

I'd like to draw your attention to a regulation issue that needs **URGENT** updating due to abuse from corporate bookmakers in systematically targeting problem gamblers by rejecting attempted bets from punters that show any signs of becoming long term winners.

This means there needs to be regulations that say they must bet ALL customers non discriminatorily the prices they put up. Not just the problem gamblers.

Currently if you are not a problem gambler you will have your account restricted to Minimum Bet Limit only markets.

Events like any International races, any sporting events such as World Cup Soccer, Olympic Games, AFL Grand Final, Australian Open Tennis, State Of Origin, Grand Prix, International events like the Superbowl, Boxing or Golf, the bookmakers licensed to you will not accept your bet even if you are only trying to have a \$1 bet on it.

Its blatantly restricting winning punters, discriminating against the winning punter based on their name, falsely advertising that they will actually take a bet on the event, and only betting losing punters the price thereby **targeting problem gamblers**.

It's like a shop will only sell alcohol it to the alcoholics.

The MBL block they put in your account never goes away.

There are only MBL limits on 5% of the markets they choose to put up a price and bet on mainly Australian Racing.

The other 95% of the markets that don't have MBLs. All attempts to place a bet on all these markets even as low as \$1 are **REJECTED**.

Why is a bookmaker allowed to put up prices but only bet some people (Problem gamblers) those prices?

It's discrimination

Some places also advertise fixed prices but when certain customers log in to bet the prices disappear.

It's discrimination

- Bookmaker chooses to bet on that product.
- Bookmakers chooses what price to put up.
- Non problem gambler/Non desirable customer to bookmaker attempts to place a bet.
- Bookmaker rejects all attempts from the customer to place the bet and **wont even bet the customer \$1.**

This is on **every** market that doesn't have MBLs.

Where is the outlet for punters that want to bet on markets that currently don't have MBLs ?

There is a very simple solution.

- Blanket MBLs on all events bookmakers chooses to put up prices on.

All customers can have their bet accepted to win at least \$1,000.

If the bookmakers wants to allow more they can.

If they don't want to bet all to win \$1,000, they don't have to put up a market.

Without blanket MBLs on all events bookmaker's price where do customers that have been restricted to MBLs only go to get a bet on any of the other 95% of markets that don't have MBLs?

There appears to be a central agency that runs the traders for approx. 20 bookmakers called Betmakers.

Once I sign up to other "Betmakers" run bookmaker, i have about 30 minutes , or one bet before they apply the same MBL Blocks on that account, appears to be a breach of my privacy. Where several different companies are sharing my information.

Without minimum bet limits on all events bookmaker's price they will continue to solely target problem gamblers and not bet all, because there is no regulation that says they need to.

'Please see the attachment where I attempt to place a \$1 bet with 21 bookmakers on Santa Anita races (One of USA biggest race tracks).

Most of these bookmaker's I have never tried to place a bet on Santa Anita races before

Because I am not profiled as a problem gambler.

NOT ONE OF THE 21 "BOOKMAKERS" WOULD BET ME even \$1.

SPORTSBET

10:21

Review & Confirm (1)

Balance: \$2.39

Singles (1)

3. Carole Lombard (3)

2.10

Win or EW
Santa Anita R2
Win - Fixed

Stake
\$1.00
Potential Returns \$2.10

WHAT ARE YOU REALLY GAMBLING WITH?

Set a deposit limit

Total Stake \$1.00
Potential Returns \$2.10

Edit Bet

Confirm Bet

10:21

Bet Slip (1)

Balance: \$2.39

There are some errors in your Bet Slip. Please review.

Singles (1)

Unable to place this type of bet.

3. Carole Lombard (3)

2.10

Win or EW
Santa Anita R2

Win - Fixed
Each Way

\$0.00
Potential Returns N/A

Standard Multi

Add more selections to create a Multi, or combine with a Same Game Multi and increase your potential returns.

WHAT ARE YOU REALLY GAMBLING WITH?

Set a deposit limit

Total Stake \$0.00
Potential Returns N/A

Clear Bet

Place Bet

LADBROKES

9:56

91

<

Betslip

0

Balance: \$3.99

Pending

Bets

2. Adare Manor

1.40

X

Santa Anita Park R7

3m 8s

Fixed Win

\$ 1

Each Way

Est. Return: \$1.40

Your bet of \$1.00 has been rejected.
Bet Rejected

Multis

Increase your potential returns by building a Multi.
Add more bets to your Betslip.

