

## Senate Inquiry – Incidents at Manus OPC on 16-18 February 2014

### Request 2 (n)

#### Copies of:

- *All incident reports, officer's reports, interview records and CCTV footage received by DIBP staff concerning the incident 16-18 February*
- *All incident reports, officer's reports, interview records and CCTV footage received by DIBP from G4S concerning the incident 16-18 February*
- *All incident reports, officer's reports, interview records and CCTV footage received by DIBP from Transfield Services concerning the incident 16-18 February*
- *All incident reports, officer's reports, interview records and CCTV footage received by DIBP from the Salvation Army concerning the incident 16-18 February*
- *All incident reports, officer's reports, interview records and CCTV footage received by DIBP from IHMS concerning the incident 16-18 February*
- *All incident reports, officer's reports, interview records and CCTV footage received by DIBP from Interpreters concerning the incident 16-18 February*

### Response 2 (n)

Incident reports and officers' reports, excluding those disclosure of which could prejudice the good order and security of the centre (or disclose lawful methods or procedures for detecting or dealing with possible breaches of the law) concerning the incident 16-18 February have been provided with this response.

The only interview records that have been received by DIBP or DIBP staff are those provided to the department by Mr Cornall. Those records have been provided to the PNG police in accordance with Mr Cornall's recommendation.

There is no CCTV footage concerning the incident 16-18 February.

Individuals' names and contact details have been redacted for privacy reasons.

**From:** [REDACTED]  
**To:** [Detention Situation Reports; SitRep Limited Distribution](#)  
**Cc:** [REDACTED]  
**Subject:** SitRep #21 – Cat 3 – Critical Disturbance – Manus OPC – 19 February 2014 [DLM=Sensitive]  
**Date:** Wednesday, 19 February 2014 11:09:04 PM

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Classification: [DLM=Sensitive]

SitRep #21 – Cat 3 – Critical Disturbance – Manus OPC – 19 February 2014  
As at 2300hrs AEDST, Wednesday 19 February 2014



◆◆◆◆◆◆◆◆ At approx 1900 hrs local time 8 transferees were returned to the OPC from Lorengu Police Station.

◆◆◆◆◆◆◆◆ No other events have been reported at the OPC and the facility remains calm.



Cleared by [REDACTED], Assistant Secretary, Detention Operations Branch

From: Detention Situation Reports  
Sent: Wednesday, February 19, 2014 11:17 AM AUS Eastern Standard Time  
To: SitRep Limited Distribution  
Cc: [REDACTED]  
Subject: SitRep #20 – Cat 3 – Critical Disturbance – Manus OPC – 19 February 2014 [DLM=Sensitive]

Sensitive

SitRep #20 – Cat 3 – Critical Disturbance – Manus OPC – 19 February 2014  
As at 1000hrs AEDST, Wednesday 19 February 2014

- The report of an unconscious transferee being found in Mike Compound in Sitrep #14 has been confirmed as false.
- Two incidents had occurred concurrently at the time, which resulted in a miscommunication of events.

Cleared by [REDACTED], First Assistant Secretary, Status Resolution Services

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SitRep #19 - Cat 3 - Critical Disturbance - Manus OPC - 19 February 2014

As at 0930hrs AEDST, Wednesday 19 February 2014 Current Situation

- It was very calm and quiet overnight, with all transferees remaining calm and compliant. This mood continues this morning.
- The Emergency Control Organisation was stood down at 0130hrs.
- The focus for today is the normalisation of services. A meeting will be held this morning to discuss the reestablishment of basic canteen services and normalisation of meal provision.
- A meeting will also be held to discuss the integration of additional Wilson Security staff arriving later today.

- While the PNG Mobile Squad is deployed away from the facility, PNG police investigators are assessing damage caused over the past 48 hours, focusing on Foxtrot and Mike Compounds.
- Transferees have expressed reservations with having PNG nationals within the facility however planning is underway to reintegrate local staff into regular operations as soon as possible to ensure these reservations are eased.
- IHMS
- IHMS have relocated back to the clinic within the OPC. Overnight there were 5 minor presentations for cuts and bruises.
- The three transferees identified for transfer to POM are expected to be transferred on commercial flights over the next 48 hours.
- This will be the last SitRep in this chain. Further updates will be issued as new SitReps.

Cleared by [REDACTED], Assistant Secretary, Offshore Detention Services

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SitRep #18 - Cat 3 - Critical Disturbance - Manus OPC - 19 February 2014

As at 0815hrs AEDST, Wednesday 19 February 2014

- 51 Wilson Security staff are in transit from Brisbane to assist with the security of the OPC.
- A Channel 7 film crew was seen at the Brisbane Airport during their departure preparations.

Cleared by [REDACTED], Assistant Secretary, Offshore Detention Services

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AMENDED SitRep #17 - Cat 3 - Critical Disturbance - Manus OPC - 19 February 2014 Please disregard previous SitRep #17

As at 0005hrs AEDST, Wednesday 19 February 2014

- The Australian Government Crisis Coordination Centre (CCC) contacted the National Office Duty Phone advising of a significant increase in reports on social media regarding further potential protest action.
- The CCC has confirmed that there is no specific information at the present time that could assist staff at the OPC in managing the current situation.
- A process has now been established that will allow the CCC to provide any actionable information that does arise to be provided to the National Office Duty Officer for provision to the site for their consideration and actioning as appropriate.

· DIBP Director, [REDACTED] and G4S have been notified that there is no actionable information at the present time.

Cleared by [REDACTED], Assistant Secretary, Offshore Detention Services

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SitRep #16 - Cat 3 - Critical Disturbance - Manus OPC - 16 February 2014

As at 2345hrs AEDST, Tuesday 18 February 2014 Current Situation

- It is very calm all compounds. Meals are being distributed at present.
- The Emergency Control Organisation remains operational.
- Transferees in Oscar and Delta Compounds have agreed to not participate in a protest action over night.
- Information presently available indicates some potential unrest in Foxtrot Compound however G4S advises that there is a good chance of no protest activity overnight.
- The mood of Mike Compound remains heavily dependent on Foxtrot Compound.
- There are currently 207 transferees residing on the oval after being moved from Mike Compound. As part of this movement, 7 agitators were identified and have been temporarily isolated in Bravo Compound for ongoing monitoring. Options for alternative accommodation arrangements for these transferees are currently being investigated.
- Once the situation is stabilised, Behaviour Management Plans will be implemented for these 7 transferees with the aim of reintegrating them with the broader transferee community when appropriate
- Incident Response Teams remain on standby.
- IHMS
- IHMS has identified that three transferees may require transfer to POM in the next 48 hours for scanning. At the present time these transfers are appropriate for commercial flights. Further information to be provided when it becomes available.
- Infrastructure
- Telecommunications infrastructure was removed during the incident. Once the situation has been resolved, work will commence on re-establishing communications.

Cleared by [REDACTED], Assistant Secretary, Offshore Detention Services

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AMENDED SitRep #15 - Cat 3 - Critical Disturbance - Manus OPC - 16 February 2014

As at 2130hrs AEDST, Tuesday 18 February 2014 Please disregard previous SitRep #15. Amendments marked in blue.

## Current Situation

- The mood across the OPC is calm but heightened. The Emergency Control Organisation has been established.
- A number of transferees were moved from Mike Compound as they indicated they wanted no involvement in any potential activity. There are currently 215 transferees remaining in Mike Compound.
- Heavy engagement has been undertaken with Oscar Compound and G4S has advised that it is confident that transferees in that compound will remain calm.
- Foxtrot Compound remains an area of concern and there are unconfirmed reports of transferees gathering implements. The situation is continuing to be monitored.
- Regular operations are continuing in all compounds and preparations are being made for the provision of food.
- Face-to-photo checks will be undertaken as meals are dispensed.
- Security Presence
- There are currently three G4S Incident Response Teams on standby in Personal Protective Equipment ready for deployment if necessary, each comprising ten officers.
- A further three off-duty teams are available for deployment within 15 minutes if the need arises.
- Arrangements are being made to isolate instigators. The PNG Police wish to discuss the matter in the morning.
- Medical
- The IHMS clinic has been relocated to a location which provides better capacity to manage further unrest should it arise. Medical staff are on standby for mass casualty response if required.
- At present, there are two transferees with IMHS with ongoing issues from last night.
- Other matters
- Transferees undergoing voluntarily return through IOM have been relocated to ensure they are able to board their airplane tomorrow.

Cleared by [REDACTED], Assistant Secretary, Offshore Detention Services

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SitRep #14 - Cat 3 - Critical Disturbance - Manus OPC - 16 February 2014

As at 1900hrs AEDST, Tuesday 18 February 2014

- There is a general sense of uncertainty across all compounds and Transferees are generally subdued. Preliminary Messaging has been delivered to Transferees.

- Transferees in Mike Compound are currently agitating, seeking the name of the deceased individual. They have been advised that the name cannot be disclosed at the present time.
- At 1709 local time, G4S personnel found a transferee unconscious in Mike Compound. Further information to be provided when it becomes available.
- PNG police are on standby to provide support if necessary. Discussions are underway regarding the management of transferees involved in violent actions.
- Medical Transfers
- All transferees requiring emergency medical treatment have been evacuated today.
- At approximately 1140hrs local time, the medivac flight carrying transferee [REDACTED] ([REDACTED]) arrived at Port Moresby en route to Brisbane. The aircraft has since departed Port Moresby and is due to arrive in Brisbane at 1800hrs local time.
- At approximately 1345hrs local time, transferees [REDACTED] ([REDACTED]) and [REDACTED] ([REDACTED]) arrived at Port Moresby for medical treatment.
- It has also been reported that transferee [REDACTED] ([REDACTED]) missed a commercial flight to Port Moresby and has been returned to Manus Island OPC.

