

Social Security and Welfare Claims Processing Summary – Claims Received, Claims Finalised and Claims on Hand

Claim type	Claims Received	Claims Finalised	Claims on Hand
	2019–20 16 March – 27 April	2019–20 16 March – 27 April	27 April 2020
ABSTUDY – PES	141	291	29
ABSTUDY	4,379	5,647	444
Additional Child Care Subsidy (ACCS) Child Wellbeing Application	4,924	5,169	40
ACCS - Temporary Financial Hardship	25,840	14,534	14,711
Age Pension	35,652	29,425	23,732
Assistance for Isolated Children	788	1,269	16
Austudy	12,459	8,946	13,877
Bereavement Allowance	83	106	1
Carer Allowance	16,699	18,831	3,942
Carer Payment	11,004	13,993	8,719
Dad and Partner Pay	14,059	16,242	1,707
Disability Support Pension	10,115	14,821	11,742
Double Orphan Pension	14	19	13
Family Tax Benefit	90,346	96,504	21,375
Farm Household Allowance	1,029	858	537
Jobseeker Payment	850,566	639,683	210,883
Low Income Health	35,260	33,430	10,235
Mobility Allowance	622	626	196
Newstart Allowance	33,185	47,395	1,492
Paid Parental Leave	40,410	45,976	6,527
Parenting Payment - Partnered	33,999	9,128	28,834
Parenting Payment - Single	15,217	9,998	9,500
Pensioner Education Supplement	4,029	7,900	1,382
Seniors Health Card	10,854	8,969	3,972
Sickness Allowance	1,635	3,484	90
Special Benefit	4,833	3,879	1,434
Stillborn Baby Payment	200	183	32
Youth Allowance - Jobseeker	100,705	54,710	49,672
Youth Allowance - Student	64,779	37,626	62,277
Total Jobseeker Claims	986,174	745,378	262,138
Total Social Security and Welfare Claims	1,456,065	1,175,447	497,665