

Senate Select Committee on COVID-19

ANSWER TO QUESTION ON NOTICE

Department of Social Services

**Topic:** Senate Select Committee on COVID-19 - Written Question - 6

**Question reference number:** SQ20-000431

**Senator:** Katy Gallagher

**Type of Question:** Written. Hansard Page/s:

**Date set by the Committee for the return of answer:** 2 June 2020

**Question:**

How many people have been receiving the age pension, and how many applications have been on hand, for each week since the beginning of March?

a. How does this compare to the equivalent weeks in 2019?

**Answer:**

2020		
Date	Age Pension claims on hand	Age Pension recipients
6/3/2020	16,495	2,518,719
13/3/2020	17,740	2,519,519
20/3/2020	19,318	2,521,378
27/3/2020	19,979	2,523,225
3/4/2020	21,227	2,525,215
10/4/2020	22,656	2,527,370
17/4/2020	23,948	2,528,659
24/4/2020	24,478	2,530,781
1/5/2020	23,019	2,533,825
8/5/2020	21,057	2,537,725
15/5/2020	18,609	2,540,958
22/5/2020	16,232	2,544,767

2019		
Date	Age Pension claims on hand	Age Pension recipients
1/3/2019	28,446	2,511,514
8/3/2019	28,426	2,512,382
15/3/2019	27,967	2,514,178
22/3/2019	26,926	2,515,546
29/3/2019	26,329	2,517,576
5/4/2019	25,640	2,518,504
12/4/2019	25,053	2,520,347
19/4/2019	24,077	2,521,498
26/4/2019	23,476	2,522,504
3/5/2019	22,552	2,523,457
10/5/2019	22,161	2,524,961
17/5/2019	21,546	2,525,482
24/5/2019	21,003	2,526,750

Source: Services Australia administrative data.

Note: claims on hand data refers to the total number of claim activities not yet completed (i.e. no determination has been made to grant or reject the claim).

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ANSWER TO QUESTION ON NOTICE

Department of Social Services

**Topic:** Senate Select Committee on COVID-19 - Written Question - 7

**Question reference number:** SQ20-000432

**Senator:** Katy Gallagher

**Type of Question:** Written. Hansard Page/s:

**Date set by the Committee for the return of answer:** 2 June 2020

**Question:**

Has there been an increase in the number of people receiving the age pension associated with increasing unemployment since the beginning of March? How many people have applied for the age pension since the beginning of March because they have lost their jobs?

**Answer:**

The Department of Social Services does not collect data on the reasons that individuals apply for the Age Pension.

Age Pension recipient numbers are driven by a range of factors, including: decisions about retirement; changes in eligibility age; the cessation of certain payments and movement of those recipients to Age Pension; changes in income and assets; and economic conditions.

See response to SQ20-000431 for details of recipient numbers and claims on hand since March 2020.

Senate Select Committee on COVID-19  
ANSWER TO QUESTION ON NOTICE

Department of Social Services

**Topic:** Senate Select Committee on COVID-19 - Written Question - 8

**Question reference number:** SQ20-000433

**Senator:** Katy Gallagher

**Type of Question:** Written. Hansard Page/s:

**Date set by the Committee for the return of answer:** 2 June 2020

**Question:**

What is the current average and median value of assets currently held by age pensioners?

How does it compare to the equivalent period in 2019?

a. What is the distribution of assets held by age pensioners, by decile if possible? How does this compare to the same period last year?

**Answer:**

The following table shows the current average and median value of assets held by age pensioners in April 2020 and in April 2019.

Average Assets April 2020	Median Assets April 2020	Average Assets April 2019	Median Assets April 2019
\$114,153.00	\$75,751.00	\$112,908.60	\$73,497.75

a) The following table shows the distribution of assets held by age pensioners, by decile in April 2020 and in April 2019

<b>Decile</b>	<b>April 2019</b>	<b>April 2020</b>
<b>1</b>	\$5,500.00	\$5,643.00
<b>2</b>	\$14,895.00	\$15,253.00
<b>3</b>	\$28,900.00	\$29,925.50
<b>4</b>	\$48,391.00	\$50,050.00
<b>5</b>	\$73,497.75	\$75,751.00
<b>6</b>	\$105,290.00	\$108,131.50
<b>7</b>	\$145,402.00	\$148,739.50
<b>8</b>	\$200,527.00	\$202,706.00
<b>9</b>	\$287,763.00	\$286,988.62
<b>10</b>	\$817,090.00	\$830,337.12

**Note**

- For the above tables, assets represent assessed assets each - for partnered pensioners, assets are the 50 per cent share of the combined assets of the couple.

Senate Select Committee on COVID-19  
ANSWER TO QUESTION ON NOTICE

Department of Social Services

**Topic:** Senate Select Committee on COVID-19 - Written Question - 9

**Question reference number:** SQ20-000434

**Senator:** Katy Gallagher

**Type of Question:** Written. Hansard Page/s:

**Date set by the Committee for the return of answer:** 2 June 2020

**Question:**

What impact have changes in the value of financial and other assets associated with the Coronavirus Crisis had on the number of part- and full-rate age pensioners?

- a. How much as the number of part-pension recipients changed since the beginning of March? How does this compare to the same period last year?
- b. How much as the number of full-rate pension recipients changed since the beginning of March? How does this compare to the same period last year?

**Answer:**

It is not possible to determine whether the differences between periods are from the effect of coronavirus or other broader factors such as natural growth due to an ageing population and general economic conditions, etc.

a) The following table shows the number and proportion of part rate age pensioners since the beginning of March 2020 (29 February 2020 and 30 April 2020) and for the same period last year (28 February 2019 and 30 April 2019).

	<b>Number of part rate age pensioners</b>	<b>Percentage of part rate age pensioners</b>
29 February 2020	910,712	36%
30 April 2020	908,014	36%
28 February 2019	958,297	38%
30 April 2019	966,381	38%

b) The following table shows the number and proportion of full rate age pensioners since the beginning of March 2020 (29 February 2020 and 30 April 2020) and for the same period last year (28 February 2019 and 30 April 2019).