Cleared by [REDACTED], Assistant Secretary, Offshore Detention Services

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SitRep#13 - Cat 3 - CRITICAL DISTURBANCE AND DEATH - MANUS OPC - 16 FEBRUARY 2014

As at 0430 hours AEDST Tuesday 18 February 2014

- Protest action at the Manus Island Offshore Processing Centre escalated dramatically at about 11pm AEDST last night (February 17) and continued through until after 1am.
- Order was restored about 2am and the facility is now calm.
- A number of transferees were injured during the protest activity and are receiving medical treatment.
- All staff were evacuated from the facility when the situation deteriorated about midnight. The PNG Police mobile squad took action to restore order to the site and encourage transferees to return inside the perimeter of facility.
- It is believed several hundred transferees were involved in the disturbance, with a number of those moving from the facility to the adjoining road.
- At the height of the disturbance at about 1am, the PNG Police fired shots. PNG Police did not enter the facility at any time.
- G4S is engaging with transferees and reiterating the risks involved with undertaking violent protest activity.
- A preliminary assessment of the facility has been undertaken. While there is property damage to some areas, it is not significant. All compounds have been classed as habitable and there is contingency accommodation available for use, if required. Damage primarily relates to fencing. Water supply has been interrupted in parts of the facility and one compound is currently without lighting.

- Efforts are being made to restore the facility to normal operations. The medical, dining and kitchen areas were undamaged and breakfast will be prepared as normal.
- As at 330am, the health services provider IHMS was treating 77 transferees as a result of the disturbance of the 77, 15 were assessed as suffering more serious injuries. Unfortunately one of these has now passed away.
- One individual is being treated for a suspected gunshot wound to the buttocks.
- Arrangements will be made to ensure people continue to receive prompt and appropriate medical treatment, including the use of the Lorengau Hospital and Port Moresby Hospital, as required.
- No DIBP or service provider staff were injured in the incident.
- Comcare not notified.

Cleared by [REDACTED] Deputy Secretary ISRG

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SitRep#12 - Cat 3 - CRITICAL DISTURBANCE - MANUS OPC - 16 FEBRUARY 2014

As at 2050 hours Monday 17 february 2015

- At 2144 local time transferees in Mike compound have begun to push the fences down.
- The generator has failed and the lights have gone out.
- Police, G4S and dogs are standing by.
- At 2145 local time transferees breached the fences and moved onto Paugrash road.
- Emergency Response Team (ERT) has been deployed and G4S CSOs have been extracted from Mike Compound.
- The ERT has managed to move all transferees back into the compound.
- One G4S officer has been injured and transferred to IHMS.

National duty officer [REDACTED]

Cleared by [REDACTED] AS Detention Operations

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SitRep#11 - Cat 3 - CRITICAL DISTURBANCE - MANUS OPC - 16 FEBRUARY 2014

As at 2130 hours AEDST MONDAY 17 February 2015

- G4S began to distribute meals to the compounds at 1930 local time.
- At 1950 there was a small episode of chanting in the Mike compound.
- All compounds were reported as calm at the last report from G4S, 2011 local time.

National duty officer [REDACTED]

Cleared by [REDACTED] AS Detention Operations

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SitRep#10 - Cat 3 - CRITICAL DISTURBANCE - MANUS OPC - 16 FEBRUARY 2014

As at 2020 hour AEDST Monday 17 February 2015

- At 1819 local time G4S officers and PNG Security Safety officers delivered dinner to the transferees in Lorengaru Prison.
- When handed their dinner the transferees threw their meals on the floor and told the officers that if they were not released tonight they would self harm.
- At 1912 local time all compounds at the centre remain calm.
- 4 dogs have now been deployed to patrol inside and outside the compounds.

National duty officer [REDACTED]

Cleared by [REDACTED] AS Detention Operations

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SitRep#9 - Cat 3 - CRITICAL DISTURBANCE - MANUS OPC - 16 FEBRUARY 2014

As at 1850 hours AEDST Monday 17 February 2014

- At 1734 local time a large number of transferees who did not want to participate in the protest were transferred to Bravo compound.
- A large number of transferees have gathered in Delta compound for a meeting.
- At 1747 all non essential staff were moved out of the OPC. Only security staff and response teams remain.
- At 1805 G4S met with transferees in oscar compound.
- The transferees stated that they wanted the 8 detained by police yesterday returned to the OPC tonight or they would undertake action at midnight.



- G4S told the transferees that they are liaising with PNG Police and it is likely the police process will be completed by tomorrow and the 8 transferees returned.
- They also told the transferees that if they continued to demonstrated that they too could face criminal charges.

National duty officer [REDACTED]

Cleared by [REDACTED] AS Detention Operations

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SitRep#8 - Cat 3 - CRITICAL DISTURBANCE - MANUS OPC - 16 FEBRUARY 2014

As at 1850 hours AEDST Monday 17 February 2014

- It was reported at 1716 local time that the protest has reduced and has virtually ceased, however the 50 - 70 transferees remain gathered in the centre of the compound.
- G4S have positioned internal and external patrols around Oscar compound.

National duty officer [REDACTED]

Cleared by [REDACTED] AS Detention Operations

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SitRep#7 - Cat 3 - CRITICAL DISTURBANCE - MANUS OPC - 16 FEBRUARY 2014

As at 1820 hours AEDST Monday 17 February 2014

- At 1652 local time G4S officers reported that a protest had commenced in Oscar compound.
- 50 - 70 detainees have begun chanting.
- At 1655 local time the command suite was opened.
- The transferees are chanting "freedom" . It is thought that this relates to the 8 transferees detained last night.
- They have also begun to throw chairs over the fence.
- All other compounds are reported to be quiet.

National duty officer [REDACTED]

Cleared by [REDACTED] AS Detention Operations

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Additional: SitRep#6 - Cat 3 - CRITICAL DISTURBANCE - MANUS OPC - 16 FEBRUARY 2014

· Additional information received - an eighth transferee [REDACTED] [REDACTED] has been taken to police station.

National Duty Officer - [REDACTED] - [REDACTED]

Cleared by [REDACTED], Assistant Secretary Offshore Detention Operations - [REDACTED]

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LIMITED SITREP DISTRIBUTION

SitRep#6 - Cat 3 - CRITICAL DISTURBANCE - MANUS OPC - 16 FEBRUARY 2014

As at 0220 AEDST Monday 17 February 2014

- As at 0120 local time, quiet across all compounds.
- Food is being delivered to transferees across the centre.
- The PNG Mobile Police Squad continues to patrol the external perimeter.
- Four transferees will remain overnight in the IHMS clinic (non-life-threatening).
- The ECO on Manus will be stood down following maintenance on a light pole along route Pugwash. This light pole had been pushed over during the disturbance and poses a risk due to unsecured electric power source.
- Maintenance will result in lights along Pugwash being affected for around 15 minutes. Appropriate security measures to be implemented and if no further issues, as mentioned, ECO to be stood down.
- No further updates overnight, unless further issues arise.

National Duty Officer - [REDACTED] - [REDACTED]

Cleared by [REDACTED], Assistant Secretary Offshore Detention Operations - [REDACTED]

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LIMITED SITREP DISTRIBUTION

SitRep#5 - Cat 3 - CRITICAL DISTURBANCE - MANUS OPC - 16 FEBRUARY 2014

As at 0015 AEDST Monday 17 February 2014

- As at 2315 local time, all compounds were reported as quiet but tense.
- Iranian transferees in the Mike compound are making demands for food and water. Water has been provided, however, food will not be provided until such time G4S considers the situation is adequately stable to allow access to the canteen.
- The Iranian transferees have also requested that no PNG nationals are to access the centre.
- The seven transferees arrested for their involvement in the disturbance are Iranian Mr [REDACTED] ( [REDACTED] Iraqi [REDACTED] ( [REDACTED] Lebanese [REDACTED] ( [REDACTED] Iranian [REDACTED] ( [REDACTED] Egyptian [REDACTED] ( [REDACTED] Lebanese [REDACTED] ( [REDACTED] and Iranian [REDACTED] ( [REDACTED]
- Five transferees are currently under IHMS care.
- A face to photo match of transferees has not been conducted at this time.

National Duty Officer - [REDACTED] - [REDACTED]

Cleared by [REDACTED], Assistant Secretary Offshore Detention Operations - [REDACTED]

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#### LIMITED SITREP DISTRIBUTION

SitRep#4 - Cat 3 - CRITICAL DISTURBANCE - MANUS OPC - 16 FEBRUARY 2014

As at 2257 AEDST Sunday 16 February 2014

- As at 2120hrs, all compounds were reported as quiet but tense. All transferees that had absconded have been returned to the centre.
- It has also been reported that a number of local Manusians (and local G4S) were involved in throwing rocks back at the transferees.
- Six transferees have been detained by RPNGC and taken off site for questioning with one other transferee sought by Police. This transferee is currently receiving medical treatment at the IHMS clinic.
- There have been 19 transferees in total admitted to the clinic for a range of conditions ranging from a laceration to the chest, another with what appears to be a serious cut to the neck. Another two were reported as being unconscious when brought to the clinic.
- All staff are reported as safe and accounted for - though two G4S officers are believed to have suffered minor injuries.

National Duty Officer - [REDACTED] - [REDACTED]

Cleared by [REDACTED], Assistant Secretary Offshore Detention Operations - [REDACTED]

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LIMITED SITREP DISTRIBUTION

SitRep#3 - Cat 3 - CRITICAL DISTURBANCE - MANUS OPC - 16 FEBRUARY 2014

As at 2055 AEDST Sunday 16 February 2014

- As at 1955 local time six transferees have been detained by PNG Police and taken to Lorengau Police Station.
- Two transferees have been charged for refusing to return to the centre. The charges for the remaining four are unknown at this time.
- All service provider staff have been accounted for.
- Further information to follow.

