice: could you give us data on head count and dollars spent in this space in recent years, and any projections?

Answer:

General comments

- The banking industry has seen a significant increase in scams and fraud in recent years, and we've invested significantly in our digital security and tools, as well as our financial crime and fraud investigations teams in response.
- This year, Macquarie's BFS group initiated a proactive scams campaign to create awareness of how scams have evolved and the measures our customers can take to protect themselves. A range of informative content and resources were launched and shared with BFS customers, and financial advisers, through the newly established [Macquarie Scams Hub](#).

