








Public hearing Tuesday 16/4/24 (4.35 Hilton)

- **ACCESS:** Meaningful information on how individuals will be assisted and how to access the NDIS.
- **REVIEWS:** Annual Reviews for severely disabled persons with the current reporting requirements is unsustainable. Therapy Reports are too long, too expensive, rehashing and very repetitive. A lot of the Review Officers are not trained and don't have the knowledge about the different types of disabilities. This is the prime reason why they initially always request more information when reviewing a Participants NDIS Package. I would have preferred a report on the Participants improvement and maintenance as a direct result of their NDIS funding. A Case Manager from NDIS to manage reviews or alternatively COS providers to have an allocated person who can provide a report and recommendations. These professionals are very intune with the Participant and their needs and can make more informed decisions for the funding requirements.
- **This** way the market regulates itself. If a provider is not up to scratch the participant has both the right and the choice to move. Christina's providers have certainly lifted their game since the introduction of other companies opening up. Participants should continue to select support workers that are on the same page and believe in the participants goals. This should also extend to timetable rostering. (ie: What shifts support workers are rostered on for and also making sure they can support the program in place. (eg: Putting a support worker who is scared of water on hydrotherapy days defeats the purpose of the program.)
- **MISCELLANEOUS:** Provision for family members to step in and get paid for health trips and emergencies. Maybe on case-by-case basis.

	BEFORE	NOW
Communication	 <p>Pulling at blinds to get attention</p>	 <p>Trial with eye gaze</p>
Mobility	  <p>No body tone for sitting or standing</p>	 <p>Standing independently and walking using assistive device.</p>
Nutrition/ eating	 <p>NIL BY MOUTH. Peg fed</p>	 <p>Drinking and eating. Removal of peg.</p>

Commented [O1]:

Independence

Community
Access

Unable to participate without
Assistance to take her out.



shopping for dinner



iceskating



clothes

shopping



Hydro therapy