SES Duty Officer on call - [REDACTED] - [REDACTED]

National Duty Officer - [REDACTED] - [REDACTED]

Cleared by [REDACTED], Assistant Secretary Detention Infrastructure - [REDACTED]

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LIMITED SITREP DISTRIBUTION

SitRep#2 - Cat 2 - CRITICAL DISTURBANCE - MANUS OPC - 16 FEBRUARY 2014

As at 2030 AEDST Sunday 16 February 2014

- As at 1930 local time all compounds were reported as being under control.
- All transferees have been returned to the centre.
- Six transferees have been reported as sustaining non-life-threatening injuries.
- The centre has sustained some damage but the extent is unknown at this time.
- Further information to follow.



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1958 or Australian Citizenship Act 2007, and can only be used for purposes under these Acts.



Manus Island Regional Processing Centre

# INCIDENT REPORT

<b>Incident Report Number</b>	<b>MI 0577</b>	<b>Date of Report</b>	<b>16/02/14</b>
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Reporting person's name	[REDACTED]
Reporting person's designation	Operations Manager
Incident Type	Assault causing minor bodily harm
Incident Category	Major
Version	1
Incident Status	<b>OPEN</b>
Date report created	16/02/14
Time DIBP Notified	0715 hrs.
DIBP Contact	[REDACTED]
DIBP Notified by	[REDACTED]

<b>Location of incident:</b>	DELTA Compound Mess MIRPC
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<b>Transferees involved</b>	<b>No:</b>	<b>Names of staff/others involved (specify)</b>
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]

At approximately 0610hrs on Sunday 16<sup>th</sup> February 2014 during breakfast at the Delta Compound mess room [REDACTED] transferee [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] approached the serving area to receive bread from Eurest Employee [REDACTED]

After receiving 5 pieces of bread from [REDACTED] (Eurest), [REDACTED] demanded more and when [REDACTED] (Eurest) refused he attempted to grab extra.

[REDACTED] (Eurest) then hit the top of [REDACTED] right hand with a pair of serving tongs claiming the transferee had not washed his hands.

The blow from the tongs caused a minor cut to [REDACTED] hand and he was taken to IHMS at 0635 where he was treated before being returned to his compound at 0645

This incident remains open while EUREST and G4S carry out an investigation into the matter.

<b>Agencies Alerted:</b>	
1.	PNGICSA
2.	DIBP
3.	IHMS
4.	TSA
5.	G4S



Manus Island Regional Processing Centre

# INCIDENT REPORT

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Damage as a result of the incident:			
Asset type	Severity	Description	Approx. cost
N/A			

Attachments: NIL	
1.	

Related Incidents:	
1.	





Manus Island Regional Processing Centre  
**INCIDENT REPORT**

<b>Incident Report Number</b>	<b>MI0580</b>	<b>Date of Report</b>	<b>16/02/2014</b>
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Reporting person's name	██████████
Reporting person's designation	Acting Centre Manager
Incident Type	<ul style="list-style-type: none"><li>• Major Disturbance</li><li>• Mass Breakout</li><li>• Riot</li><li>• Serious damage to a facility</li><li>• Use of emergency response equipment</li><li>• Use of a weapon by a transferee</li><li>• Sabotage</li><li>• Notification by welfare authorities</li><li>• Incidents likely to attract media attention</li></ul>
Incident Category	Major
Version	1
Incident Status	Major
Date report created	16/02/2014
Time DIBP Notified	1800hrs
DIBP Contact	██████████
DIBP Notified by	██████████

Location of incident: MIRPC

Transferees involved	No:	Names of staff/others involved(specify)
██████████	██████████	
██████████	██████████	
██████████	██████████	
██████████	██████████	
██████████	██████████	
██████████	██████████	

**Incident Details:**

At approximately 1750hrs on Sunday 2014 Code Green called by G4S Safety & Security Officers in Oscar compound.

This call was verified by G4S Safety Security Supervisor ██████████ who was at the route Pugwash. It was reported that approximately 30 – 35 Transferees scaled the South side of fence in Oscar Compound.

Number of G4S staff and Police mobile squad officers responded to code green and managed to capture 7 x Transferees on route Pugwash. G4S officers and Police officers managed to push



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

transferees back into Oscar compound through Golf three gates.

Subsequently captured 7 x Transferees arrested by Police and restrained with flexi cuffs and held on route Pugwash.

Prior to transfer, all 7 x Transferees assessed by IHMS. Transferee [REDACTED] wasn't medical cleared for release for police custody. 6 x Transferees medically cleared and released to Police custody.

At 2000hrs following 6 x Transferees transported to Lorengau Police station by Sergeant [REDACTED]s [REDACTED] from Royal Papua Niugini Constabulary (RPNGC) and 2 x Police Mobile Squad officers.

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

At 1800hrs ECO stood up in G4S main administration building.

It was reported by G4S Oscar compound supervisor that large number of Transferee becoming vey agitated and becoming physically aggressive by throwing various objects from inside the compound to outside of the compound towards route Pugwash.

1821hrs Code Black called in Oscar compound. Injured Transferee (TBC) removed from Oscar compound to X – Ray compound for further treatment.

Mike & Foxtrot compound supervisor reported that Transferees are agitated and becoming violent towards G4S staff.

Delta compound reported that 1 x Transferee (TBC) scaled the fence and holding outside the compound on route Charlie.

At 2100hrs 2 x Incident Response Teams (IRT) deployed to Green Zone (GZ) area to stop transferees breaking into GZ from Foxtrot compound. Foxtrot Transferees managed to pull the color bond fence down. IRT managed to stop transferees breaching to GZ area. Transferees threw number of items (rubbish bins/ rocks/ chairs/ tables) towards IRT.

IRT pushed violent transferees to center of the compound and established safe defense line. Transferees backed off and move towards Alpha 6 gate.

During this action IRT managed to extract main instigator Transferee [REDACTED] [REDACTED] from Foxtrot compound to GZ. Transferee [REDACTED] ) was arrested by Police mobile squad.



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

It was reported that Transferee [REDACTED] also arrested by Police Mobile Squad.

At 2151hrs following two transferees taken to Lorengau Police station by Sergeant [REDACTED]

This incident report remain open.

**Agencies Alerted:**

1.	PNGICSA
2.	DIBP
3.	TSA
4.	IHMS
5.	G4S
6.	RPNGC

**Damage as a result of the incident:**

Asset type	Severity	Description	Approx. cost
TBC			

**Attachments:**

1.	N/A
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**Related Incidents:**

1.	N/A
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Manus Island Regional Processing Centre  
**INCIDENT REPORT**

<b>Incident Report Number</b>	<b>MI 0580</b>	<b>Date of Report</b>	<b>16/02/2014</b>
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Reporting person's name	[REDACTED]
Reporting person's designation	Acting Centre Manager
Incident Type	<ul style="list-style-type: none"> <li>• Major Disturbance</li> <li>• Mass Breakout</li> <li>• Riot</li> <li>• Serious damage to a facility</li> <li>• Use of emergency response equipment</li> <li>• Use of a weapon by a transferee</li> <li>• Sabotage</li> <li>• Notification by welfare authorities</li> <li>• Incidents likely to attract media attention</li> </ul>
Incident Category	Major
Version	2
Incident Status	Open
Date report created	17/02/2014
Time DIBP Notified	0900hrs
DIBP Contact	[REDACTED]
DIBP Notified by	[REDACTED]

Location of incident: MIRPC

Transferees involved	No:	Names of staff/others involved(specify)
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	

**Incident Details:**

At 1800hrs ECO stood up in G4S in main administration building.

ECO composition

- [REDACTED] – G4S Regional General Manager (0A)
- [REDACTED] – DIPB Centre Director (India 1)
- [REDACTED] – TSA Contract Administrator (Zulu 1)
- [REDACTED] – IHMS Site Manager (Hotel 6)



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

██████████ – G4S Logistic Manager (Log 1)  
██████████ – G4S Compliance Manager (Radi Operator Scriber)  
██████████ – G4S Safety & Security Officer (Radio Opeartor/ Scriber)  
██████████ – G4S Safety & Security Officer (Radio Opeartor/ Scriber)

Ground Operation Command

██████████ – G4S Deputy Reginal General Manager (0B)  
██████████ – G4S Regional Operations Manager (0C)  
██████████ – G4S Acting Centre Manager (A1)

Troop Command

██████████ – G4S Duty Operations Manager (A3)  
██████████ – G4S Duty Operations Manager (A4)  
██████████ – G4S Duty Operations Manager (A3 – Night)  
██████████ – G4S Duty Operations Manager (A4 – Night)

G4S Compound Supervisors

Oscar Compound – ██████████  
██████████ Oscar Sierra 1 – Night)  
Mike Compound – ██████████ (Mike Sierra 1)  
██████████ (Mike Sierra 1 - Night)  
Foxtrot Compound – ██████████ (Foxtrot Sierra 1)  
██████████ (Foxtrot Sierra 1 - Night)  
Delta Compound – ██████████ (Delta Sierra 1)  
██████████ (Delta Sierra 1 - Night)  
Charlie Compound – ██████████ (Charlie Sierra 1)  
██████████ (Charlie Sierra 1 - Night)

Incident Response Team Leaders

██████████  
██████████  
██████████  
██████████  
██████████  
██████████  
██████████

Amendment to Version One

It was confirmed that Transferee ██████████) attempted to scale the fence from Delta compound and G4S officers managed to prevent this action. Transferee ██████████) held outside the compound on route Charlie and returned back into compound.



