

22 April 2010

The Committee Secretary
Senate Standing Committee on Environment, Communications and the Arts
PO Box 6100
Parliament House
CANBERRA ACT 2600

Email: eca.sen@aph.gov.au

Dear Secretary,

**Re: Senate Standing Committee on Environment, Communications and the Arts
Inquiry into the Broadcasting Legislation Amendment
(Digital Television) 2010 –
*Supplementary Submission from the Rural Health Education Foundation***

I hereby attach additional information to our submission to the Committee from the Rural Health Education Foundation.

As noted in our previous submission, because the Rural Health Education Foundation has not been included in any formal industry consultation in respect of the development and drafting of this bill, we believe it is important that our views be considered closely by the Committee.

The Rural Health Education Foundation has attached additional information for the Committee to consider. Our representative Lesley Peters attended the Committee hearing which was held on 16 April 2010. During informal discussions held on the day, it was clear that the Foundation had additional information which would be of value for the Committee's consideration, in particular based on the Rural Health Education Foundation's extensive experience in satellite site installation and repair and since 1992.

The attached documents include:

- A. the Foundation's original submission to the Committee (dated 13 April 2010);
- B. a sample of spreadsheet of installation costs, with reference to particular remote towns that will give the inquiry an appreciation of the range of satellite installation costs; and
- C. a listing of the locations of the Rural Health Education Foundation's satellite sites.

Yours sincerely

Don Perlgut
Chief Executive Officer
Rural Health Education Foundation

A. Original Submission by the Rural Health Education Foundation

RURAL HEALTH EDUCATION FOUNDATION SUBMISSION To the Senate Standing Committee on Environment, Communications and the Arts

The Rural Health Education Foundation welcomes the Government's commitment to supplying a comprehensive digital satellite television solution to rural and remote Australia.

The introduction of this new satellite does, however, have major implications for the Rural Health Education Foundation (the Foundation – see our website www.rhef.com.au for more details). Our organisation is a non-profit public service educational organisation committed to improving the health of rural and remote Australia through improved health education, both for health professionals and health consumers. Since 1992, the Foundation has developed and currently manages a network of more than 660 satellite sites throughout rural and remote Australia, all of them serving health and medical professionals, and which are located in private homes, hospitals, clinics, educational institutions, Indigenous health services, telecentres and other organisations.¹ Funding to develop this network has been provided over many years by the Australian Government Department of Health and Ageing, as well as a number of philanthropic foundations and trusts.

The Foundation is an active satellite television user through the Optus Aurora platform and the “business television” service, undertaking a number of satellite broadcasts each month, reaching many thousands of rural and remote health professionals and their community members each year, providing them with essential health and medical education, updates and information. Our current broadcast schedule is available at www.rhef.com.au/upcoming-programs/ and our list of recent (currently distributed programs) is available at www.rhef.com.au/programs/. The Foundation works closely with Westlink (which is part of the Western Australia Department of Local Government and Regional Development) and Queensland Health in distributing our educational materials via satellite.

The Foundation's essential concerns with the new free-to-air TV satellite platform (and hence this Bill) are:

- The new satellite service will completely subsume the current Aurora platform in the medium term – making it obsolete by the end of 2013 (if not earlier) – thereby leaving the Foundation (and other users) without satellite access.
- There is no provision for the Foundation – and other users of the Aurora platform (including NITV, Westlink, Queensland Health and others) - to access the new satellite platform. To maintain its current service delivery, the Foundation needs to gain access to the new satellite platform and be able to have its services received

¹ A list of the Foundation's satellite network locations is available at www.rhef.com.au/viewing-sites/ - note that only “public” institutional sites are listed; sites located in private homes and limited access facilities (i.e. correctional institutions, etc.) are not. The Foundation's programs are also distributed through the Internet, on DVD and through other broadcast services from time to time.

through the same set top boxes as will be used to receive commercial and national free-to-air services on the platform.

- Even with access to the new satellite platform, the cost for the Rural Health Education Foundation and its vast network of satellite sites to convert to the new platform will be substantial.

