

To: Committee, FPA (SEN)

10/04/2012

Re:

My name is Kristina and I work as a receptionist at . I have devoted a lot of my time and effort in ensuring that patients at our clinic are satisfied with the services we are providing. The clinic sees a large number of Medicare patients. I have worked very closely with staff and patients in helping to provide a high quality of care. Our clinic tries in every way to cater to the patients needs, anywhere from, helping them fill out forms, translating to choosing appointments suitable to them. Many patients at our clinic including, the elderly, those with disabilities or illnesses, patients who don't speak English and the few that can't afford dental treatment are in need for Medicare to keep providing careplans. The actions of Medicare in seeking recovery of benefits up to 2 years, even though the treatment was provided and appropriate, is unfair not only to the dentists and our patients but myself because if my boss was to declare bankrupt I would lose my job and as I am a student this is my only source of income.

I would like the Committee to rethink this approach and be fair where treatment has been provided appropriately and with the patient's consent.