Total Stake: \$0.00

Clear Betslip

Done

NEDS

9:57

<

Betslip

Balance: \$10.00

0

Pending

Bets

2. Adare Manor

Santa Anita Park R7

⌚ 2m 30s

1.45

✖

Fixed Win

\$ 1

Each Way

☐

Est. Return: \$1.45

✖

Your bet of \$1.00 has been rejected.

Bet Rejected

Multis

Increase your potential returns by building a Multi.
Add more bets to your Betslip.

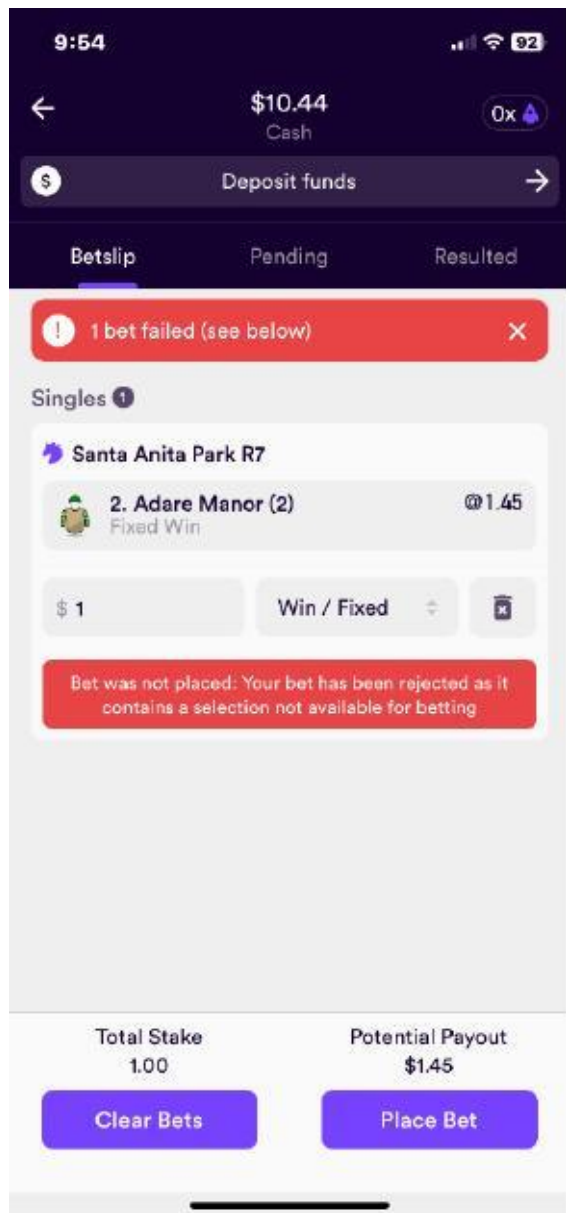
Total Stake: \$0.00

Clear Betslip

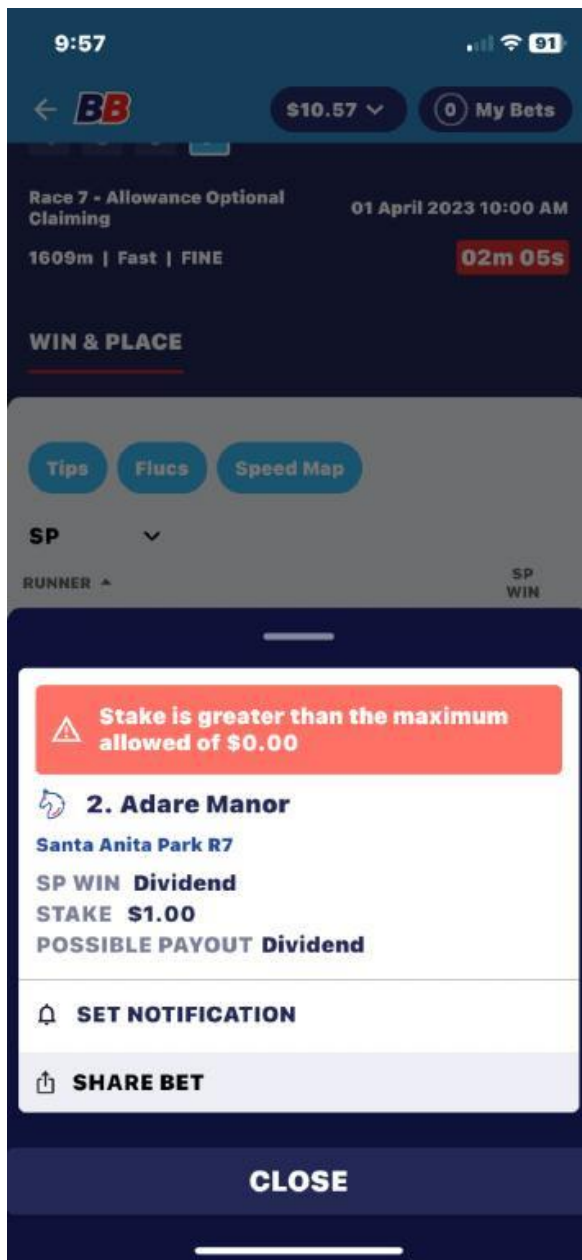
Done



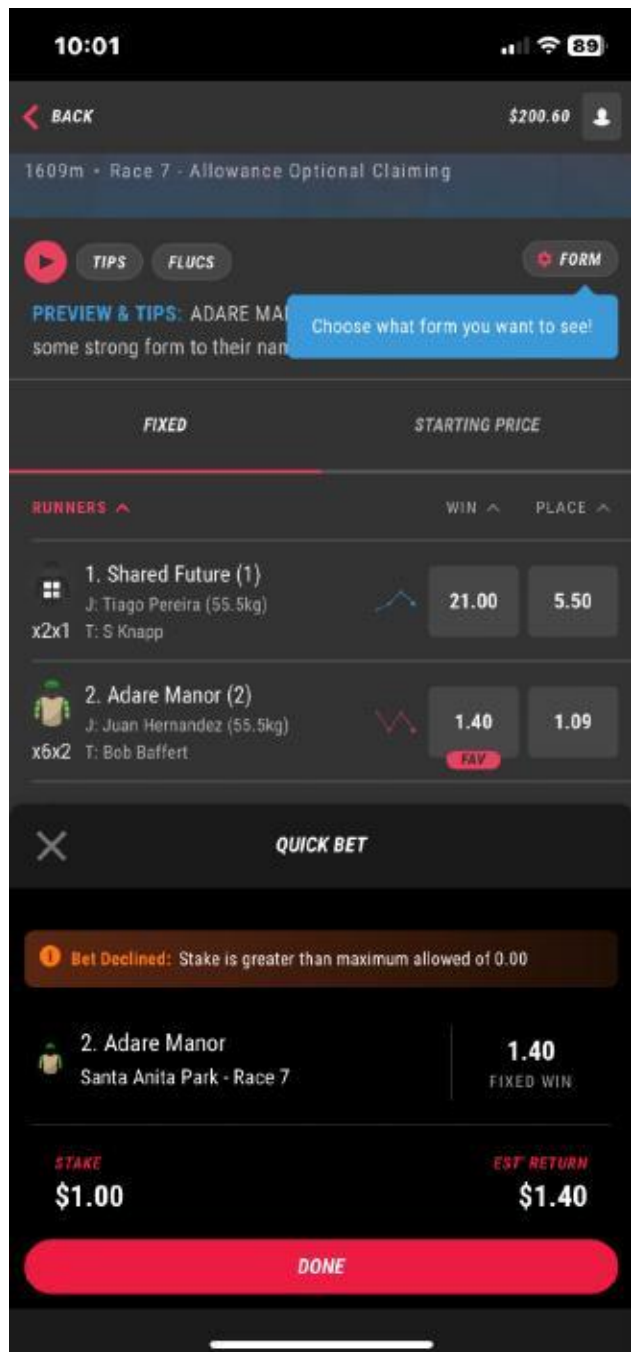
DABBLE



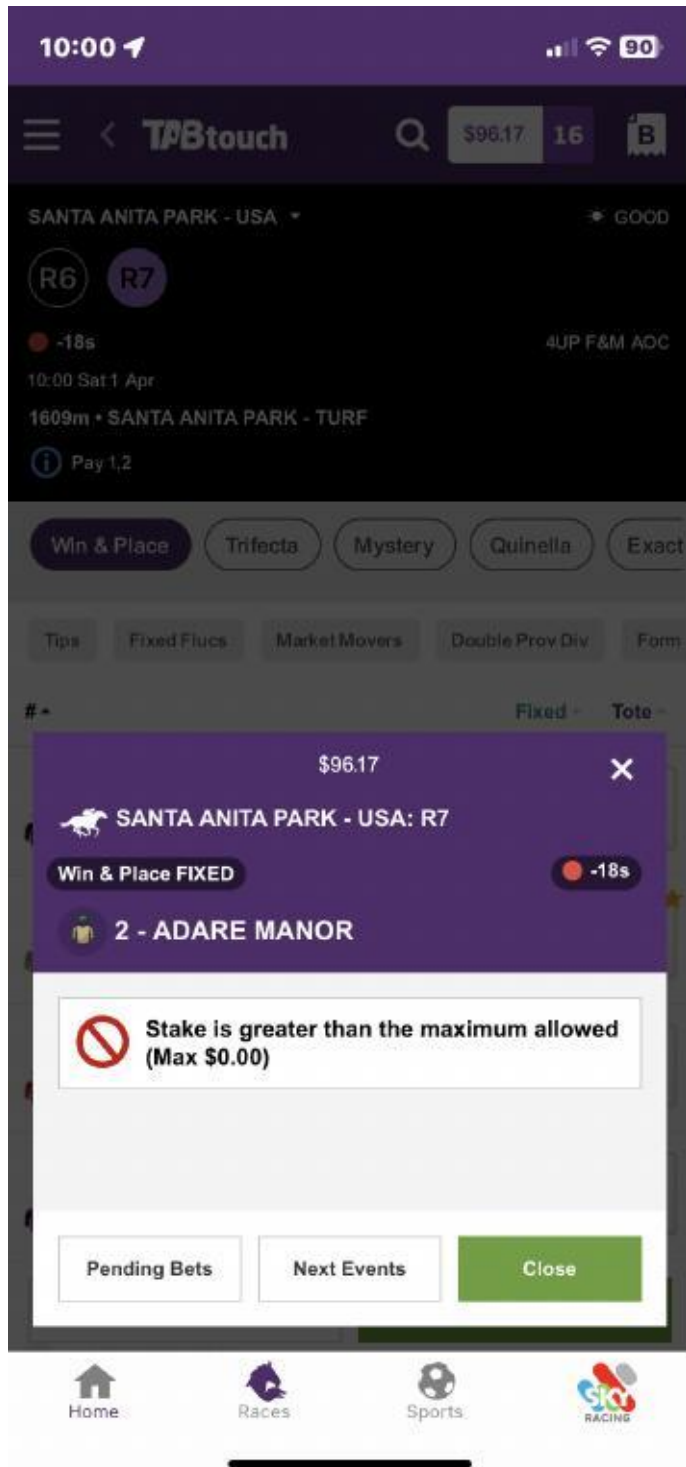
