

**JOINT SELECT COMMITTEE ON AUSTRALIA'S
IMMIGRATION DETENTION NETWORK**

Q235

Question: When Serco developed that policy and gave it to DIAC for consultation, did DIAC raise any concerns about it; were there any amendments made to it?

Answer: The Keep Safe Policy and Procedure Manual (PPM) aims to operationalise the component of the Psychological Support Program (PSP) that relates to increased engagement of clients assessed as being at risk of suicide or self-harm.

DIAC provided feedback to Serco on its draft Keep Safe PPM which led to some changes being made to the PPM. DIAC is continuing to provide feedback to Serco about the Keep Safe PPM.