

Dear Senator

Thank you for your correspondence on behalf of the Standing Committee for Rural and Regional Affairs and Transport, regarding its Inquiry into regional bank branch closures. Westpac is committed to working with the Committee through the Inquiry process.

In response to the Committee's request, Westpac will postpone eight regional branch closures that were announced in February 2023. No further decisions on regional branch closures will be made while we engage with the Inquiry.

We will, however, be continuing with our publicly announced branch co-location program, where we bring two branches and customer service teams together under one roof. These co-located branches allow us to invest and stay in communities and have been well received by customers in more than 30 locations.

If you have any questions regarding this email, please do not hesitate to call me directly.

Kind regards



Westpac GROUP