BLUEBET



POINTSBET



TABTOUCH



BETFLUX

10:02

89

AA

betflux.com.au

Bet Receipt

Betting on this product is not allowed on this account

Dismiss

3. Carole Lombard

SANTA ANITA PARK Race #8

April 1st, 2023, 10:30am

@ 2.25

WIN (TBF)

W

P

EW

\$1

\$2

\$5

\$10

\$20

\$50

\$100

\$200

\$500

Clear

\$ 1.00

Bonus Bet

Possible Payout: \$2.25

Change

Confirm \$1.00 Bet

Cancel

Add to Multi

TBF = Fixed price at the time bet is struck

This is a secure encrypted form - you're safe.

2. BIG HOPES (2)

J: Umberto Rispoli (54.5kg)

T: John Sadler

1842

BETFLUX TV

9.00

+

SP

+

2.25

+

SP

+

1152

T: Philip D Angelo

Home

Racing

Sports

Promotions

Bet Slip

<

>

DIAMONDBET

10:04

AA


diamondbet.com.au

×

Bet Receipt

Your bet exceeds the maximum allowed on this event.

Dismiss



3. Carole Lombard
SANTA ANITA PARK Race #8
April 1st, 2023, 10:30am

@ 2.04

WIN (TBF)

W

P

EW

\$1

\$2

\$5

\$10

\$20

\$50

\$100

\$200

\$500

Clear

\$ 1.00

Possible Payout: **\$2.04**

Change

Confirm \$1.00 Bet

Cancel

Add to Multi

TBF = Fixed price at the time bet is struck

This is a secure encrypted form - you're safe.



