



## JOINT STANDING COMMITTEE ON THE NATIONAL BROADBAND NETWORK

**MEDIA RELEASE 15 June 2020**

### **Invitation for further submissions by 15 September 2020**

The Joint Standing Committee on the National Broadband Network is calling for further submissions to its inquiry into the business case for the National Broadband Network (NBN) and the experiences of small businesses.

The COVID-19 pandemic has had a significant impact on all aspects of Australia's economy and society, including an increasing reliance on broadband services delivered over the NBN. In order to understand that impact fully, the committee has invited further submissions by Tuesday 15 September 2020.

The committee is particularly interested in hearing views on the following matters:

- The broadband experiences of NBN consumers, including individuals, community groups and small to medium businesses, throughout COVID-19;
- Network performance, changing traffic volumes, usage patterns and other issues due to COVID-19; and
- nbn co's response to COVID-19, including measures to help internet service providers support affected customers.

Please note that submissions do not need to be lengthy. The committee is mindful of not adding any unnecessary workload to those dealing with the impacts of COVID-19 at this time.

### **Further information**

Further information about the inquiry, including published submissions and hearing programs, is available on the committee website:

[https://www.aph.gov.au/Parliamentary\\_Business/Committees/Joint/National\\_Broadband\\_Network/smallbusinessandcase](https://www.aph.gov.au/Parliamentary_Business/Committees/Joint/National_Broadband_Network/smallbusinessandcase).

## Terms of Reference

Pursuant to the committee's resolution of establishment, particularly paragraphs 2(a), (b), (d), (e), and (f) the committee will inquire into the rollout of the NBN and the performance of nbn co, particularly in relation to:

- a. the economics of the NBN, including key operational and financial performance forecasts in the Corporate Plan 2020-23;
- b. current pricing structures, including wholesale pricing, affordability and take-up, particularly as they relate to low-income and rural and regional customers;
- c. network coverage issues; including reporting of outages planned and unplanned
- d. the delivery of the business segment strategy, including to enterprise and government customers, and small to medium businesses;
- e. the experiences of small and medium business in relation to the utilisation, accessibility, customer service and affordability of the NBN;
- f. compliance with the NBN Statement of Expectations and adequacy of that Statement; and
- g. any other related matters.

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For media comment contact Charlotte Edmunds from the office of Mr Tony Pasin MP, Committee Chair, on (08) 8531 2466.

For general enquiries, please contact the committee secretariat on (02) 6277 3585 or at [nbn.joint@aph.gov.au](mailto:nbn.joint@aph.gov.au).