



Australian Government
Australian Taxation Office

MR MAXIM ZINTCHENKO
[REDACTED]

Our reference: 8010828797835
Phone: 13 10 20
Your reference: 2410158184951

7 June 2019

Our superannuation guarantee investigation finds in your favour

Dear MR ZINTCHENKO

You are
here

Query received	Investigation progressing	Employer debt established	Debt collection progressing	Investigation closed
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Our investigation into your super query has found ACN 094 365 901 PTY LTD owes you outstanding superannuation guarantee amounts for the following quarters:

Quarter end date	Super guarantee amount
30 September 2011	\$0.00
31 December 2011	\$0.00
31 March 2012	\$401.11
30 June 2012	\$1,288.70
30 September 2012	\$1,160.49
31 December 2012	\$728.51
31 March 2013	\$499.28
30 June 2013	\$1,058.59
30 September 2013	\$1,047.62
31 December 2013	\$711.79
31 March 2014	\$483.02
30 June 2014	\$919.66
30 September 2014	\$1,391.85
31 December 2014	\$1,325.68
31 March 2015	\$1,180.07

Information about our investigation

Step	About each step
1. Query received	<p>We have the required information to commence investigating your query.</p> <p>We will now:</p> <ul style="list-style-type: none">■ contact your employer■ calculate the super contributions you should have received and, if your employer has not met their obligations, issue a bill <p>If you have not already told us where you would like any recovered super entitlements paid, please complete a fund nomination form at www.ato.gov.au/Forms/Superannuation-fund-nomination-form</p> <p>If we can't obtain the information from your employer, we'll estimate their super obligations based on the information available to us.</p> <p>We will write to you if we find:</p> <ul style="list-style-type: none">■ you are not eligible for super, or■ your employer has done the right thing, or■ your employer is bankrupt, in liquidation or under administration <p>The speed of the investigation will depend on your employer's response, the accuracy of their information and the number of quarters in question. If we are experiencing delays in the investigation we will let you know.</p> <p>To help you keep track of or search for lost super accounts, go to www.ato.gov.au/superseeker</p>
2. Investigation progressing	<p>We're following up with your employer to obtain the information needed to determine whether they've met their super obligations.</p>
3. Employer debt established	<p>Where we've established your employer has not met their super obligations we will send your employer a bill telling them how much they owe and a due date for payment.</p> <p>We will notify you if your employer successfully objects or appeals against our objection decision and the amount owed is reduced. In this situation, if your super guarantee has already been paid to your superfund we may have to commence recovery action.</p> <p>We may finalise our investigation at this point if we determined your employer has done the right thing or your employer is bankrupt, in liquidation or under administration.</p>
4. Debt collection progressing	<p>The due date for payment has passed and we're taking action to collect the outstanding debt from your employer.</p> <p>We'll send you a letter when we transfer payments received from your employer into your super fund.</p> <p>We aim to collect the debt owed by your employer as quickly as possible. Delays may occur if:</p> <ul style="list-style-type: none">■ your employer has not responded to our request for payment■ your employer does not adhere to an agreed payment arrangement■ your employer does not agree to our estimation of what they owe■ we need to take legal action against your employer <p>Where there are delays, interest will be calculated on the amount owed to you.</p>
5. Investigation closed	<p>We've taken all steps available to us to recover any outstanding super entitlements and will advise you if we were successful or provide you with a reason why we could not recover your unpaid super.</p> <p>Unfortunately sometimes we might not be able to recover your outstanding super entitlements.</p> <p>If your employer is a company under administration or liquidation it may be possible to collect unpaid super from the company directors.</p>

These amounts are accurate as at the date of this letter, but may be lower than you expected if your employer has made a payment to us or to your fund.

Our next step is to collect these amounts on your behalf.

Unfortunately, there are times when we cannot recover unpaid super, or we can only recover part of the amount owed to you.

If your employer is in liquidation or under administration, we may still pursue the company directors to collect their liable portion of the unpaid super. However, due to privacy laws we cannot advise you of any action taken against them.

For more information about our investigation, please refer overleaf. If you have any further questions, please phone **13 10 20** between 8.00am and 6.00pm, Monday to Friday and quote your tax file number and 'Our reference' at the top of this letter.

Yours sincerely

James O'Halloran
Deputy Commissioner of Taxation