



Government of **Western Australia**
Department of **Commerce**

Consumer Protection



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Dr Ian Holland
Committee Secretary
Senate Standing Committee on Environment, Communications and the Arts
PO Box 6100
Parliament House
CANBERRA ACT 2600

Dear Dr Holland

DO NOT CALL REGISTER INQUIRY

Thank you for your letter dated 21 December 2009, inviting submissions to the inquiry into the *Do Not Call Register Legislation Amendment Bill 2009*.

I wish to advise that the Consumer Protection Division of the Department of Commerce will not be providing a formal submission to the inquiry on the basis that the Bill does not raise any issues of concern.

I do welcome the expansion of the Do Not Call Register to enable all Australian numbers, including fax numbers, to be registered as I believe it will deliver considerable benefits to both consumers and businesses. In particular, I am pleased that the amendments will assist in addressing 'fax back' scams currently causing considerable concern. These scams involve the sending of unsolicited faxes inviting recipients to fax back via a premium rate service for a list of products available for sale, which unbeknown to the sender incurs significant charges of \$30 to \$40 per fax.

Thank you once again for advising me of the inquiry. I look forward to the implementation of the amendments later this year.

Yours sincerely

Gary Newcombe
A/COMMISSIONER FOR CONSUMER PROTECTION

18/1/10