	<b>Number of full rate age pensioners</b>	<b>Percentage of full rate age pensioners</b>
29 February 2020	1,594,280	64%
30 April 2020	1,616,020	64%
28 February 2019	1,539,374	62%
30 April 2019	1,544,507	62%

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Department of Social Services

**Topic:** Senate Select Committee on COVID-19 - Written Question - 13

**Question reference number:** SQ20-000438

**Senator:** Katy Gallagher

**Type of Question:** Written. Hansard Page/s:

**Date set by the Committee for the return of answer:** 2 June 2020

**Question:**

Since the announcement of the Coronavirus Supplement, how many people, if any, have elected to move from the DSP to JobSeeker Payment?

**Answer:**

Since the commencement of JobSeeker Payment on 20 March 2020 to 22 May 2020, there have been 18 people commence JobSeeker Payment within a fortnight of ceasing Disability Support Pension.

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ANSWER TO QUESTION ON NOTICE

Department of Social Services

**Topic:** Senate Select Committee on COVID-19 - Written Question - 20

**Question reference number:** SQ20-000445

**Senator:** Katy Gallagher

**Type of Question:** Written. Hansard Page/s:

**Date set by the Committee for the return of answer:** 2 June 2020

**Question:**

How many people received or were referred to homelessness services so far in the 2019-20 financial year, and in the 2018-19 financial year?

a. By state/territory, CED, LGA, age and gender if available?

**Answer:**

State and territory governments are responsible for the day-to-day delivery of Specialist Homelessness Services (SHS).

Data is not available for the 2019-20 financial year.

The *SHS Annual Report 2018-19 – ‘Specialist homelessness services 2018-19 data tables’*; includes publicly available data tables by state and territory, age and gender. The report also provides clients by Statistical Area Level 4 but not CED or LGA.

References to relevant tables are below:

- **Table CLIENTS.1:** Clients and support periods, by age and sex, 2018–19
- **Table FRAME.3:** Clients of Specialist Homelessness Services by service type provided or referred, state and territory, 2018–19
- **Table CLIENTLOC.1:** Clients, by Statistical Area Level 4 (SA4)(locality/suburb in the week before), by client characteristics at first presentation, 2018–19

This information can be found here:

<https://www.aihw.gov.au/reports/homelessness-services/shs-annual-report-18-19/data>



**Table FRAME.3: Clients of Specialist Homelessness Services by service type provided or referred, state and territory, 2018–19**

State/territory	Clients	Clients	Clients	Per cent	Per cent
	Accommodation services	Only services other than accommodation	Total	Accommodation services	Only services other than accommodation
NSW	39,950	30,620	70,570	56.6	43.4
Vic	54,165	51,840	106,005	51.1	48.9
Qld	29,244	13,218	42,462	68.9	31.1
WA	16,538	8,200	24,738	66.9	33.1
SA	10,382	9,252	19,634	52.9	47.1
Tas	5,100	1,395	6,495	78.5	21.5
ACT	2,306	1,237	3,543	65.1	34.9
NT	6,079	3,432	9,511	63.9	36.1

*Notes*

1. Clients who were provided and/or referred any 'Accommodation provision' or 'Assistance to sustain housing tenure' in the reporting period are recorded under 'Accommodation services'.
2. Clients who were only provided and/or referred services other than accommodation services in the reporting period are recorded under 'Only services other than accommodation'.
3. Denominator: clients provided and/or referred any service.
4. Clients in 2018–19 who were not provided or referred any service: 11,182.

Table CLIENTLOC.1: Clients, by Statistical Area Level 4 (SA4)(locality/suburb in the week before), by client characteristics at first presentation, 2018–19