2. BIG HOPES (2)
J: Umberto Rispoli (54.5kg)
T: John Sadler

9.00

+

SP

+

DIAMONDBET TV

1627

T: Philip D Amato

Home

Racing




Sports



Promotions

Help

SWIFTBET

10:29

   83%


 

Login

This account has been deactivated

Email or Username

Password



☐ Keep me logged in [Forgot Password?](#)

Login

Or

Create New Account

Need a help? [Live Chat](#)

Secured using 2048-bit encryption

This account has been deactivated

BITWINNING

The screenshot displays the Bitwinning mobile application interface. At the top, the status bar shows the time as 10:05, signal strength, Wi-Fi, and a battery level of 88%. The address bar indicates the website is bitwinning.com. A dark grey header contains a close button and the text "Bet Receipt". Below this, a red banner states "Your bet exceeds the maximum allowed on this event." with a "Dismiss" button. The main content area shows details for "3. Carole Lombard" in the "SANTA ANITA PARK Race #8" on "April 1st, 2023, 10:30am". The odds are listed as "@ 2.00" and the status is "WIN (Fixed)". Below the race details are three tabs: "W" (selected), "P", and "EW". A grid of bet amount buttons is shown, ranging from \$1 to \$500, with a "Clear" button. The current bet amount is "\$ 1.00" and the "Possible Payout" is "\$2.00". At the bottom of the bet slip are buttons for "Change", "Confirm \$1.00 Bet", "Cancel", and "Add to Multi". A note states "Fixed = Fixed price at the time bet is struck". Below the bet slip is a security message: "This is a secure encrypted form - you're safe." The bottom of the screen shows a navigation bar with icons for Home, Racing, Sports, Promotions, and Bet Slip, and a standard mobile OS home indicator bar.

10:05 100% 88%

AA bitwinning.com

ⓧ Bet Receipt

Your bet exceeds the maximum allowed on this event. Dismiss

3. Carole Lombard @ 2.00
SANTA ANITA PARK Race #8 WIN (Fixed)
April 1st, 2023, 10:30am

W P EW

\$1 \$2 \$5 \$10 \$20
\$50 \$100 \$200 \$500 Clear

\$ 1.00

Possible Payout: \$2.00

Change Confirm \$1.00 Bet

Cancel Add to Multi

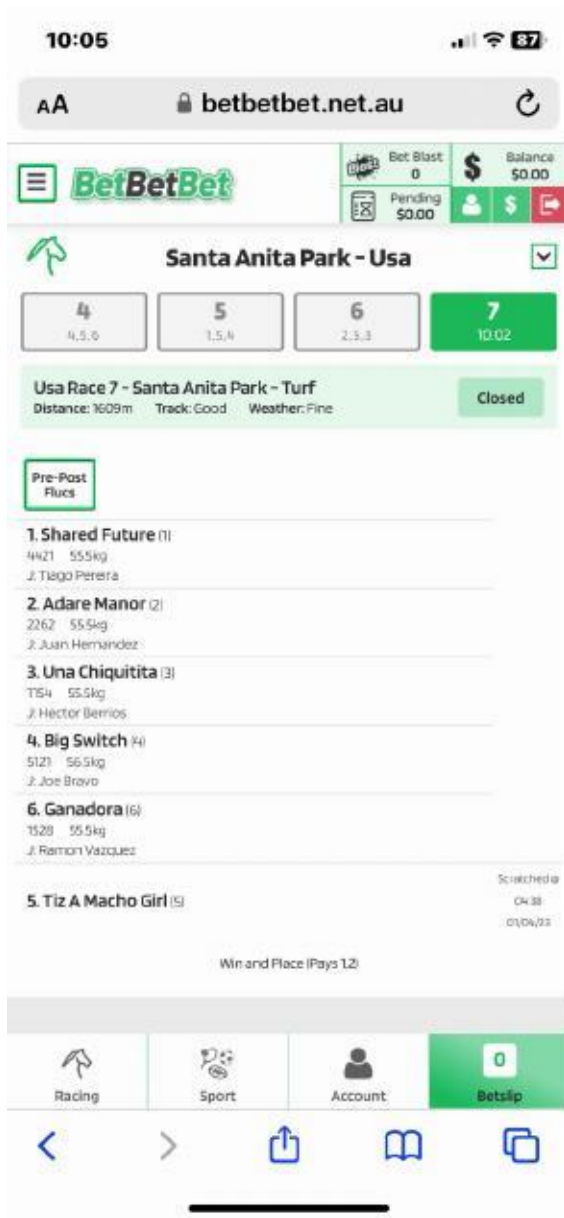
Fixed = Fixed price at the time bet is struck

