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Committee, Electricity Prices (SEN)

My electricity bill

Hi, I don't know who to talk to or who could help me, I received my power bill this week and it is \$485 ,last quarter I live in Sydney's eastern suburbs in a small studio apartment and don't leave appliances on when they are not needed, the previous bill was \$277, I feel I have been severely over charged and don't know who to talk to about this.

I have called my power supplier and they were no help and very inconsiderate even when I was crying down the phone talking to them, they only offered to set up a payment plan but that will only make it harder to keep my budget on track.

Please help.

Regards Heidi