State/territory	Region Code	Region Name	Clients		Homeless status (number)		Age group (%)										Sex (%)	
			Number	Rate per 10,000 ERP <sup>(b)</sup>	Homeless	At Risk											Males	Females
							0–9	10–14	15–17	18–24	25–34	35–44	45–54	55–64	65+			
NSW	101	Capital Region	3,446	151.2	1,352	1,907	18.0	7.9	7.7	16.2	14.7	16.0	11.5	5.2	2.8	45.0	55.0	
NSW	102	Central Coast	2,900	84.8	1,392	1,435	22.7	8.3	8.6	14.7	14.8	14.6	9.8	4.6	1.9	41.0	59.0	
NSW	103	Central West	3,763	177.0	1,707	1,964	23.5	8.7	7.8	16.4	15.3	13.1	9.2	3.7	2.3	43.2	56.8	
NSW	104	Coffs Harbour - Grafton	2,152	152.4	1,007	1,051	18.4	7.0	8.5	18.5	15.6	15.1	9.9	4.6	2.3	36.7	63.3	
NSW	105	Far West and Orana	3,024	257.7	1,405	1,474	23.7	8.3	6.7	17.5	15.8	12.5	9.7	3.7	2.1	40.6	59.4	
NSW	106	Hunter Valley exc Newcastle	2,287	82.5	1,078	1,081	8.4	6.4	9.7	22.4	18.4	18.2	11.1	3.8	1.6	33.1	66.9	
NSW	107	Illawarra	2,982	95.8	1,558	1,297	13.7	5.5	9.1	24.0	14.7	15.7	11.4	4.6	1.3	39.3	60.7	
NSW	108	Mid North Coast	3,733	169.1	1,733	1,898	20.1	7.8	9.2	16.7	15.6	12.8	10.8	5.0	1.8	39.2	60.8	
NSW	109	Murray	1,268	105.5	601	630	8.0	3.9	5.9	18.0	22.1	19.3	13.4	6.9	2.4	40.5	59.5	
NSW	110	New England and North West	4,297	230.0	1,541	2,431	13.4	7.5	9.1	16.6	18.3	16.0	11.3	5.1	2.6	42.6	57.4	
NSW	111	Newcastle and Lake Macquarie	3,083	82.0	1,536	1,407	14.6	6.8	10.2	18.2	16.5	17.2	10.6	4.6	1.3	36.4	63.6	
NSW	112	Richmond - Tweed	4,566	181.9	1,799	2,365	22.2	9.7	10.1	12.8	12.2	13.6	10.7	5.5	3.2	40.8	59.2	
NSW	113	Riverina	2,551	158.3	725	1,752	21.0	8.2	9.3	16.4	14.4	14.0	10.1	4.7	2.0	42.3	57.7	
NSW	114	Southern Highlands and Shoalhaven	1,767	114.2	888	793	16.0	7.1	8.6	15.3	16.9	15.6	13.1	5.0	2.4	42.5	57.5	
NSW	115	Sydney - Baulkham Hills and Hawkesbury	374	15.2	146	210	17.4	7.8	19.3	19.8	10.7	11.5	6.7	3.7	3.2	39.3	60.7	
NSW	116	Sydney - Blacktown	2,591	70.2	1,141	1,297	21.5	7.7	10.7	21.1	13.9	12.1	9.0	2.6	1.5	38.0	62.0	
NSW	117	Sydney - City and Inner South	3,667	102.1	1,906	1,558	7.4	3.5	6.2	16.7	14.6	19.4	18.4	9.7	4.1	53.0	47.0	
NSW	118	Sydney - Eastern Suburbs	842	28.7	363	437	10.9	5.7	9.9	18.8	11.9	14.5	17.3	7.0	4.0	42.3	57.7	
NSW	119	Sydney - Inner South West	2,791	45.0	726	1,859	23.2	11.6	9.5	13.8	12.1	14.8	8.4	4.4	2.1	39.1	60.9	
NSW	120	Sydney - Inner West	1,372	43.0	602	677	16.0	6.9	9.9	19.3	12.8	15.2	11.7	5.9	2.4	42.8	57.2	
NSW	121	Sydney - North Sydney and Hornsby	882	20.2	313	513	11.0	6.7	16.4	14.3	12.7	15.3	13.8	5.4	4.3	38.7	61.3	
NSW	122	Sydney - Northern Beaches	768	28.3	223	481	10.4	5.2	12.5	14.8	9.0	19.9	17.1	7.0	4.0	31.4	68.6	
NSW	123	Sydney - Outer South West	3,128	110.4	954	2,030	24.4	10.3	15.8	13.5	12.8	12.9	6.3	2.8	1.2	38.3	61.7	
NSW	124	Sydney - Outer West and Blue Mountains	2,996	92.5	1,169	1,692	16.7	7.3	10.1	19.5	16.1	15.5	9.0	4.0	1.8	35.4	64.6	
NSW	125	Sydney - Parramatta	2,120	43.0	947	1,091	17.5	6.5	6.9	16.5	16.8	17.5	10.8	5.0	2.5	46.5	53.5	
NSW	126	Sydney - Ryde	361	18.1	117	229	12.2	3.9	11.9	17.2	12.2	15.5	12.2	9.4	5.5	35.7	64.3	
NSW	127	Sydney - South West	2,365	53.2	900	1,309	21.5	9.6	10.6	12.6	15.0	14.3	9.7	4.3	2.3	40.0	60.0	
NSW	128	Sydney - Sutherland	720	31.5	255	351	10.3	18.6	15.3	15.4	9.4	11.0	10.4	6.1	3.5	38.9	61.1	
Vic	201	Ballarat	3,555	215.7	1,413	2,007	12.9	5.1	4.8	16.0	19.5	16.9	12.7	7.3	4.8	42.7	57.3	
Vic	202	Bendigo	3,721	232.1	1,136	2,510	7.8	2.6	3.9	15.3	24.2	21.4	15.3	6.2	3.3	40.7	59.3	
Vic	203	Geelong	4,567	151.3	1,695	2,572	15.2	5.3	5.2	16.0	19.8	18.9	11.3	4.9	3.4	49.5	50.5	
Vic	204	Hume	3,661	207.2	1,261	2,236	8.4	3.0	5.0	15.1	22.5	20.8	15.0	6.8	3.4	38.3	61.7	
Vic	205	Latrobe - Gippsland	7,947	280.8	2,906	4,618	16.1	6.3	4.6	14.7	20.8	17.8	12.0	5.1	2.7	42.7	57.3	
Vic	206	Melbourne - Inner	8,974	131.6	4,192	4,014	8.0	2.5	2.6	12.0	21.2	22.9	17.7	8.5	4.6	50.6	49.4	
Vic	207	Melbourne - Inner East	3,010	77.0	707	2,115	18.0	7.5	5.4	10.6	14.1	17.7	13.8	7.2	5.8	39.7	60.3	
Vic	208	Melbourne - Inner South	2,453	55.8	1,013	1,322	16.6	5.3	4.5	11.7	16.5	19.0	15.6	6.8	4.1	40.7	59.3	
Vic	209	Melbourne - North East	5,509	101.0	2,147	3,091	15.8	6.4	3.8	11.2	19.8	19.4	12.3	7.1	4.3	39.9	60.1	
Vic	210	Melbourne - North West	4,507	111.0	1,517	2,752	16.1	5.4	3.4	10.8	18.5	18.6	12.4	8.4	6.2	38.6	61.4	
Vic	211	Melbourne - Outer East	8,247	155.5	2,057	5,683	21.4	9.3	5.8	10.8	14.5	16.6	12.2	5.3	4.1	40.3	59.7	
Vic	212	Melbourne - South East	10,287	122.1	3,042	6,841	18.2	7.0	4.3	12.1	20.2	18.7	11.5	4.8	3.1	38.5	61.5	
Vic	213	Melbourne - West	15,458	188.7	4,555	9,197	16.4	5.4	3.8	13.3	21.5	19.2	11.5	5.3	3.7	37.2	62.8	
Vic	214	Mornington Peninsula	4,909	159.6	1,717	3,025	17.7	6.8	4.9	10.0	17.3	18.0	13.3	7.0	4.9	39.5	60.5	
Vic	215	North West	4,649	305.6	1,329	2,886	10.1	5.4	4.7	15.3	22.8	17.7	13.3	6.9	3.9	40.0	60.0	
Vic	216	Shepparton	3,437	257.5	1,260	2,027	4.8	2.8	5.6	17.0	23.0	21.9	14.2	6.3	4.2	38.2	61.8	
Vic	217	Warrnambool and South West	2,921	233.6	1,005	1,832	16.5	6.6	7.3	17.1	17.7	16.1	11.2	4.8	2.7	41.3	58.7	
Qld	301	Brisbane - East	864	36.4	476	338	24.5	12.5	13.1	15.4	11.3	13.0	6.9	2.8	0.5	39.6	60.4	
Qld	302	Brisbane - North	1,117	50.3	580	508	20.7	6.9	5.9	14.8	18.2	15.4	11.6	4.9	1.6	34.7	65.3	