# INCIDENT REPORT

## Timeline

- 2156: Mike, Foxtrot Supervisors report Compounds are stable and calm, requesting food and water.
- 2205: Delta gate secured, Mike issued water.
- 2226: Mike S1 – Iranians within groups attempting to take control of compound
- 2229: Mobile Squad to standby  
Mike S1 – Inform Iranians have taken control
- 2258: Police on standby at Echo Block and 0A given permission for Police Mobile Squad K9 Unit to enter Race Way, but dogs to remain on leash
- 2325: Sergeant [REDACTED] informed that PNGDF refused entry as there was no staff posted on that gate.
- 2330: 2 x Local Guards posted at Golf 6 so staff can move through
- 2330: Late entries:- 1x Telephone conference with Canberra, G4S Melbourne at 2200 hrs and 2300 hrs.
- 2335: 23x Additional Staff arrived (expats) for brief at Echo Block. Deployment location to advise.
- 2346: Food delivered to Bravo and Charlie  
All supervisors report that the compounds are currently in calm mood  
Delta 9 secured with 2x transferee's Green Zone
- 2352: Oscar S1 Feedback from Transferees is that they are in fear of Locals
- 0004: Electricians move to Green Zone for Live Wire Issue
- 0030: Food to Delta
- 0045: Food went to Oscar
- 0047: IHMS account 8 x Staff
- 0058: Phone Conference started with Canberra and G4S head office
- 0058: 13 x Interpreters requested to move to the Bibby
- 0119: Interpreters have left the MIRPC
- 0127: 0C – Advising that will lose power to Pugwash due to exposed wiring needing repair (see 0004) approximately 10 minutes. All Sierra's responded
- 0129: Electricians advising power expected to be down for one minute
- 0130: 0C – Briefing staff for power outage. 0B requesting lights out now
- 0130: Escort 2 given tasks to be fulfilled during power outage
- 0132: 0B - Escort has advised task to complete
- 0132: 0B – Asking for lights back on.
- 0134: Moving containers to Green Zone to block fences that were torn down. MS1 – One container moved. Clients mood is good. Clients watching the containers being moved.
- 0135: Escort 1 and 0B confirmed lights back on.
- 0137: MS1 – containers still moving
- 0130: Crib meals delivered to Delta 9
- 0142: 4 x Delta FM completed duties and returning to Bibby
- 0143: First shipping container complete in Mike. Still waiting on the container for between Fox – Mike
- 0150: Crib meals still being delivered
- 0151: 0A has stood down the Command centre back to control



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

**IHMS Overview**

██████████ - Health Services Manager (following information taken directly from IHMS Report)

In excess of 25 casualties were treated by IHMS staff in the medical centre, details of some clients were unable to be captured due to lack of interpreters and quick turnaround times, details of 18 casualties treated as critical (and who spent considerable time in the medical centre for treatment) as follows:

Boat ID	First Name	Last Name	Nationality	Compound	Injury
██████████	██████████	██████████	Iran	Oscar	L) scalp laceration.
██████████	██████████	██████████	Iran	Oscar	Arrived at medical centre semi-conscious, possible fractured mandible.
██████████	██████████	██████████	Iran	Oscar	20cm Neck laceration
██████████	██████████	██████████	Iran	Oscar	Fractured patella
██████████	██████████	██████████	Iran	Oscar	L) lung contusion
██████████	██████████	██████████	Iran	Oscar	Fractured right Metacarpal.
██████████	██████████	██████████	Iraq	Oscar	Lacerations to left deltoid.
██████████	██████████	██████████	Iran	Mike	Laceration to head.
██████████	██████████	██████████	Iran	Oscar	Abdominal pain from impact.
██████████	██████████	██████████	Iran	Oscar	Loss of consciousness (mechanism unknown), knee and shoulder pain.
██████████	██████████	██████████	Iran	Oscar	Split top lip, broken tooth.
██████████	██████████	██████████	Iran	Oscar	Neck and back injury (mechanism unknown) possible Left leg fracture.
██████████	██████████	██████████	Iran	Oscar	Possible left wrist fracture.
██████████	██████████	██████████	Iran	Oscar	Possible fracture to right phalant and metacarpal.
██████████	██████████	██████████	Lebanon	Mike	Knee pain.
██████████	██████████	██████████	Iraq	Oscar	Back pain.
██████████	██████████	██████████	Iran	Delta	Stone impact to head.

Five Transferees remained in the medical centre overnight:

- ██████████ – Conscious levels observed overnight, maintained GCS of 14, requires imaging of left shoulder and right knee.
- ██████████ – “Requires imaging of later al jaw and right knee”.



# INCIDENT REPORT

- [REDACTED] 20cm neck laceration was sutured, requiring intravenous antibiotic therapy and a possible washout.
- [REDACTED] – Split lip sutured, requires facial imaging.
- [REDACTED] – fractured left patella, requiring imaging.

It was reported that the clients that remained in the medical centre overnight all remained hemodynamically stable with no immediate threat to life.

The Senior Medical Officer and Health Services Manager remained in regular contact with the communication's team from International SOS throughout the incident.

Clients requiring follow up treatment will be brought to the medical centre today for further review and treatment as required.

IHMS staff also treated following G4S staff:

- [REDACTED] – abrasion to right forearm.
- [REDACTED] – abrasion to scalp.
- [REDACTED] – bruise to left tibia.
- [REDACTED] small laceration to back of head.
- [REDACTED] – pain to left forearm.

Eight Transferees still remain in Lorengau Police custody.

[REDACTED]  
 [REDACTED]  
 [REDACTED]  
 [REDACTED]  
 [REDACTED]  
 [REDACTED]  
 [REDACTED]  
 [REDACTED]

Incident Report remains open.

Agencies Alerted:	
1.	PNGICSA
2.	DIBP
3.	TSA
4.	IHMS
5.	G4S
6.	RPNGC





Manus Island Regional Processing Centre  
**INCIDENT REPORT**

Damage as a result of the incident:			
Asset type	Severity	Description	Approx. cost
TBC			

Attachments:	
1.	N/A

Related Incidents:	
1.	N/A



Manus Island Regional Processing Centre

# INCIDENT REPORT

<b>Incident Report Number</b>	<b>MI 0580</b>	<b>Date of Report</b>	<b>16/02/2014</b>
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Reporting person's name	[REDACTED]
Reporting person's designation	Acting Centre Manager
Incident Type	<ul style="list-style-type: none"> <li>• Major Disturbance</li> <li>• Mass Breakout</li> <li>• Riot</li> <li>• Serious damage to a facility</li> <li>• Use of emergency response equipment</li> <li>• Use of a weapon by a transferee</li> <li>• Sabotage</li> <li>• Notification by welfare authorities</li> <li>• Incidents likely to attract media attention</li> <li>• Emergency Medical Offsite</li> </ul>
Incident Category	Major
Version	3
Incident Status	Open
Date report created	17/02/2014
Time DIBP Notified	2140hrs
DIBP Contact	[REDACTED]
DIBP Notified by	[REDACTED]

Location of incident: MIRPC

Transferees involved	No:	Names of staff/others involved(specify)
[REDACTED]	[REDACTED]	[REDACTED] - G4S
[REDACTED]	[REDACTED]	[REDACTED] - G4S

### Incident Details:

On Monday 17th February 2014 following 2 x transferees air lifted to Port Moresby (POM) for further medical treatment.

**Transferee** [REDACTED]

At 1430hrs Transferee [REDACTED] was evacuated from MIRPC to Port Moresby on the emergency Air Ambulance under the G4S escort of Safety and Security Officer (SSO) [REDACTED].

At the time of boarding the aircraft status of Transferee [REDACTED] was stable.

G4S escort officer [REDACTED] confirmed that Air Ambulance landed POM at 1630hrs and Transferee [REDACTED] transported to Pacific International Hospital, 4 Mile.



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

Nil issues reported during escort.

**Transferee** [REDACTED]

At 1515hrs Transferee [REDACTED] [REDACTED] was evacuated from MIRPC to Port Moresby on the emergency Air Ambulance under the G4S escort of Safety and Security Officer (SSO) [REDACTED]  
[REDACTED]

At the time of boarding the aircraft status of Transferee [REDACTED] was stable.

G4S escort officer [REDACTED] confirmed that Air Ambulance landed POM at 1630hrs and Transferee [REDACTED] transported to Pacific International Hospital, 4 Mile.

Nil issues reported during escort.

Please refer to IHMS for further information.

This incident report remains open.

Agencies Alerted:	
1.	PNGICSA
2.	DIBP
3.	TSA
4.	IHMS
5.	G4S
6.	RPNGC

Damage as a result of the incident:			
Asset type	Severity	Description	Approx. cost
TBC			

Attachments:	
1.	N/A

Related Incidents:	
1.	N/A



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

<b>Incident Report Number</b>	<b>MI 0580</b>	<b>Date of Report</b>	<b>16/02/2014</b>
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Reporting person's name	██████████
Reporting person's designation	Acting Centre Manager
Incident Type	<ul style="list-style-type: none"><li>• Major Disturbance</li><li>• Mass Breakout</li><li>• Riot</li><li>• Serious damage to a facility</li><li>• Use of emergency response equipment</li><li>• Use of a weapon by a transferee</li><li>• Sabotage</li><li>• Notification by welfare authorities</li><li>• Incidents likely to attract media attention</li><li>• Emergency Medical Offsite</li><li>• Death in the RPC</li></ul>
Incident Category	Major
Version	4
Incident Status	Open
Date report created	18/02/2014
Time DIBP Notified	Ongoing reporting throughout the incident
DIBP Contact	██████████
DIBP Notified by	██████████

<b>Transferees involved</b>	<b>No:</b>	<b>Names of staff/others involved(specify)</b>

Location of incident: MIRPC

**Incident Details:**

ECO open at 1347hrss on Monday 17th February 2014 due to tensions rising in Mike compound.