At the very minimum, new set top boxes will be required to participate in the new platform (and possibly adjustments to all satellite dishes), requiring an investment of some hundreds of thousands of dollars, and possibly more. The Foundation's satellite network – along the Westlink and Queensland Health networks – have been established with a substantial public investment. In the Foundation's case, this has primarily been from the Commonwealth Government, particularly the Department of Health and Ageing. It is essential that this public investment in rural and remote Australian communities, made over many years, be supported. The "opportunity cost" of losing these important health and educational satellite networks would be significant: the proper maintenance and transfer to the new satellite system is a significant investment in the future health and well-being of rural and remote Australia.

It is clear that once the new digital satellite is launched and operational, Aurora users will start to migrate to the new service, making Aurora less and less attractive to users and viewers. Although it will not disappear immediately, it will effectively become a very "lonely" place as Australia's digital television switch-over gathers pace. It is very unlikely that many satellite consumers (homes or institutions) will wish to utilise two different set top boxes, even if it is technically possible to do so with the same satellite dish. To our knowledge, there is no current plan to replace the Aurora service once it has closed down; thus the move by the Rural Health Education Foundation and other service providers to the new satellite platform is essential.

In summary, the Rural Health Education Foundation requests that it:

- be given appropriate access (along with other satellite users) to the new satellite platform at a reasonable cost and with reasonable administrative processes by the authority which manages the new platform;
- be consulted and involved in future planning of the new satellite platform, so that it can effectively plan its educational distribution in a timely and efficient manner; and
- be provided with appropriate financial resources to enable participation in the new satellite platform through installation of new equipment as required.

For more information, contact:

Don Perlgut, Chief Executive Officer
The Rural Health Education Foundation

13 April 2010

B. Sample of Costs of Satellite Installation and Repair

Rural Health Education Foundation Sample of costs from July 2008 through February 2010 Materials only Installation and repairs to Satellite Sites		
Date	Description/location (see colour key below)	Cost of service
11/07/2008	Pinaroo	\$462
11/07/2008	Sunbury VIC- service call	\$137
11/07/2008	Kambalda - new decoder	\$363
11/07/2008	Barcaldine - new decoder	\$341
11/07/2008	Bass Coast – repair	\$354
25/07/2008	Bawrungra – installation	\$1,038
25/07/2008	Cooktown – installation	\$1,343
25/07/2008	George Town – Installation	\$968
25/07/2008	Southern Cross – Installation	\$1,181
25/07/2008	Rawson – Installation	\$1,065
25/07/2008	Quirindi - replacement of decoder	\$654
25/07/2008	Swan Hill – installation	\$792
7/08/2008	Biggerden Installation	\$954
19/08/2008	Narooma	\$851
19/08/2008	West Wimmera	\$330
19/08/2008	Orange	\$971
1/09/2008	Durri	\$1,199
1/09/2008	Mudth-Niyleta	\$1,162
1/09/2008	Pinaroo	\$638
1/09/2008	Echuca	\$1,488
1/09/2008	Cunnamulla	\$1,884
1/09/2008	Newcastle	792
9/10/2008	Goulburn Valley	\$1,212
9/10/2008	Fraser Coast new decoder	\$280
9/10/2008	Whyalla	\$405
9/12/2008	Alice Springs	\$203
9/12/2008	Darwin	\$1,029
16/12/2008	Cootamundra	\$1,133
16/12/2008	Pine Creek	\$1,342
2/03/2009	Nindilingarri	\$5,420
2/03/2009	Coonabarabran	\$1,900
2/03/2009	Mudgee	\$615
2/03/2009	Toowoomba	\$130
2/03/2009	Mt Morgan QLD	\$1,155
4/03/2009	Myrtleford VIC	\$286
4/03/2009	Miles	\$745
4/03/2009	Augathella	\$320
1/04/2009	Kondinin WA	\$2,479
1/04/2009	Merridin WA Installation	\$2,172
1/04/2009	Toowoomba Repair	\$286
1/05/2009	Woomera	\$187
1/05/2009	Darling River repair	\$864
21/07/2009	Marlborough	\$880