Qld	303	Brisbane - South	1,652	44.6	902	721	21.7	6.8	5.3	13.2	18.8	17.4	10.5	4.7	1.7	33.6	66.4
Qld	304	Brisbane - West	369	19.3	181	178	20.3	9.5	6.2	15.7	12.5	19.2	9.8	3.0	3.8	31.7	68.3
Qld	305	Brisbane Inner City	2,081	73.6	1,299	763	12.7	3.2	2.5	11.0	18.5	24.0	17.6	7.9	2.6	54.1	45.9
Qld	306	Cairns	4,878	193.5	2,471	2,360	17.2	5.5	4.2	13.1	20.0	18.6	12.9	6.5	1.9	43.0	57.0
Qld	307	Darling Downs - Maranoa	506	39.3	303	192	19.0	5.7	5.7	14.0	23.9	14.4	9.5	4.3	3.4	43.9	56.1
Qld	308	Central Queensland	2,146	95.1	1,061	1,051	22.6	7.0	7.5	16.6	16.2	13.5	10.4	3.9	2.1	46.9	53.1
Qld	309	Gold Coast	3,487	56.1	1,498	1,912	22.1	11.1	8.0	10.4	13.3	16.0	11.8	4.5	2.7	45.0	55.0
Qld	310	Ipswich	3,774	107.3	1,860	1,864	31.5	10.8	7.4	15.3	14.9	12.0	5.4	2.2	0.5	38.8	61.2
Qld	311	Logan - Beaudesert	2,437	71.4	1,246	1,164	28.3	11.0	7.3	15.6	16.7	11.3	6.7	2.5	0.7	38.4	61.6
Qld	312	Mackay - Isaac - Whitsunday	3,140	182.0	1,149	1,953	30.3	11.8	5.5	10.7	14.7	13.3	8.0	3.8	2.0	44.7	55.3
Qld	313	Moreton Bay - North	943	37.5	601	326	27.6	9.5	8.4	12.8	13.7	13.9	9.2	3.3	1.6	39.3	60.7
Qld	314	Moreton Bay - South	477	22.3	251	218	21.8	7.1	8.8	17.2	15.5	17.2	8.0	2.9	1.5	29.4	70.6
Qld	315	Queensland - Outback	1,975	239.9	607	1,327	22.3	5.9	2.4	13.9	19.8	17.1	11.4	4.6	2.6	35.0	65.0
Qld	316	Sunshine Coast	820	21.9	507	301	24.0	4.8	10.5	17.7	12.6	15.5	9.1	4.0	1.8	38.9	61.1
Qld	317	Toowoomba	1,014	64.7	607	384	20.7	8.3	8.9	12.6	17.2	17.5	8.6	3.6	2.7	43.8	56.2
Qld	318	Townsville	4,908	207.6	2,540	2,336	20.8	6.7	5.2	14.0	18.7	16.8	11.7	4.3	1.9	43.1	56.9
Qld	319	Wide Bay	3,017	101.6	1,489	1,505	21.3	8.2	6.4	14.0	16.6	16.0	10.2	4.8	2.4	44.5	55.5
SA	401	Adelaide - Central and Hills	2,376	78.6	1,414	823	12.5	3.9	4.1	13.3	19.3	23.1	15.5	6.4	1.7	51.7	48.3
SA	402	Adelaide - North	5,286	120.5	2,082	2,616	19.3	7.2	5.9	17.4	21.6	16.5	8.5	2.7	0.9	36.5	63.5
SA	403	Adelaide - South	3,161	85.9	1,229	1,588	20.0	7.8	9.1	15.9	17.8	16.0	8.9	3.3	1.2	39.9	60.1
SA	404	Adelaide - West	2,353	99.2	893	1,194	17.8	6.8	5.5	15.3	18.1	16.8	11.8	5.4	2.5	41.3	58.7
SA	405	Barossa - Yorke - Mid North	974	85.4	353	553	13.7	5.0	7.2	17.0	20.7	18.2	12.3	4.5	1.3	38.0	62.0
SA	406	South Australia - Outback	2,216	261.4	973	966	16.0	4.2	5.2	18.7	22.9	17.0	11.4	3.7	0.9	38.7	61.3
SA	407	South Australia - South East	2,399	125.0	839	1,281	14.4	5.8	5.6	14.7	20.9	19.5	12.4	5.0	1.6	42.7	57.3
WA	501	Bunbury	1,595	87.4	626	931	14.4	6.7	6.0	11.6	20.9	20.9	12.5	4.8	2.3	26.4	73.6
WA	502	Mandurah	1,695	166.1	310	1,227	27.2	17.3	8.8	10.1	13.6	11.4	7.0	3.5	1.1	37.4	62.6
WA	503	Perth - Inner	1,677	92.8	1,201	454	6.2	1.6	2.5	10.3	21.0	27.1	19.8	7.5	3.9	55.5	44.5
WA	504	Perth - North East	1,277	48.1	593	647	20.0	6.3	6.8	14.4	21.0	16.8	10.1	3.1	1.6	37.2	62.8
WA	505	Perth - North West	1,942	34.3	747	1,134	21.3	6.4	5.9	12.7	19.9	18.5	10.5	3.4	1.5	31.3	68.7
WA	506	Perth - South East	2,506	48.6	1,170	1,250	25.2	7.5	7.1	13.1	18.3	16.9	7.7	2.8	1.5	35.2	64.8
WA	507	Perth - South West	3,218	74.8	1,259	1,897	14.3	4.5	4.9	10.0	17.8	19.6	16.7	8.7	3.5	46.1	53.9
WA	509	Western Australia - Wheat Belt	1,290	94.0	510	750	21.5	8.3	4.6	11.6	19.1	17.1	11.2	4.0	2.5	31.6	68.4
WA	510	Western Australia - Outback (North)	4,571	468.0	704	3,804	24.7	7.8	3.7	12.4	17.8	13.9	11.5	5.7	2.5	32.8	67.2
WA	511	Western Australia - Outback (South)	2,035	172.1	1,052	917	16.7	4.6	3.9	13.7	21.6	18.9	13.7	5.1	2.0	34.6	65.4
Tas	601	Hobart	3,004	129.1	1,607	1,352	10.5	3.8	5.9	17.5	20.5	18.5	13.4	6.2	3.6	46.6	53.4
Tas	602	Launceston and North East	1,806	124.5	901	887	6.8	2.7	7.0	20.8	19.3	18.3	14.5	6.2	4.4	43.3	56.7
Tas	603	South East	304	78.7	166	134	15.5	5.9	10.2	14.5	14.5	16.8	12.8	5.6	4.3	43.1	56.9
Tas	604	West and North West	1,299	116.0	731	544	12.5	6.4	9.2	17.7	18.9	16.9	11.6	4.5	2.4	43.5	56.5
NT	701	Darwin	2,648	178.2	949	1,584	22.4	8.3	6.3	13.8	15.0	14.6	10.6	6.1	2.9	40.9	59.1
NT	702	Northern Territory - Outback	5,601	567.1	1,788	3,400	21.5	8.3	5.8	11.5	17.5	16.4	11.5	5.4	2.1	33.5	66.5
ACT	801	Australian Capital Territory	2,957	70.2	1,298	1,611	18.1	5.1	6.0	16.1	19.5	18.1	10.4	4.5	2.2	41.4	58.6
Unknown	-1	Unknown <sup>(c)</sup>	27,914														
All clients			All clients		290,317												