🔒 This is a secure encrypted form - you're safe.

bitwinning TV 2.00

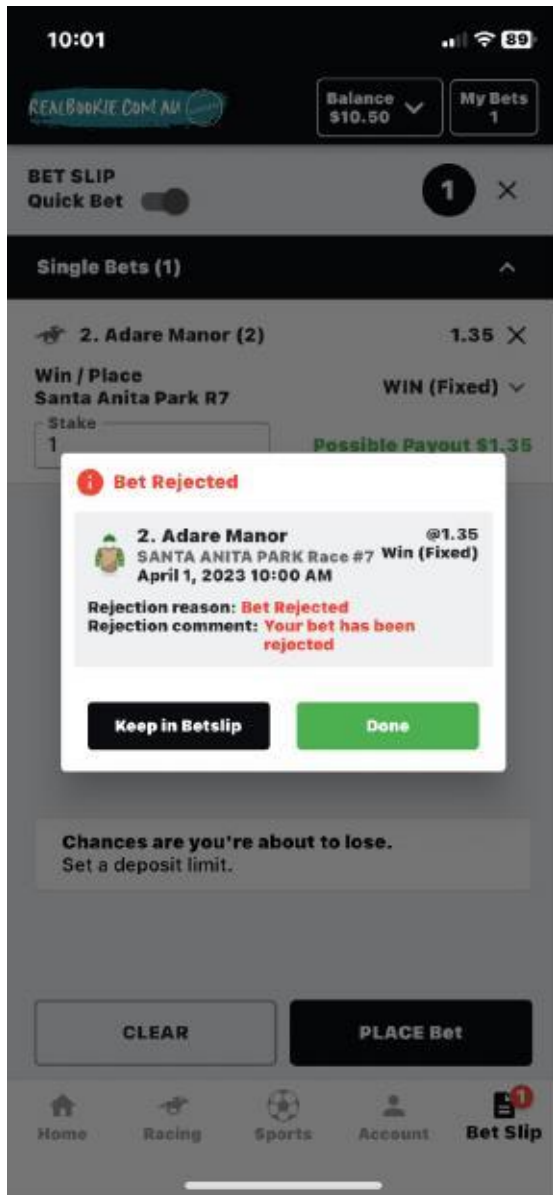
Home Racing Sports Promotions Bet Slip

BETBETBET



As soon as I log in the prices disappear. (Discrimination, they only bet problem gamblers)

REALBOOKIE



PALMERBET

9:58 \$10

Santa Anita Park

1009m Santa Anita Park - Turf

Win/Place Exotics

RACING QUICKBET

2. Adare Manor - Win

Santa Anita Park - Race - Race 7

SP 1

Estimate Return N/A

+0.5	+1	+2
+5	+10	+20
+50	+100	+200
+500	+1,000	Clear

Add to BetSlip Confirm bet

Choose add to BetSlip to create Multi bet

What are you really gambling with? Set a deposit limit.