Between 1348hrs and 1548hrs tension in the compounds fluctuated between calm and elevated.

Between 1524hrs and 1548hrs ongoing dialogue occurred between G4S personnel and Transferees in Foxtrot; at this meeting the Transferees requested that G4S National staff not participate in discussion.

Due to a protracted period of calm, at 1548hrs the ECO was stood down.

At 1644hrs protest action commenced in the centre of Oscar Compound. A group pf 50 transferees were heard to chant in English "my friend" and "Death to PNG". All other compounds reported as being calm. At 1652hrs Oscar transferees became agitated with many moving around the compound.



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

At 1702hrs a number of transferees requested to be moved from Oscar Compound as they did not want to be involved in any protest activity. Threats were made to Delta Compound transferees at this time by Oscar Compound transferees because Delta Compound had not supported Oscar Compound in protest action. The protest action in Oscar Compound grew to 70 in number. As a result of escalating tensions, 2 x IRT units were stood to. Non-essential personnel were removed from the compounds at 1712hrs and at 1728hrs a meeting was held in Delta Compound (D3). As a result of ongoing tension the off duty IRT was stood to and deployed from the Hardstand 1 Accommodation Area to RPC F Block and the off duty SSO Shift was deployed from the Bibby to the MIRPC.

At 1819hrs the Mobile Squad were engaged with discussion with Oscar Compound Transferees about the 6 transferees from Oscar Compound and 2 from Foxtrot Compound that were arrested and held at the Lorengau Police station; this incident is seen as contributing to the increase in tensions at Oscar Compound. At 1839 the lights were reported out on the perimeter of Mike Compound; this was the first of several power failures at Mike during the evening – power was restored at 1845hrs. This incident also increased the tensions in Mike compound. At around this time Control requested an understanding of the strength of the Police Mobile Squad in preparation for a future requirement; reported to be 46 personnel on duty including a K9 unit with 4 dogs. After light was restored to Mike at 1845hrs there was an increase in tension between Oscar and Foxtrot Compounds which was exacerbated by the Iranian Nationals in the compounds threatening non participants in any protest action.

At 1938hrs there was a disturbance in Mike Compound when a local employee passed and was jeered and whistled at by transferees; this activity became a significant event with up to 120 Transferees engaged in loud whistling, jeering and chanting. At this stage a decision was made by the G4S Regional General Manager [REDACTED] (0A) to remove local guards and other personnel from the Centre as their presence was proving an aggravation to an already tense time. At 1946hrs all compounds reported calm but at 2035hrs there were complaints from transferees about the slowness of food deliveries; it is possible that slow food deliveries again added to the elevated stress levels in compounds. At approximately 2000hrs a Mobile Squad dog unit entered the MIRPC and conducted a familiarization of the Centre East (Zone 1) and a second dog team conducted a familiarization of Centre West (Golf 2 to Green Zone). It was reported that stones were thrown at the dogs in Green Zone. It was not possible to identify the perpetrators as they wearing masks. At 2034hrs the Mobile Police were in location at the Police posts in front of Mike and Oscar Compounds on Route Pugwash. By 2055hrs the situation was calm enough for a shift change in G4S personnel and discussion about standing down the Mobile Squad.

However, at 2125hrs information was received that tension would escalate after evening meals. This was reinforced at 2132hrs when increasing reports were received that Transferees in Foxtrot had started to wear running shoes (an indicator of potential protest action). In addition information was received from transferees that a breach from Foxtrot to Mike was imminent. At this time a decision was made to not release the day shift and to ensure the Police Mobile Squad also remained on duty. At 2114hrs the generators for Mike Compound stopped which meant that there were no lights external or internal in Mike Compound. This incident saw a significant increase in tension in Mike compound and it was reported that Transferees were wearing masks and throwing stones towards Foxtrot and at G4S personnel on the perimeter (Pugwash). This stone throwing escalated into a formed protest and a breach of the Mike Compound fences towards Foxtrot compound and the calling of a Code Green at 2144hrs.



# INCIDENT REPORT

At this time Regional Senior Operations Manager [REDACTED] (0C) directed two out the three IRT teams to a forming up point behind shipping containers adjacent to the Golf 2 gate on route Pugwash. Staff was noticed taking cover behind the Guard hut which was being stoned by transferees. On order and under command of 0C the IRT teams adopted there tactical formations and moved to close the gap in the fence using shields; which they did. This enabled the G4S personnel taking cover behind the guard post to be extracted from that location to safety outside the Green Zone on Route Pugwash. Due to an overwhelming preponderance of incoming missiles from not only Mike Compound but also to their rear from Foxtrot Compound the decision was made to withdraw from the Greenzone to a position of safety outside Golf 2 at which point the IRT held ground. Using their shields the IRT team provided a means of cover to other G4S personnel in that location which enabled them to extract from Golf 2 location back to main gate Golf 1 location using shipping containers along Route Pugwash for cover from further stoning. During this withdrawal G4S personnel sustained injuries.

While the incident in Mike was unfolding, Transferees in Foxtrot compound were beginning to identify themselves as not being involved in any violence and asking for G4S protection. While there was protest activity at the Mike end of the Foxtrot compound, this was a significant indicator that further protest action was going to occur in Foxtrot compound. The tension in the centre was escalated further at 2151hrs when it was reported that Delta Compound Transferees were starting to arm themselves with makeshift homemade weapons.

At 2153hrs it was reported that a Transferee was badly injured and moved to the Mike dining facility. By 2154hrs there were two compounds engaged in violent protest (Mike and Foxtrot) and significant potential for a third and fourth (Delta and Oscar) to commence violent protest also. At 2156hrs the lights went out in Foxtrot which increased protest activity (rock throwing). Due to a number of personnel being injured, at 2157hrs the decision was made to use the IRT to form a defensive block in Mike Compound, adjacent to the Kitchen (but forward of the kitchen rear service doors) to enable a wounded Transferee to be extracted from the canteen; which occurred. The rioting Transferees applied so much pressure to the IRT team that it was reinforced with the second team and held ground. The pressure increased on the teams to such an extent that Deputy Regional General Manager [REDACTED] (0B) requested a third IRT team asset to deploy allow the teams to move forward and maneuvered inside Mike Compound. It was at this time that it was reported that Mobile Squad was armed with shotguns and semi-automatic weapons.

At 2159hrs the compound Supervisor from Oscar Compound advised that missiles were being thrown into Oscar Compound from Foxtrot Compound; this may or may not have been possible but was reported by the compound supervisor. At 2201hrs the fence between Mike and Foxtrot compounds was breached and at 2203hrs the lights in Mike Compound went out for a third time. These two events significantly increased violent protest action as protesters were able to use the cover of darkness to attack G4S personnel with relative impunity.

At 2205hrs it was reported that the gates between Mike and Foxtrot had been destroyed and that protestors now had free and open access between both compounds. Protestors from Foxtrot compound were spotted arming themselves and running into Mike Compound attacking occupants of Mike. Between 2205hrs and 2213hrs, when elements of the third IRT were withdrawn to 0C location at Golf 1, violent protest action increased with protestors throwing large rocks, metal bars, chairs and any other items that could be used as a missile. During this period the off duty IRT was stood to and all non IRT personnel were removed from the vicinity of gate G1 and A7. In Mike compound riot action



Manus Island Regional Processing Centre

# INCIDENT REPORT

intensified with at least one protestor climbing onto a roof and using that vantage point to throw missiles on protestors and G4S personnel before climbing down. Other protestors were using fire hoses in Mike Compound to spray water at each other and G4S personnel; the water to Mike compound was cutoff in response. In Mike Compound, under command, the IRT pushed forward and forced the transferees back. At this time the IRT was not only being attacked with projectiles from two directions but also by transferees with metal bars and lumps of wood. It was reported at 2215hrs that Mike compound transferees had now armed themselves with poles and metal bars and were attacking the IRT directly. Finally at 2218hrs the IRT line was broken by the overwhelming force of the protestors and was forced to make a tactical withdrawal through gate Golf G7 and at that point go firm and create a block against the gate to prevent any attempt to breach. As a precautionary measure to prevent breaching of the fence line at gate Golf 2 an IRT detachment was tasked to go firm against the gate.

At 2219hrs it was determined that additional personnel were required and the off duty day shift were called back to the centre by 0A to provide support to 0C activities in Foxtrot compound. At 2220hrs the Mike generator was restarted and lighting restored to the compound. However between 2200hrs and 2220hrs violent and uncontrolled rioting was occurring between Mike and Foxtrot compound with protestors attacking each other, G4S personnel and incidentally Mobile Squad personnel on Pugwash (using missiles).

Finally at 2237hrs 0B took the decision to abandon Mike Compound and withdraw all G4S personnel to the vicinity of gate Golf 1 to allow reconstitution of the IRT teams, rest and planning for further activities. At approximately 2248hrs, 0B advised that the responsibility for restoring law and order in Mike Compound now belonged to the Mobile Squad.

On the withdrawal of the IRT to gate G1 location 0C took control of IRT elements and retasked them to provide protection to Foxtrot personnel who did not want to partake in the protest. For their own protection, Foxtrot personnel not involved in the protest were moved to the internet room for safety and 15 x IRT members deployed to Foxtrot main gate Alpha 6.

At 2259hrs IHMS started to withdraw from the centre and established a field medical facility at the Bibby with a mass casualty triage facility on the wharf alongside the Bibby.