(a) 'Homeless' status is derived for a client based on the client's housing circumstances at the beginning of their first support period within the reference year. All other clients not meeting these criteria are considered to be at risk of homelessness (excluding clients who did not provide sufficient information to make this assessment). Housing circumstances are determined based on the client's type of residence, tenure and conditions of occupancy.

(b) Rates are crude rates based on the Australian estimated resident population at 30 June of the reference year, as detailed in the online technical information.

(c) Includes clients from 'Other territories' and those that have not provided location information.

#### Notes

1. Data presented have not been adjusted for partial or non-response (unweighted).

2. Clients are assigned to a region based on where they lived in the week before presenting to a SHS agency. Clients are assigned to only one region, based on the location details provided in the first support period in the reference year. Regions are defined by the 2016 Australian Statistical Geography Standard (ASGS).

Table CLIENTS.1: Clients and support periods, by age and sex, 2018–19

State/territory	Data type	Age group	Males	Males	Females	Females	All clients	All clients
			Number	Per cent	Number	Per cent	Number	Per cent
National	All clients	0–9	24,887	21.3	24,038	13.8	48,925	16.9
National	All clients	10–14	9,379	8.0	9,702	5.6	19,081	6.6
National	All clients	15–17	7,459	6.4	10,322	5.9	17,781	6.1
National	All clients	18–24	14,684	12.6	26,415	15.2	41,099	14.2
National	All clients	25–34	16,175	13.9	37,043	21.3	53,218	18.3
National	All clients	35–44	18,555	15.9	32,586	18.8	51,141	17.6
National	All clients	45–54	14,685	12.6	20,218	11.6	34,903	12.0
National	All clients	55–64	7,046	6.0	8,636	5.0	15,682	5.4
National	All clients	65+	3,799	3.3	4,688	2.7	8,487	2.9
National	<b>All clients</b>	<b>Total</b>	<b>116,669</b>	<b>100.0</b>	<b>173,648</b>	<b>100.0</b>	<b>290,317</b>	<b>100.0</b>
National	<b>All clients</b>	<b>Sex as % of total</b>	<b>116,669</b>	<b>40.2</b>	<b>173,648</b>	<b>59.8</b>	<b>290,317</b>	<b>100.0</b>
National	Clients (per 10,000 ERP) <sup>(a)</sup>	0–9	152.1	..	155.0	..	153.5	..
National	Clients (per 10,000 ERP) <sup>(a)</sup>	10–14	120.4	..	131.7	..	125.9	..
National	Clients (per 10,000 ERP) <sup>(a)</sup>	15–17	167.8	..	244.4	..	205.1	..
National	Clients (per 10,000 ERP) <sup>(a)</sup>	18–24	121.2	..	229.1	..	173.8	..
National	Clients (per 10,000 ERP) <sup>(a)</sup>	25–34	86.9	..	197.3	..	142.3	..
National	Clients (per 10,000 ERP) <sup>(a)</sup>	35–44	112.4	..	195.7	..	154.2	..
National	Clients (per 10,000 ERP) <sup>(a)</sup>	45–54	93.6	..	123.9	..	109.1	..
National	Clients (per 10,000 ERP) <sup>(a)</sup>	55–64	49.9	..	58.5	..	54.3	..
National	Clients (per 10,000 ERP) <sup>(a)</sup>	65+	20.7	..	22.5	..	21.7	..
National	<b>Clients (per 10,000 ERP)<sup>(a)</sup></b>	<b>Total</b>	<b>94.1</b>	<b>..</b>	<b>137.9</b>	<b>..</b>	<b>116.2</b>	<b>..</b>
National	Support periods	0–9	34,934	17.9	33,631	11.0	68,565	13.7
National	Support periods	10–14	12,546	6.4	13,487	4.4	26,033	5.2
National	Support periods	15–17	11,416	5.8	16,812	5.5	28,228	5.6
National	Support periods	18–24	25,647	13.1	49,640	16.2	75,287	15.0
National	Support periods	25–34	29,373	15.0	72,710	23.8	102,083	20.4
National	Support periods	35–44	36,261	18.5	63,014	20.6	99,275	19.8
National	Support periods	45–54	27,774	14.2	35,977	11.8	63,751	12.7
National	Support periods	55–64	11,709	6.0	13,657	4.5	25,366	5.1
National	Support periods	65+	5,915	3.0	6,768	2.2	12,683	2.5
National	Support periods	Not stated	3,462	..	4,945	..	8,407	..
National	<b>Support periods</b>	<b>Total</b>	<b>199,037</b>	<b>100.0</b>	<b>310,641</b>	<b>100.0</b>	<b>509,678</b>	<b>100.0</b>
National	<b>Support periods</b>	<b>Sex as % of total</b>	<b>199,037</b>	<b>39.1</b>	<b>310,641</b>	<b>60.9</b>	<b>509,678</b>	<b>100.0</b>
NSW	All clients	0–9	6,420	20.7	6,269	14.7	12,689	17.3
NSW	All clients	10–14	2,721	8.8	2,842	6.7	5,563	7.6
NSW	All clients	15–17	2,838	9.1	3,884	9.1	6,722	9.1
NSW	All clients	18–24	4,588	14.8	7,527	17.7	12,115	16.5
NSW	All clients	25–34	3,580	11.5	7,689	18.1	11,269	15.3
NSW	All clients	35–44	4,413	14.2	7,040	16.6	11,453	15.6
NSW	All clients	45–54	3,804	12.3	4,523	10.6	8,327	11.3
NSW	All clients	55–64	1,832	5.9	1,855	4.4	3,687	5.0
NSW	All clients	65+	837	2.7	887	2.1	1,724	2.3
NSW	<b>All clients</b>	<b>Total</b>	<b>31,033</b>	<b>100.0</b>	<b>42,516</b>	<b>100.0</b>	<b>73,549</b>	<b>100.0</b>

