Question: What age determination process has been used in Port Augusta?

Answer: DIAC has developed national Standard Operating Procedures for assessing the age of unaccompanied minors. This process consists of gathering all available information, conducting a focused interview with two trained officers, an interpreter and an independent person (a Life Without Barriers representative). The client is given the opportunity to provide any supporting documentation to support their claim, and this will be taken into account. The two officers come to their finding independently. Where an outcome is not absolutely clear, the client is given the benefit of the doubt.