

Subject: written submission regarding medicare scheme

To whom it may concern,

I work as a Accounts administrator/receptionist for . In the two years of working with this company I have had to deal with all the accounts that are associated with the Medicare scheme as well as the private accounts.

When dealing with the Medicare accounts I have to call Medicare every time to clarify all details with them as in the patients details and Medicare limits and what items can be claimed and what items cant be. Every time that I have called Medicare not once have they given me all the correct information I have had to call on many occasions a number of times for the same patient to get the exact information I need.

This scheme is a very beneficial scheme for the chronically ill that can not afford to pay for dental. I have seen a number of patients that leave our clinic happy and satisfied and full of confidence and also the dentists are glad every time that they have given that confidence to these patients. The dentists are very caring and genuine people who wish to help out less fortunate people due to illness.

To take this away from these people would be a very cruel move. Most of the people that come to our clinic are chronically ill and due to their health their teeth have had to suffer every patient I speak to are always so reserved when they come because they are embarrassed of their teeth and then when they are finished treatment you cant stop them smiling and talking it gives them are great amount of confidence. I believe that the program for the community is beneficial also believe that by stopping the program this whole community will suffer greatly, there for causing more problems in the future.

Thankyou for your time.