

Dear Senator:

My question: In the last few months, to become an assessor, I spent more than \$2000 and a lot of time on the training, different certificates to get qualification and make contract. At last I was told that my efforts may come to nothing. It is so disappointed. I think the government didn't organize the scheme very well. We may pay for the disadvantage work of DEWHA. It is unfair at all. So, if we (new-qualified assessor without contract) cannot be employed, shall we get refund or any financial repayment for our loss?

My suggestion: To my knowledge, the most important problem is the efficiency of assessments. Some assessors just want the salary \$220/household and many householders are only interested in the \$50 bonus. They may make a quick business transaction without detail assessments because both sides don't want to waste their time. To solve this problem, I have a solution. After assessment, the householders should be required to login the website and finish some questionnaire. After that, they can get their \$50 bonus. I think this feedback is more efficient than personal auditing itself. In this situation, householder may provide some important information about assessment.