



Parliamentary Question on Notice

nbn-Confidential: Commercial

Hansard Ref	Request for additional information
From	Joint Standing Committee on the NBN

Question

The Joint Standing Committee on the NBN has requested an update (including a likely timeframe) on the NBN Co's contract and plan requirements for Fibre To The Node (FTTN) consumers to access on-demand fibre upgrades.

With NBN's approval the committee proposes to publish this as additional information on the committee's webpage.

Response

NBN Co's fibre upgrade program will offer 2 million premises the opportunity to upgrade from FTTN to FTTP by ordering an eligible high-speed plan through a participating RSP.

NBN Co has currently selected areas covering 1.4 million of these premises and will finalise the selection of the remaining areas for upgrading by 2022. Once areas are selected, NBN Co in conjunction with its delivery partners moves through a design and then construction cycle for these areas. The cycle time from footprint selection to the completion of construction typically ranges between 12 – 16 months, and is heavily dependent on external factors such as the time taken to secure relevant land access permits, complexity of design and construction, workforce scheduling considerations etc.

NBN Co plans to progressively release selected areas from November 2021 through to 2023.

As each area is released, NBN Co notifies participating retail service providers (RSPs) of the premises where an on-demand order can now be placed, at which point RSPs control the timing and communication of on-demand upgrades to their customer base.

Customers within the released footprint are eligible for upgrade if they order a service of 100mbps or above through their participating RSP.