



Monday, 18 September 2017

Ms Sussan Ley MP  
Chair  
Joint Standing Committee on the National Broadband Network

Dear Ms Ley

**Re: nbn™ services for the Central Coast Rudolf Steiner School**

Thank you for your letter of 18 August 2017 to **nbn** Chief Executive Officer (CEO) Mr Bill Morrow. I have been asked to respond on behalf of **nbn**.

At the outset, I assure you that **nbn** appreciates the importance of a fast internet connection for students wanting to get the most from their education, and that is why we want to make sure that, when connected, we will be able to provide them with a high quality service.

Unfortunately, however, as we rollout the network to the whole country, there can be a small proportion of premises in an area that are more difficult to connect from an engineering perspective. It may be that a premise is too far from existing network assets, meaning the fibre needs to be brought closer in order to deliver the government's mandated minimum whole speed of 25/5Mbps.

To provide the Rudolf Steiner school with access to the **nbn**™ network, some additional work is still required, and we expect to have this finished and be able to provide the school with a service early in the new year, well ahead of the 2020 rollout deadline.

While we sincerely regret this delay, it means that, once connected, the school will have access to a better internet service than initially would have been possible without these additional works.

Please contact me on \_\_\_\_\_ if you wish to discuss.

Yours sincerely

Justin Jarvis  
**Executive Manager, Government Relations**