NSW	All clients	Sex as % of total	31,033	42.2	42,516	57.8	73,549	100.0
NSW	Clients (per 10,000 ERP) <sup>(a)</sup>	Total	78.3	..	105.6	..	92.1	..
NSW	Support periods	0–9	7,967	17.9	7,813	12.7	15,780	14.9
NSW	Support periods	10–14	3,428	7.7	3,753	6.1	7,181	6.8
NSW	Support periods	15–17	4,280	9.6	6,176	10.1	10,456	9.9
NSW	Support periods	18–24	6,956	15.6	11,822	19.2	18,778	17.7
NSW	Support periods	25–34	5,358	12.0	11,366	18.5	16,724	15.8
NSW	Support periods	35–44	6,919	15.5	10,453	17.0	17,372	16.4
NSW	Support periods	45–54	5,943	13.3	6,383	10.4	12,326	11.6
NSW	Support periods	55–64	2,603	5.8	2,567	4.2	5,170	4.9
NSW	Support periods	65+	1,104	2.5	1,092	1.8	2,196	2.1
NSW	Support periods	Not stated	1,044	..	1,206	..	2,250	..
NSW	Support periods	Total	45,602	100.0	62,631	100.0	108,233	100.0
NSW	Support periods	Sex as % of total	45,602	42.1	62,631	57.9	108,233	100.0
Vic	All clients	0–9	8,256	18.9	7,759	11.2	16,015	14.2
Vic	All clients	10–14	3,073	7.0	3,043	4.4	6,116	5.4
Vic	All clients	15–17	2,091	4.8	2,696	3.9	4,787	4.2
Vic	All clients	18–24	5,119	11.7	9,483	13.7	14,602	12.9
Vic	All clients	25–34	7,018	16.1	15,989	23.1	23,007	20.4
Vic	All clients	35–44	7,653	17.5	14,421	20.8	22,074	19.5
Vic	All clients	45–54	5,752	13.2	9,219	13.3	14,971	13.3
Vic	All clients	55–64	2,867	6.6	4,054	5.9	6,921	6.1
Vic	All clients	65+	1,809	4.1	2,617	3.8	4,426	3.9
Vic	All clients	Total	43,638	100.0	69,281	100.0	112,919	100.0
Vic	All clients	Sex as % of total	43,638	38.6	69,281	61.4	112,919	100.0
Vic	Clients (per 10,000 ERP) <sup>(a)</sup>	Total	136.5	..	212.3	..	174.8	..
Vic	Support periods	0–9	13,135	15.1	12,110	8.4	25,245	10.9
Vic	Support periods	10–14	4,528	5.2	4,645	3.2	9,173	4.0
Vic	Support periods	15–17	3,467	4.0	4,829	3.4	8,296	3.6
Vic	Support periods	18–24	10,752	12.4	21,562	15.0	32,314	14.0
Vic	Support periods	25–34	14,900	17.1	37,486	26.1	52,386	22.7
Vic	Support periods	35–44	18,402	21.1	33,238	23.1	51,640	22.4
Vic	Support periods	45–54	13,312	15.3	18,902	13.1	32,214	14.0
Vic	Support periods	55–64	5,401	6.2	6,988	4.9	12,389	5.4
Vic	Support periods	65+	3,152	3.6	4,014	2.8	7,166	3.1
Vic	Support periods	Not stated	1,261	..	1,948	..	3,209	..
Vic	Support periods	Total	88,310	100.0	145,722	100.0	234,032	100.0
Vic	Support periods	Sex as % of total	88,310	37.7	145,722	62.3	234,032	100.0
Qld	All clients	0–9	4,750	25.8	4,784	19.4	9,534	22.1
Qld	All clients	10–14	1,632	8.9	1,746	7.1	3,378	7.8
Qld	All clients	15–17	1,065	5.8	1,530	6.2	2,595	6.0
Qld	All clients	18–24	2,238	12.2	3,627	14.7	5,865	13.6
Qld	All clients	25–34	2,429	13.2	5,005	20.3	7,434	17.3
Qld	All clients	35–44	2,820	15.3	4,232	17.2	7,052	16.4
Qld	All clients	45–54	2,147	11.7	2,406	9.8	4,553	10.6
Qld	All clients	55–64	919	5.0	966	3.9	1,885	4.4
Qld	All clients	65+	415	2.3	376	1.5	791	1.8
Qld	All clients	Total	18,415	100.0	24,672	100.0	43,087	100.0