At 2306hrs the ECO (main) relocated from a bus outside Golf 1 to the Bibby under command of RGM [REDACTED]. A tactical coordinator was left at the G4S office to establish a control point at the G4S office. At this time the on the ground commanders [REDACTED] remained on site

At 2315hrs all IRT units entered Foxtrot compound and pushed violent and armed Transferees to the Green Zone area and established safe defence lines between Transferee accommodation P block and I block.

At 2320hrs IHMS clinic was cleared and all remaining personnel (staff and patients) were relocated to the Bibby location.

At 2322hrs a number of gun shots were fired by the mobile squad in the vicinity of Mike Compound and at 2324hrs a CS Gas grenade landed in the vicinity of G4S main administration building.



Manus Island Regional Processing Centre

## INCIDENT REPORT

At 2326hrs Oscar compound Transferees became violent and breached the fence along route Charlie. At this time, multiple code Greens were reported in Oscar compound where Transferees had armed themselves with improvised weapons. In order to prevent a breach of the safe area established between Gate A7 and D9, G4S SSOs established the barrier between edge of Transferee accommodation block Delta 9 and Delta 4. Transferees from Oscar compound attempted to Breach the barrier and enter into the MIRPC administration area. G4S staff managed to maintain the barrier.

At 2327hrs the IRT in Foxtrot Compound reported that they had a visibility into Mike compound and reported police units inside Mike compound. Observation of ongoing violence observed between a) Police on Transferees and b) transferee on transferee

At 2329hrs Charlie Sierra 1 advised that he would commence evacuation of Charlie and Bravo compounds, relocating the transferees to the PNGDF Oval and to ensure their safety and security. At the same time IRT Team 1 were confronted by a violent transferee group at the Mike Compound gate into Foxtrot compound.

At approximately 2330hrs Police Mobile Squad withdrew from Mike compound and 0B and A1 entered into Mike compound via route Pugwash with number of SSOs. Evacuation of casualties from Mike compound commences. At this time Romeo 1 advised she had lost control of her national IRT team members who have dispersed into the immediate area of Mike Compound.

Due to the ongoing risk to personnel at 2337hrs the Control Scribe and Radio Operator were withdrawn to the ECO main organization at the Bibby location.

In Mike Compound all Transferees appeared to be frightened and distracted. Under direction of G4S personnel all Transferees moved into the Mike compound dining hall without issue. Given the number of casualties 2 x medical staff from IHMS deployed into Mike compound for further triage of casualties.

A review of Foxtrot compound at approximately 0005hrs indicated that there were no transferees in Foxtrot compound.

At approximately 0100hrs G4S SSOs managed to re-engage with Oscar compound Transferees and push them back to the compound. G4S RGM [REDACTED] starts mediation with transferees to bring an end to the protest. All Oscar compound Transferees in the compound and things start to settle down and by 0120hrs the Transferees inform G4S SSO that they have finished for the night.

After assessing the situation G4S RDGM [REDACTED] ordered to relocate Transferees from Navy sports Field to compounds. Movements commenced at approximately 0200hrs.

G4S Acting Centre Manager [REDACTED] assessed the damage in Mike compound and recommends accommodating all Transferees in recreational areas within Mike compound.

Mike compound Transferee accommodation areas, building MA1 to MA8, declared as being unfit for habitation due to the level of damage to buildings. Damage report to be follow.

Access to Mike compound accommodation area blocked using ISO containers. This also prevented access to the breach in the perimeter wire at the rear of building MA8.





Manus Island Regional Processing Centre

# INCIDENT REPORT

All Transferees in Mike compound issued with stretcher beds. Mike compound Transferees accommodated in 3 x TV rooms, Internet telephone rooms/ Recreational area and Open recreational area. No Transferees accommodate in dining room.

At around 0400hrs medically treated Transferees start to arrive from IHMS and are returned to their compounds.

At 0600hrs it was reported that Transferee [REDACTED] had been declared dead at the Lorengau hospital. This incident was verbally reported to Provincial Police Commander [REDACTED] L and he ordered that no one was to enter the Mike Compound Accommodation area until a Police investigation is completed.

## ECO composition

- [REDACTED] – G4S Regional General Manager (0A)
- [REDACTED] – DIPB Centre Director (India 1)
- [REDACTED] – TSA RPC Contract Manager (Zulu 1)
- [REDACTED] – G4S Logistic Manager (Log 1)
- [REDACTED] – G4S Compliance Manager (Radio Operator Scriber)
- [REDACTED] – G4S Safety & Security Officer (Radio Operator/ Scriber)
- [REDACTED] – G4S Safety & Security Officer (Radio Operator/ Scriber)

## Ground Operation Command

- [REDACTED] – G4S Deputy Regional General Manager (0B)
- [REDACTED] – G4S Regional Operations Manager (0C)
- [REDACTED] – G4S Acting Centre Manager (A1)

## Troop Command

- [REDACTED] – G4S Operations Manager
- [REDACTED] - G4S Operations Manager
- [REDACTED] – G4S Duty Operations Manager (A3)
- [REDACTED] – G4S Duty Operations Manager (A4)
- [REDACTED] – G4S Duty Operations Manager (A3 – Night)
- [REDACTED] – G4S Duty Operations Manager (A4 – Night)

## G4S Compound Supervisors

- Oscar Compound – [REDACTED] (Oscar Sierra 1)
- [REDACTED] (Oscar Sierra 1 – Night)
- Mike Compound [REDACTED]
- [REDACTED] (Mike Sierra 1 - Night)
- Foxtrot Compound – [REDACTED] (Foxtrot Sierra 1)
- Delta Compound – [REDACTED] (Delta Sierra 1)
- [REDACTED] / Navy Sports Field – [REDACTED] (Charlie Sierra 1)



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

Incident Response Team Leaders

[REDACTED]

This incident report remains open.

Agencies Alerted:	
1.	PNGICSA
2.	DIBP
3.	TSA
4.	IHMS
5.	G4S
6.	RPNGC

Damage as a result of the incident:			
Asset type	Severity	Description	Approx. cost
TBC			

Attachments:	
1.	N/A

Related Incidents:	
1.	MI 0585 - 180214 - Death in the RPC - Critical - V1, V2 & V3
2.	MI 0586 - 180214 - Emergency - Medical - Offsite - Major
3.	MI 0587 - 180214 - Emergency - Medical - Offsite - Major



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

<b>Incident Report Number</b>	<b>MI 0580</b>	<b>Date of Report</b>	<b>16/02/2014</b>
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Reporting person's name	[REDACTED]
Reporting person's designation	Acting Centre Manager
Incident Type	<ul style="list-style-type: none"> <li>• Major Disturbance</li> <li>• Mass Breakout</li> <li>• Riot</li> <li>• Serious damage to a facility</li> <li>• Use of emergency response equipment</li> <li>• Use of a weapon by a transferee</li> <li>• Sabotage</li> <li>• Notification by welfare authorities</li> <li>• Incidents likely to attract media attention</li> <li>• Emergency Medical Offsite</li> <li>• Death in the RPC</li> </ul>
Incident Category	Major
Version	5
Incident Status	Open
Date report created	19/02/2014
Time DIBP Notified	Ongoing reporting throughout the incident
DIBP Contact	[REDACTED]
DIBP Notified by	[REDACTED]

Transferees involved	No:	Names of staff/others involved(specify)
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	

Location of incident: MIRPC

**Incident Details:**

At approximately 1632hrs Mike compound Supervisor [REDACTED] reported to control that some Transferees received information about the deceased Transferee and tensions started to rise as a result in Mike compound.

Due to rising tension within the compound, a large group of Transferees approached G4S Supervisor [REDACTED] and request to be protected and informed that they don't want to be any part of the protest. At 1739hrs it was reported that Foxtrot compound Transferees were seen to be



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sharpening some metal bars close to the Green Zone. At this time all G4S officers in Foxtrot Compound were informed of the incident and IRT members deployed close to the main gate to Foxtrot Compound; Alpha 6.

At approximately 1759hrs Compound Supervisor [REDACTED] commenced relocating 214 Transferees from Mike compound to the PNGDF sports field via route Pugwash.

1817hrs ECO opened.

Total of 214 x Transferees relocated from Mike compound to Navy sports field.

During this relocation G4S officers identified 7 x transferees who were identified as the main agitators within Mike Compound:

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

At the Oval, Supervisor [REDACTED] identified the seven Transferees who were then separated from the main group and relocated to a bus for a short period. Subsequently they were relocated to Bravo Compound at 2137hrs and Behavior Management Plan discussion commenced with The Salvation Army.

At 2000hrs 207 Transferees were served meals at the PNGDF Oval. All other compounds were delivered meals simultaneously. All compound reported to be quiet with no issues. However, Oscar compound supervisor reported that some Transferees from Oscar compound expressed concerns to move from that compound as they were feeling insecure. Mike compound night Supervisor [REDACTED] reported that the mood in that compound was calm.

All compound Supervisors continued to monitor Transferees behavior. All compounds calm and quite.

At 0015hrs on Wednesday 2014 after reassessment of Mike compound mood, all Transferees at the PNGDF sports oval location were relocated back to Mike compound.

At 0030hrs Mike compound supervisor [REDACTED] confirmed that all 207 Transferees returned to the compound.

0055hrs ECO closed.

Nil issues reported.

This incident report remains open.



