Inquiry into the Shutdown of the 3G mobile network

Optus - Questions on notice from public hearing, 05/02/2025:

1. **What is the minimum version of iOS to allow an iPhone to make a 4G emergency call on Optus network?**
   - iOS 10.2.1 with Optus carrier bundle version 27.1
2. **The Optus website had stated that iOS 10.2.1 would support a 4G emergency call - is this correct?**
   - Yes
3. **Can an iPhone 6 or 6s with iOS 10.2.1 place a 4G emergency call on Optus**
   - Yes
4. **Were all devices listed on the Optus website prior to the 29/11/24 capable of making a 4G emergency call on Optus**
   - The Optus website page referenced was originally a help page on how to enable VoLTE for common handsets, but not identify all different variants including country of origin for handsets
   - Majority of the devices published at the page supported VoLTE and 4G emergency calling. The exception is two models – Samsung Galaxy Star and Samsung Galaxy Star 2
   - Importantly, there were no customers at Optus network with the above models
   - Additionally, as devices with same model name can have multiple variants for different international markets, some of these variants can support VoLTE emergency calls and for other variants emergency calling capability may be unknown. As a result, the device list was removed to avoid customers assessing the device capability based on the generic model name, with alternate more accurate tools provided including the SMS (3498) checker and the updated IMEI checking tool available on the blocked device check page of the Optus website