Qld	All clients	Sex as % of total	18,415	42.7	24,672	57.3	43,087	100.0
Qld	Clients (per 10,000 ERP) <sup>(a)</sup>	Total	74.2	..	97.5	..	86.0	..
Qld	Support periods	0–9	5,851	23.1	5,988	17.0	11,839	19.5
Qld	Support periods	10–14	1,944	7.7	2,177	6.2	4,121	6.8
Qld	Support periods	15–17	1,417	5.6	2,151	6.1	3,568	5.9
Qld	Support periods	18–24	3,200	12.6	5,464	15.5	8,664	14.3
Qld	Support periods	25–34	3,574	14.1	7,675	21.7	11,249	18.5
Qld	Support periods	35–44	4,340	17.1	6,443	18.2	10,783	17.8
Qld	Support periods	45–54	3,153	12.4	3,601	10.2	6,754	11.1
Qld	Support periods	55–64	1,341	5.3	1,335	3.8	2,676	4.4
Qld	Support periods	65+	555	2.2	492	1.4	1,047	1.7
Qld	Support periods	Not stated	320	..	578	..	898	..
Qld	Support periods	Total	25,695	100.0	35,904	100.0	61,599	100.0
Qld	Support periods	Sex as % of total	25,695	41.7	35,904	58.3	61,599	100.0
WA	All clients	0–9	2,264	24.5	2,163	13.8	4,427	17.8
WA	All clients	10–14	754	8.2	795	5.1	1,549	6.2
WA	All clients	15–17	457	5.0	736	4.7	1,193	4.8
WA	All clients	18–24	805	8.7	2,085	13.3	2,890	11.6
WA	All clients	25–34	1,169	12.7	3,610	23.1	4,779	19.2
WA	All clients	35–44	1,501	16.3	3,080	19.7	4,581	18.4
WA	All clients	45–54	1,272	13.8	1,906	12.2	3,178	12.8
WA	All clients	55–64	638	6.9	842	5.4	1,480	6.0
WA	All clients	65+	366	4.0	428	2.7	794	3.2
WA	All clients	Total	9,226	100.0	15,645	100.0	24,871	100.0
WA	All clients	Sex as % of total	9,226	37.1	15,645	62.9	24,871	100.0
WA	Clients (per 10,000 ERP) <sup>(a)</sup>	Total	71.1	..	120.6	..	95.8	..
WA	Support periods	0–9	3,247	24.2	3,062	12.8	6,309	16.9
WA	Support periods	10–14	969	7.2	1,071	4.5	2,040	5.5
WA	Support periods	15–17	594	4.4	1,032	4.3	1,626	4.4
WA	Support periods	18–24	1,091	8.1	3,118	13.1	4,209	11.3
WA	Support periods	25–34	1,627	12.1	5,829	24.4	7,456	20.0
WA	Support periods	35–44	2,319	17.3	4,960	20.8	7,279	19.5
WA	Support periods	45–54	2,007	14.9	2,953	12.4	4,960	13.3
WA	Support periods	55–64	1,029	7.7	1,241	5.2	2,270	6.1
WA	Support periods	65+	555	4.1	580	2.4	1,135	3.0
WA	Support periods	Not stated	158	..	248	..	406	..
WA	Support periods	Total	13,596	100.0	24,094	100.0	37,690	100.0
WA	Support periods	Sex as % of total	13,596	36.1	24,094	63.9	37,690	100.0
SA	All clients	0–9	1,698	21.4	1,663	14.2	3,361	17.1
SA	All clients	10–14	616	7.8	593	5.1	1,209	6.2
SA	All clients	15–17	479	6.0	715	6.1	1,194	6.1
SA	All clients	18–24	1,117	14.1	2,036	17.4	3,153	16.1
SA	All clients	25–34	1,204	15.2	2,805	23.9	4,009	20.4
SA	All clients	35–44	1,317	16.6	2,198	18.8	3,515	17.9
SA	All clients	45–54	969	12.2	1,167	10.0	2,136	10.9
SA	All clients	55–64	384	4.8	404	3.4	788	4.0
SA	All clients	65+	136	1.7	136	1.2	272	1.4
SA	All clients	Total	7,920	100.0	11,717	100.0	19,637	100.0

SA	All clients	Sex as % of total	7,920	40.3	11,717	59.7	19,637	100.0
SA	Clients (per 10,000 ERP) <sup>(a)</sup>	Total	92.3	..	133.4	..	113.1	..
SA	Support periods	0–9	2,527	20.0	2,577	12.1	5,104	15.0
SA	Support periods	10–14	899	7.1	895	4.2	1,794	5.3
SA	Support periods	15–17	805	6.4	1,202	5.6	2,007	5.9
SA	Support periods	18–24	1,888	14.9	3,969	18.6	5,857	17.2
SA	Support periods	25–34	2,025	16.0	5,613	26.3	7,638	22.5
SA	Support periods	35–44	2,174	17.2	4,215	19.8	6,389	18.8
SA	Support periods	45–54	1,597	12.6	2,062	9.7	3,659	10.8
SA	Support periods	55–64	560	4.4	615	2.9	1,175	3.5
SA	Support periods	65+	170	1.3	181	0.8	351	1.0
SA	Support periods	Not stated	367	..	563	..	930	..
SA	Support periods	Total	13,012	100.0	21,892	100.0	34,904	100.0
SA	Support periods	Sex as % of total	13,012	37.3	21,892	62.7	34,904	100.0
Tas	All clients	0–9	351	11.7	304	8.4	655	9.9
Tas	All clients	10–14	123	4.1	142	3.9	265	4.0
Tas	All clients	15–17	184	6.1	280	7.7	464	7.0
Tas	All clients	18–24	492	16.4	730	20.1	1,222	18.5
Tas	All clients	25–34	528	17.6	759	20.9	1,287	19.4
Tas	All clients	35–44	520	17.4	685	18.9	1,205	18.2
Tas	All clients	45–54	470	15.7	417	11.5	887	13.4
Tas	All clients	55–64	205	6.9	188	5.2	393	5.9
Tas	All clients	65+	119	4.0	126	3.5	245	3.7
Tas	All clients	Total	2,992	100.0	3,631	100.0	6,623	100.0
Tas	All clients	Sex as % of total	2,992	45.2	3,631	54.8	6,623	100.0
Tas	Clients (per 10,000 ERP) <sup>(a)</sup>	Total	114.4	..	136.1	..	125.4	..
Tas	Support periods	0–9	439	7.5	383	5.2	822	6.2
Tas	Support periods	10–14	153	2.6	195	2.6	348	2.6
Tas	Support periods	15–17	374	6.4	621	8.4	995	7.5
Tas	Support periods	18–24	994	17.0	1,564	21.2	2,558	19.3
Tas	Support periods	25–34	1,127	19.3	1,679	22.7	2,806	21.2
Tas	Support periods	35–44	1,172	20.1	1,499	20.3	2,671	20.2
Tas	Support periods	45–54	1,000	17.1	831	11.2	1,831	13.8
Tas	Support periods	55–64	390	6.7	372	5.0	762	5.8
Tas	Support periods	65+	193	3.3	243	3.3	436	3.3
Tas	Support periods	Not stated	7	..	9	..	16	..
Tas	Support periods	Total	5,849	100.0	7,396	100.0	13,245	100.0
Tas	Support periods	Sex as % of total	5,849	44.2	7,396	55.8	13,245	100.0
ACT	All clients	0–9	320	19.6	265	12.2	585	15.4
ACT	All clients	10–14	75	4.6	87	4.0	162	4.3
ACT	All clients	15–17	110	6.7	150	6.9	260	6.8
ACT	All clients	18–24	239	14.6	423	19.5	662	17.4
ACT	All clients	25–34	261	16.0	558	25.7	819	21.5
ACT	All clients	35–44	310	19.0	370	17.0	680	17.9
ACT	All clients	45–54	193	11.8	202	9.3	395	10.4
ACT	All clients	55–64	86	5.3	88	4.0	174	4.6
ACT	All clients	65+	40	2.4	31	1.4	71	1.9
ACT	All clients	Total	1,634	100.0	2,174	100.0	3,808	100.0