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<b>Agencies Alerted:</b>	
1.	PNGICSA
2.	DIBP
3.	TSA
4.	IHMS
5.	G4S
6.	RPNGC

<b>Damage as a result of the incident:</b>			
Asset type	Severity	Description	Approx. cost
N/A			

<b>Attachments:</b>	
1.	N/A

<b>Related Incidents:</b>	
1.	MI 0580 - 160214 - Major Disturbance - Major





Manus Island Regional Processing Centre  
**INCIDENT REPORT**

Incident Report Number	MI 0580	Date of Report	16/02/2014
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Reporting person's name	[REDACTED]
Reporting person's designation	Acting Centre Manager
Incident Type	<ul style="list-style-type: none"><li>• Major Disturbance</li><li>• Mass Breakout</li><li>• Riot</li><li>• Serious damage to a facility</li><li>• Use of emergency response equipment</li><li>• Use of a weapon by a transferee</li><li>• Sabotage</li><li>• Notification by welfare authorities</li><li>• Incidents likely to attract media attention</li><li>• Emergency Medical Offsite</li><li>• Death in the RPC</li></ul>
Incident Category	Major
Version	6
Incident Status	Open
Date report created	19/02/2014
Time DIBP Notified	1845hrs
DIBP Contact	[REDACTED]
DIBP Notified by	[REDACTED]

Transferees involved	No:	Names of staff/others involved(specify)
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]

**Incident Details:**

At approximately 1830hrs on Wednesday 19<sup>th</sup> February 2014 following eight Transferees released from Police custody and Transported to MIRPC.

[REDACTED]  
[REDACTED]  
[REDACTED]



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[REDACTED]

All Transferees medically assessed by IHMS medical staff. Please refer to IHMS for further medical information.

Nil issues reported by Police during Police Custody.

All eight Transferees accommodated in new external compound until Behavior Management Plan discussed by all Service Providers.

No charge papers or Bail documents received by police.

This incident remains open.

### Agencies Alerted:

1.	PNGICSA
2.	DIBP
3.	TSA
4.	IHMS
5.	G4S
6.	RPNGC

### Damage as a result of the incident:

Asset type	Severity	Description	Approx. cost
N/A			

### Attachments:

1.	N/A
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### Related Incidents:

1.	MI 0580 - 160214 - Major Disturbance - Major
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Manus Island Regional Processing Centre  
**INCIDENT REPORT**

<b>Incident Report Number</b>	<b>MI 0580</b>	<b>Date of Report</b>	<b>16/02/2014</b>
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Reporting person's name	[REDACTED]
Reporting person's designation	Acting Centre Manager
Incident Type	<ul style="list-style-type: none"> <li>• Major Disturbance</li> <li>• Mass Breakout</li> <li>• Riot</li> <li>• Serious damage to a facility</li> <li>• Use of emergency response equipment</li> <li>• Use of a weapon by a transferee</li> <li>• Sabotage</li> <li>• Notification by welfare authorities</li> <li>• Incidents likely to attract media attention</li> <li>• Emergency Medical Offsite</li> <li>• Death in the RPC</li> </ul>
Incident Category	Major
Version	7
Incident Status	Open
Date report created	20/02/2014
Time DIBP Notified	1845hrs
DIBP Contact	[REDACTED]
DIBP Notified by	[REDACTED]

Transferees involved	No:	Names of staff/others involved(specify)
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	

**Incident Details:**

On Thursday 20<sup>th</sup> February 2014 Sergeant [REDACTED] from Lorengau Police informed that following six Transferees charged under the summery offence for Threatening Behavior and undertaking Own Recognizance bail with no surety. Court date to be fixed.

[REDACTED]  
 [REDACTED]  
 [REDACTED]  
 [REDACTED])



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[REDACTED]  
[REDACTED]

[REDACTED] two transferees under the investigation and currently not charged with any offence.

[REDACTED]  
[REDACTED]

This incident remains open.

Agencies Alerted:	
1.	PNGICSA
2.	DIBP
3.	TSA
4.	IHMS
5.	G4S
6.	RPNGC

Damage as a result of the incident:			
Asset type	Severity	Description	Approx. cost
N/A			

Attachments:	
1.	N/A

Related Incidents:	
1.	MI 0580 - 160214 - Major Disturbance - Major



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

<b>Incident Report Number</b>	<b>MI0583</b>	<b>Date of Report</b>	<b>17/02/14</b>
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Reporting person's name	██████████
Reporting person's designation	Acting Centre Manager
Incident Type	Incident Likely to attract media attention
Incident Category	Major
Version	1
Incident Status	Closed
Date report created	17/02/2014
Time DIBP Notified	1340hrs
DIBP Contact	██████████
DIBP Notified by	██████████

**Location of incident:** Route Pugwash

<b>Transferees involved</b>	<b>No:</b>	<b>Names of staff/others involved(specify)</b>
N/A	N/A	██████████ – ABC Reporter
		██████████ – G4S
		██████████ – G4S
		██████████ – G4S

At approximately 1332hrs Mike Compound Supervisor ██████████ reported that white colour four wheel drive travelling alone route pugwash towards IHMS. Vehicle registration recored as ██████████.

Incident was reported to Police Mobile squad by G4S Acting Centre Manager **Dinesh PERERA**.

Police Mobile Squad Officers interecepted the vehicle at IHMS (on route Pugwash) and identified the person as a ABC reporter ██████████. This was verified by G4S Safety & Security Officer (SSO) ██████████ and confirmed that vehicle left the area.

This Incident is now closed

<b>Agencies Alerted:</b>	
1.	G4S.
2.	TSA
3.	DIBP
4.	IHMS
5.	PNGICSA



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# INCIDENT REPORT

Damage as a result of the incident:			
Asset type	Severity	Description	Approx. cost
N/A			

Attachments:	
1.	N/A

Related Incidents:	
1.	N/A



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**INCIDENT REPORT**

<b>Incident Report Number</b>	<b>MI 0585</b>	<b>Date of Report</b>	<b>18/02/14</b>
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Reporting person's name	██████████
Reporting person's designation	Acting Centre Manager
Incident Type	Death in the RPC
Incident Category	Critical
Version	2
Incident Status	OPEN
Date report created	20/02/2014
Time DIBP Notified	TBC
DIBP Contact	TBC
DIBP Notified by	TBC

**Location of incident: Mike compound - MIRPC**

<b>Transferees involved</b>	<b>No:</b>	<b>Names of staff/others involved(specify)</b>
Reza BARATI	██████████	██████████

**Amendment to Version**

International Health and Medical Services RPC Site Manager ██████████ informed that Transferee **Reza BARATI** ██████████ Date of Birth ██████████ deceased in the Ambulance prior to arrival at the hospital on 18<sup>th</sup> Tuesday 2014.

This incident report remains open until further information available.

<b>Agencies Alerted:</b>	
1.	RPNGC
2.	PNGICSA
3.	DIBP
4.	IHMS
5.	TSA
6.	G4S

<b>Damage as a result of the incident:</b>			
<b>Asset type</b>	<b>Severity</b>	<b>Description</b>	<b>Approx. cost</b>
N/A			

<b>Attachments:</b>	
1.	N/A



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**INCIDENT REPORT**

Related Incidents:	
1.	MI 0580 - 160214 - Major Disturbance - Major



Manus Island Regional Processing Centre

# INCIDENT REPORT

Incident Report Number	MI 0585	Date of Report	18/02/14
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Reporting person's name	██████████
Reporting person's designation	Acting Centre Manager
Incident Type	<ul style="list-style-type: none"><li>• Death in the RPC</li><li>• Incident likely to attract media attention</li></ul>
Incident Category	Critical
Version	3
Incident Status	OPEN
Date report created	20/02/2014
Time DIBP Notified	1515hrs
DIBP Contact	██████████
DIBP Notified by	██████████

**Location of incident: Lorengau Hospital – Manus Island**

Transferees involved	No:	Names of staff/others involved(specify)
Reza BARATI	██████	██████████
		██████████
		██████████
		██████████
		██████████

At 1515hrs on 20<sup>th</sup> February 2014 G4S Safety & Security Officers posted at Lorengau Hospital reported that two Australian looking males approached to hospital Mortuary where the deceased Transferees body currently preserved.

Two males were introduced as journalists and attempted to enter to Mortuary. G4S officers ██████████ ██████████ intervened and refused entry to the two journalists. At this time journalists stated "you can't stop us, we are allowed to take photos".

G4S officers contacted Regional Operations Manager ██████████.

G4S Manager ██████████ spoke to one journalist and stated that,

*"I am a representative from MIRPC, and you are not authorized to be where you are. You are very disrespectful to the member and his family. Police on the way. I suggest you leave the premises".*

1518hrs G4S Manager ██████████ ██████████ contacted Provincial Police Commander ██████████ ██████████ and reported the incident.

1545hrs G4S officers reported that Police arrived and removed journalists from Lorengau hospital.

This incident report remains open.



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

Agencies Alerted:	
1.	RPNGC
2.	PNGICSA
3.	DIBP
4.	IHMS
5.	TSA
6.	G4S

Damage as a result of the incident:			
Asset type	Severity	Description	Approx. cost
N/A			

Attachments:	
1.	N/A

Related Incidents:	
1.	MI 0580 - 160214 - Major Disturbance - Major





Manus Island Regional Processing Centre

# INCIDENT REPORT

Incident Report Number	MI 0585	Date of Report	18/02/14
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Reporting person's name	[REDACTED]
Reporting person's designation	Acting Centre Manager
Incident Type	<ul style="list-style-type: none"><li>Death in the RPC</li><li>Incident likely to attract media attention</li></ul>
Incident Category	Critical
Version	4
Incident Status	OPEN
Date report created	21/02/2014
Time DIBP Notified	2200hrs
DIBP Contact	[REDACTED]
DIBP Notified by	[REDACTED]

**Location of incident: Lorengau Hospital – Manus Island**

Transferees involved	No:	Names of staff/others involved(specify)
Reza BARATI	[REDACTED]	[REDACTED]
		[REDACTED]
		[REDACTED]

Manus Island Regional Processing Centre Assistant Centre Operations Manager [REDACTED] from Papua New Guinea Immigration and Citizenship Services Authority (PNGICSA) reported that deceased Transferee **Reza BARATI** [REDACTED] body transported from Lorengau hospital to Momote airport and uplifted by charter aircraft at 1610hrs.

