

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q198\***

**Question:** How do we know that it meets the contract unless it is appropriate?

**Answer:** The contract requires that Serco develop and implement an evidence-based approach for determining if a person in detention is emotionally distressed or at risk of self harm or harm to others. In developing its approach Serco reviews departmental policy and protocols such as the 'Psychological Support Program (PSP) for the Prevention of Self Harm in Immigration Detention'. The PSP was prepared in consultation with the support of the Detention Health Advisory Group, and with input from medical experts.