ACT	All clients	Sex as % of total	1,634	42.9	2,174	57.1	3,808	100.0
ACT	Clients (per 10,000 ERP) <sup>(a)</sup>	Total	78.4	..	102.2	..	90.5	..
ACT	Support periods	0–9	340	15.6	288	8.8	628	11.5
ACT	Support periods	10–14	80	3.7	89	2.7	169	3.1
ACT	Support periods	15–17	144	6.6	229	7.0	373	6.8
ACT	Support periods	18–24	359	16.5	746	22.8	1,105	20.3
ACT	Support periods	25–34	384	17.7	894	27.3	1,278	23.4
ACT	Support periods	35–44	435	20.0	557	17.0	992	18.2
ACT	Support periods	45–54	264	12.1	306	9.3	570	10.5
ACT	Support periods	55–64	117	5.4	133	4.1	250	4.6
ACT	Support periods	65+	50	2.3	36	1.1	86	1.6
ACT	Support periods	Not stated	92	..	99	..	191	..
ACT	Support periods	Total	2,265	100.0	3,377	100.0	5,642	100.0
ACT	Support periods	Sex as % of total	2,265	40.1	3,377	59.9	5,642	100.0
NT	All clients	0–9	996	28.4	989	16.1	1,985	20.6
NT	All clients	10–14	443	12.6	506	8.2	949	9.8
NT	All clients	15–17	289	8.2	427	7.0	716	7.4
NT	All clients	18–24	301	8.6	877	14.3	1,178	12.2
NT	All clients	25–34	321	9.1	1,266	20.6	1,587	16.5
NT	All clients	35–44	423	12.1	1,036	16.9	1,459	15.1
NT	All clients	45–54	403	11.5	632	10.3	1,035	10.7
NT	All clients	55–64	217	6.2	299	4.9	516	5.3
NT	All clients	65+	117	3.3	104	1.7	221	2.3
NT	All clients	Total	3,510	100.0	6,136	100.0	9,646	100.0
NT	All clients	Sex as % of total	3,510	36.4	6,136	63.6	9,646	100.0
NT	Clients (per 10,000 ERP) <sup>(a)</sup>	Total	273.7	..	515.2	..	390.0	..
NT	Support periods	0–9	1,428	31.8	1,410	15.1	2,838	20.5
NT	Support periods	10–14	545	12.1	662	7.1	1,207	8.7
NT	Support periods	15–17	335	7.5	572	6.1	907	6.6
NT	Support periods	18–24	407	9.1	1,395	15.0	1,802	13.0
NT	Support periods	25–34	378	8.4	2,168	23.2	2,546	18.4
NT	Support periods	35–44	500	11.1	1,649	17.7	2,149	15.5
NT	Support periods	45–54	498	11.1	939	10.1	1,437	10.4
NT	Support periods	55–64	268	6.0	406	4.4	674	4.9
NT	Support periods	65+	136	3.0	130	1.4	266	1.9
NT	Support periods	Not stated	213	..	294	..	507	..
NT	Support periods	Total	4,708	100.0	9,625	100.0	14,333	100.0
NT	Support periods	Sex as % of total	4,708	32.8	9,625	67.2	14,333	100.0

(a) Rates are crude rates based on the Australian estimated resident population at 30 June of the reference year, as detailed in the online technical information.

*Notes*

1. Number of clients excluded due to missing sex information: 0.

2. Number of support periods excluded due to missing sex information: Aust 53, NSW 0, Vic 26, Qld 26, WA 1, SA 0, Tas 0, ACT 0, NT 0.

.. not applicable



Senate Select Committee on COVID-19  
ANSWER TO QUESTION ON NOTICE

Department of Social Services

**Topic:** Senate Select Committee on COVID-19 - Written Question - 22

**Question reference number:** SQ20-000447

**Senator:** Katy Gallagher

**Type of Question:** Written. Hansard Page/s:

**Date set by the Committee for the return of answer:** 2 June 2020

**Question:**

When will the 1800RESPECT tender progress? Will the purchasing process be suspended until the Coronavirus crisis is over?

**Answer:**

A procurement process began in early 2020, with information sessions held nationally from 10 to 20 March 2020. The procurement process was deferred as a consequence of the Coronavirus outbreak and a change notice, advising potential respondents, was published on AusTender on 27 March 2020.

The Department of Social Services anticipates publishing revised release dates on AusTender by 30 June 2020.

Any questions about the procurement can be submitted to [1800Procurement@dss.gov.au](mailto:1800Procurement@dss.gov.au)