At 1810hrs charter aircraft landed Port Moresby (POM) domestic airport and body transferred to Funeral House in POM under the PNG Police escort.

This incident report remains open.

Agencies Alerted:	
1.	RPNGC
2.	PNGICSA
3.	DIBP
4.	IHMS
5.	TSA
6.	G4S

Damage as a result of the incident:			
Asset type	Severity	Description	Approx. cost
N/A			



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

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<b>Attachments:</b>	
1.	N/A

<b>Related Incidents:</b>	
1.	MI 0580 - 160214 - Major Disturbance - Major



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

<b>Incident Report Number</b>	<b>MI 0585</b>	<b>Date of Report</b>	<b>18/02/14</b>
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Reporting person's name	██████████
Reporting person's designation	Acting Centre Manager
Incident Type	Death in the RPC
Incident Category	Critical
Version	1
Incident Status	OPEN
Date report created	18/02/14
Time DIBP Notified	TBC
DIBP Contact	TBC
DIBP Notified by	TBC

**Location of incident: Mike compound - MIRPC**

<b>Transferees involved</b>	<b>No:</b>	<b>Names of staff/others involved(specify)</b>
Reza BARATI	██████████	TBC

On Tuesday 18<sup>th</sup> February 2014 during a Major Disturbance at the Manus Island Regional Processing Centre (MIRPC) an Iranian National Transferee known as **Reza BARATI** ██████████ Date of Birth ██████████ was injured and transported to IHMS for further treatment.

It was reported that due to a serious injury Transferee **Reza BARATI** ██████████ was then transported to Lorengau General hospital and it was later reported that **Tranferee Reza BARATI** ██████████ died at the hospital.

Transferee **Reza BARATI** ██████████ arrived to MIRPC on 27<sup>th</sup> August 2013. At the time of writing, IHMS are unable to provide any further information in relation to the death of the Transferee.

This incident report remains open until further information available.

<b>Agencies Alerted:</b>	
1.	RPNGC
2.	PNGICSA
3.	DIBP
4.	IHMS
5.	TSA
6.	G4S

**Damage as a result of the incident:**



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**INCIDENT REPORT**

Asset type	Severity	Description	Approx. cost
N/A			

Attachments:	
1.	N/A

Related Incidents:	
1.	MI 0580 - 160214 - Major Disturbance - Major



Manus Island Regional Processing Centre  
**INCIDENT REPORT**

Incident Report Number	MI 0586	Date of Report	18/02/2014
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Reporting person's name	[REDACTED]
Reporting person's designation	Acting Centre Manager
Incident Type	Emergency – Medical - Offsite
Incident Category	MAJOR
Version	1
Incident Status	<b>OPEN</b>
Date report created	18/02/2014
Time DIBP Notified	1020hrs
DIBP Contact	[REDACTED]
DIBP Notified by	[REDACTED]

**Location of incident:** Mike Compound, MIRPC

Transferees involved	No:	Names of staff/others involved(specify)
[REDACTED]	[REDACTED]	[REDACTED] (G4S)

On Tuesday 17<sup>th</sup> February 2014 during a Major Disturbance at the Manus Island Regional Processing Centre (MIRPC) an Iranian Transferee known as [REDACTED] was injured and transported to IHMS for further treatment.

It was reported that due to a serious injury to Transferee [REDACTED] was then transported to Lorengau General hospital.

At 0750hrs Transferee [REDACTED] was evacuated from Lorengau hospital to Brisbane on the emergency Air Ambulance under the G4S escort of Safety and Security Officer (SSO) [REDACTED].

At the time of boarding the aircraft status of Transferee [REDACTED] was stable.

Please refer to IHMS for further medical information.

This incident remains **OPEN**.

Agencies Alerted:	
1.	PNGICSA
2.	DIBP
3.	IHMS
4.	TSA
5.	G4S



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Damage as a result of the incident:			
Asset type	Severity	Description	Approx. cost
N/A			

  

Attachments:	
	Nil

  

Related Incidents:	
1.	MI 0580 - 160214 - Major Disturbance - Major



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**INCIDENT REPORT**

<b>Incident Report Number</b>	<b>MI 0586</b>	<b>Date of Report</b>	<b>18/02/2014</b>
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Reporting person's name	[REDACTED]
Reporting person's designation	Acting Centre Manager
Incident Type	<ul style="list-style-type: none"><li>• Emergency – Medical – Offsite</li><li>• Incident likely to cause media attention</li></ul>
Incident Category	MAJOR
Version	2
Incident Status	<b>OPEN</b>
Date report created	18/02/2014
Time DIBP Notified	1211hrs/ 1836hrs
DIBP Contact	[REDACTED]
DIBP Notified by	[REDACTED]

Transferees involved	No:	Names of staff/others involved(specify)
[REDACTED]	[REDACTED]	[REDACTED] - G4S
		[REDACTED] - SERCO
		[REDACTED] - SERCO

**Location of incident:** Mike Compound, MIRPC

At 1836hrs on Tuesday 18<sup>th</sup> February 2014 G4S escort officer [REDACTED] confirmed that Transferee [REDACTED] arrived on Brisbane airport by Air Ambulance.

It was reported that Australian media personnel followed the Ambulance from airport to Marta Private hospital.

G4S escort officer [REDACTED] handed over escort of Transferee [REDACTED] to Serco personnel [REDACTED] at the Marta private hospital.

Nil issues reported during escort.

Please refer to IHMS for further medical information.

This incident report remains open.

<b>Agencies Alerted:</b>	
1.	PNGICSA
2.	DIBP
3.	IHMS
4.	TSA
5.	G4S



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Damage as a result of the incident:			
Asset type	Severity	Description	Approx. cost
N/A			

Attachments:	
	Nil

Related Incidents:	
1.	MI 0580 - 160214 - Major Disturbance - Major





Manus Island Regional Processing Centre

# INCIDENT REPORT

Incident Report Number	MI 0587	Date of Report	18/02/2014
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Reporting person's name	[REDACTED]
Reporting person's designation	Acting Centre Manager
Incident Type	Emergency – Medical - Offsite
Incident Category	MAJOR
Version	1
Incident Status	<b>OPEN</b>
Date report created	18/02/2014
Time DIBP Notified	1233hrs/ 1415hrs
DIBP Contact	[REDACTED]
DIBP Notified by	[REDACTED]

**Location of incident:** Mike/ Oscar Compound, MIRPC

Transferees involved	No:	Names of staff/others involved(specify)
[REDACTED]	[REDACTED]	[REDACTED] (G4S)
[REDACTED]	[REDACTED]	

On Tuesday 17<sup>th</sup> February 2014, during a Major Disturbance at the Manus Island Regional Processing Centre (MIRPC), two Iranian Transferees known as [REDACTED] & [REDACTED] were injured and transported to IHMS for further treatment.

It was reported that due to a serious injury to Transferee [REDACTED] was then transported to Lorengau General hospital.

Transferee [REDACTED] was treated on site IHMS.

At 1210hrs Transferees [REDACTED] and [REDACTED] were evacuated from Manus Island to Port Moresby on the emergency Air Ambulance under the G4S escort Officer [REDACTED].

At the time of boarding the aircraft status of both Transferees [REDACTED] and [REDACTED] were stable.

At 1345hrs Transferees [REDACTED] and [REDACTED] arrived in POM and transferred to PIH Hospital.

Please refer to IHMS for further medical information.

This incident remains **OPEN**.

**Agencies Alerted:**



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1.	PNGICSA
2.	DIBP
3.	IHMS
4.	TSA
5.	G4S

Damage as a result of the incident:			
Asset type	Severity	Description	Approx. cost
N/A			

Attachments:	
	Nil

Related Incidents:	
1.	MI 0580 - 160214 - Major Disturbance - Major



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# INCIDENT REPORT

Incident Report Number	MI 0588	Date of Report	18/02/2014
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Reporting person's name	[REDACTED]
Reporting person's designation	Acting Centre Manager
Incident Type	Minor Medical Incident
Incident Category	Minor
Version	1
Incident Status	Closed
Date report created	18/02/2014
Time DIBP Notified	1710hrs
DIBP Contact	[REDACTED]
DIBP Notified by	[REDACTED]

Location of incident: Mike Compound

Transferees involved	No:	Names of staff/others involved(specify)
[REDACTED]	[REDACTED]	[REDACTED] - G4S

### Incident Details:

At approximately 1700hrs on Tuesday 18th February 2014, a number of Transferees in Mike compound indicated that a Transferee known as [REDACTED] [REDACTED] required medical attention up in the second story of MA6 accommodation block.

A group of transferees carried Transferee [REDACTED] [REDACTED] to the gate G7 Gate of MIKE Compound adjacent Route Pugwash in a blanket.

G4S Compound Supervisor [REDACTED] assessed that the transferee should be escorted to IHMS for immediate treatment.

Transferee [REDACTED] [REDACTED] was escorted to IHMS for treatment. Following treatment, [REDACTED] was returned to the Lombrum Navy Base Sports Oval.

This incident is CLOSED.

### Agencies Alerted:

1.	PNGICSA
2.	DIBP
3.	TSA
4.	IHMS
5.	G4S



Manus Island Regional Processing Centre  
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Damage as a result of the incident:			
Asset type	Severity	Description	Approx. cost
N/A			

Attachments:	
1.	N/A

Related Incidents:	
1.	MI 0585 - 180214 - Death in the RPC - Critical - V1, V2, V3 & V4