

---

For me the NBN Rollout in my area has been very disappointing, it was like waiting for a present to arrive only to find out that it never will arrive.

The NBN Tower went into operation in Eldorado in October last year, 6km from my house, but because there's a hill between the tower and my house, I can't get the signal and so my only other option is to hook up to SkyMuster, but...

I would sign up to SkyMuster tomorrow if the plans were comparable to fixed wireless, in both price and data allowance. As shown below they are quite clearly NOT FAIR!!!!!! How is a total data allowance of 150GB for \$200 a month fair when compared to a data allowance of 1000GB a month for \$120??????

- My current Telstra ADSL2+ Plan gives me 500GB of data a month for \$120, I currently average using about 150GB, but would be able to use a heap more with a better service. If only there wasn't a stupid electric fence running along the phone line.
- Current fixed wireless plan being offered by Telstra 1000GB per month for \$120, this would be so good!!!!!!!!!!!!!!

Compared to:

- Average SkyMuster plans being offered 60GB Peak + 80GB Off Peak (Total 140GB) for \$115, or 70GB Peak + 80GB Off Peak for \$200 etc.

How are those prices and data allowance fair, how can NBN Co not understand that SkyMuster is overpriced and lacking in data allowance, I'm trying to run a business and have two teenage children, give me a service that's fair, why should I have to pay more and get less just because you can't be bothered giving me a decent service, I'm not in a remote location, just a rural location. The fixed wireless map shows that it comes within 230m of my house and onto my property.

There are six properties affected by the lack of fixed wireless, why can't you just give us this service, why must we pay so much for so little.

I was told SkyMuster was last resort, this isn't last resort, you have the technology to give us all a decent internet service for a fair price.

As the SkyMuster plans are so ridiculously priced for so little data in comparison to fixed wireless, I have had to look at another option, I'm currently looking at a 'Non-Standard Installation', which is going to cost \$1200, but I figured this will start paying for itself after 15 months of not being on SkyMuster.

The NBN map shows that the fixed wireless service does come onto my property and is only 230m from my house, why can't there be something installed in that zone that points back to my house, after all SkyMuster is meant to be last resort, and I don't see NBN trying very hard to make it work, you've just looked at you maps in your city office and not even bothered to come here to have a look.

I really really don't understand how you can say that NBN SkyMuster Plans are FAIR when compared with NBN Fixed Wireless Plans?

I do understand that many areas are still waiting, but it is here in my area, so why can't I get it more easily.

Isn't the technology already obsolete, isn't Australia ranked 60<sup>th</sup> in the world for internet speed and affordability, stupid government is all I can say.

--

Kind Regards

**Kathy Allen**