9:58 \$10

Santa Anita Park

1009m Santa Anita Park - Turf

Win/Place Exotics

RACING QUICKBET

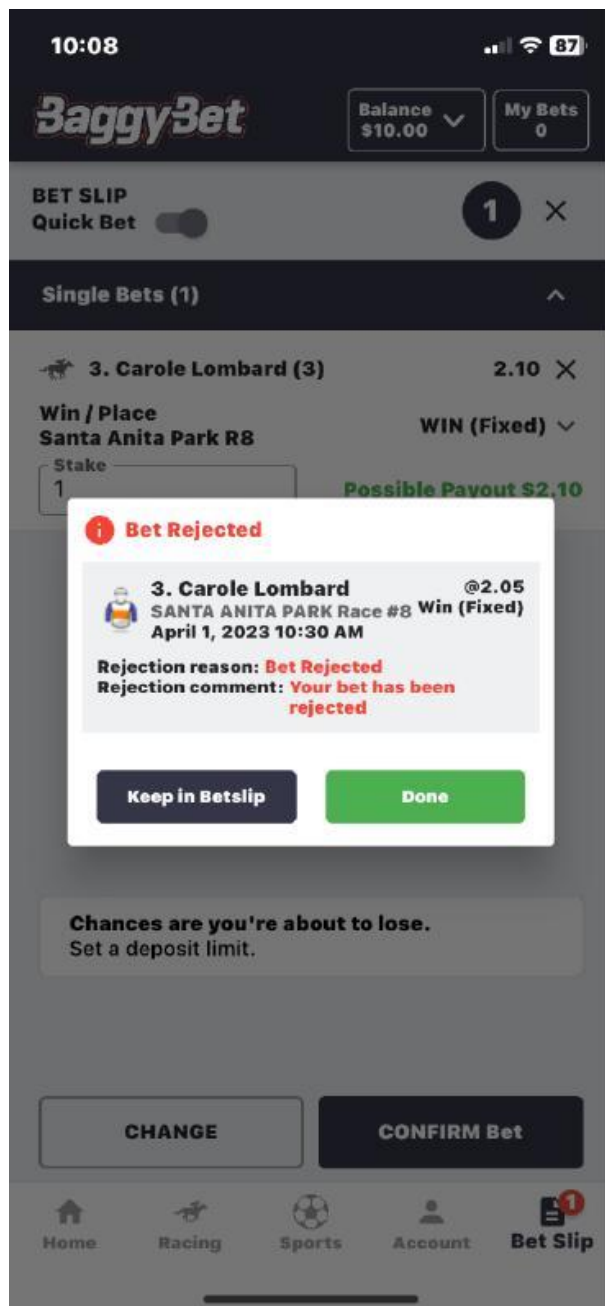


Bet rejected

Betting not available at this time

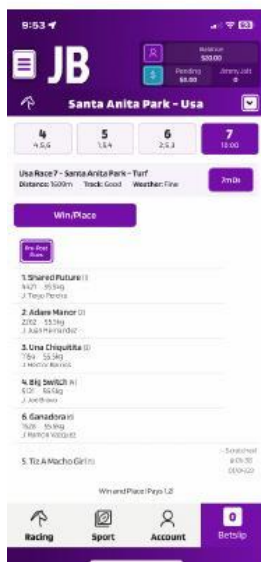
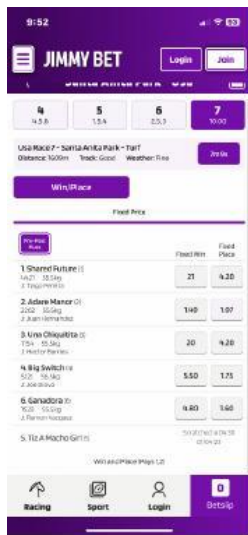
Done

BAGGYBET




JIMMYBET

As soon as I log in the prices disappear. (Discrimination, they only bet problem gamblers)



FOXCATCHER

9:53

 **FOXCATCHER**
BETTING

Balance
\$25.00

My Bets
0


BET SLIP

Quick Bet ☒

1 X

Single Bets (1)

^

 **2. Adare Manor (2)**

1.45 X

Win / Place

WIN (Fixed) v

Santa Anita Park R7

Stake
1

Possible Payout \$1.45

Chances are you're about to lose.
Set a deposit limit.


CLEAR

PLACE Bet

Your bet exceeds the maximum allowed on
this event.

WINBET

9:53



Balance
\$6.38

My Bets
1


BET SLIP

Quick Bet ☐

1 X

Single Bets (1)

^

 2. Adare Manor (2)

1.45 X

Win / Place

Santa Anita Park R7

WIN (Fixed) v

Stake

1

Possible Payout \$1.45

Chances are you're about to lose.
Set a deposit limit.

CLEAR

PLACE Bet

Your bet exceeds the maximum allowed on
this event.

ROB WATERHOUSE

10:09

ROB WATERHOUSE .COM

Balance \$9.45

My Bets 0

BET SLIP

Quick Bet

1

×

Single Bets (1)

^

3. Carole Lombard (3)

2.00

×

Win / Place

Santa Anita Park R8

WIN (Fixed)

▼

Stake

1

Possible Payout \$2.00

Chances are you're about to lose.

Set a deposit limit.

CLEAR

PLACE Bet

Your bet exceeds the maximum allowed on this event.