21/07/2009	Tennant Creek new decoder	\$346
21/07/2009	Tieri new decoder	\$368
21/07/2009	Middlemount new decoder	\$363
21/07/2009	Maleny maintenance	\$286
27/08/2009	Naiyu new decoder	\$335
27/08/2009	Tottenham	\$1,298
27/08/2009	Childers service call	\$187
8/09/2009	Bordertown	\$374
8/09/2009	Condobolin	\$381
8/09/2009	Forbes new decoder	\$500
1/10/2009	Darwin NT	\$473
3/12/2009	Remote South Australia location	\$5,115
4/01/2010	Cowra	\$368
4/01/2010	Hobart	\$3,003
4/01/2010	Perth	\$385
4/01/2010	Cobar	\$608
8/02/2010	Supply and freight of satellite decoder- Albury	\$382
Key		
	Larger city or town but isolated by distance to suppliers	
	Rural small town	
	Rural location covers large area of service	
	Service call only	
	Remote Isolation	
	Decoder supply only	

Notes:

- Cost of contractor installation and repair only
- Contractor charges travel if more than 30 km from a base location, plus other costs if applicable
- Does not include Rural Health Education Foundation staff, overheads and project management

C. RURAL HEALTH EDUCATION FOUNDATION VIEWING SITE LOCATIONS



AUSTRALIAN CAPITAL TERRITORY

Canberra – Rural Health Education Foundation Office

Canberra – Morshead Home

NEW SOUTH WALES

Albury – Mercy Health Service

Albury – Lutheran Aged Care - Dellacourt

Albury – Lutheran Aged Care – Yallaroo

Albury – Mercy Learning Centre

Albury/Wodonga- Base Hospital

Alstonville – Adventist Aged Care

Armidale - Hospital

Armidale – Autumn Lodge

Ballina - Hospital

Balranald - Hospital

Baradine - Multi Purpose Health Service

Barham - Barham & Koonbrook Hospital

Barham – Murray Haven Homes

Barraba – Health Service

Batemans Bay – Hospital

BateHaven – Maranatha Lodge Aged care

Bathurst – Hospital

Batlow - Hospital

Bega - District Hospital

Bellingen - Hospital

Bingara - Hospital (Day Care Bldg)

Blayney - District Hospital

Boggabri - Hospital

Bombala - Hospital

Boorowa - District Hospital

Bourke – Hospital

Bowral - Hospital

Braidwood - Hospital (Multi Purpose Centre)

Brewarrina - Hospital

Broken Hill - Hospital

Bungendore - School of Arts Centre

Byron Bay – Hospital

Campbelltown - Hospital (Sydney)

Canowindra - Soldiers Memorial Hospital

Casino - District Memorial Hospital

Cessnock – Hospital

Cessnock – Cavalry Retirement Villiage

Cobar – Hospital

Cobar – Lilliane Brady Village

Coffs Harbour – Health Campus

Coffs Harbour – TAFE

Coleambally – Health Centre

Collarenebri – Hospital & Health Service

Condobolin - Health Service

Coolah - District Hospital

Cooma - Health Services

Coonabarabran - District Hospital

Coonamble - District Hospital

Cootamundra - Hospital

Corowa - Hospital

Cowra - Hospital

Crookwell - District Hospital

Culcairn - Hospital

Deniliquin - Hospital

Dorrigo - Community Health Building

Dubbo - Dubbo Base Hospital

Dubbo - Dubbo/Plains Division of General Practice

Dunedoo - War Memorial Hospital

Dungog - Hospital

Eden – Nullica Lodge

Emmaville - Vegetable Creek Hospital

Erina - Division of GP Office

Finley - Hospital

Forbes - Hospital

Forster - Cape Hawke Comm. Private Hospital

Gilgandra - Hospital

Glenn Innes - Hospital

Gloucester - Community Health Service

Goodooga - Health Service

Goulburn – Base Hospital

Grafton – Base Hospital

Grafton – Bulgurr Ngaru Aboriginal Medical Corporation

Grafton – Grafton Aged Care Home

Grenfell - District Hospital

Griffith - Hospital (School of Nursing)

Gulgong - Hospital

Gundagai - Hospital

Gunnedah - Health Service

Guyra – Health Service

Hamilton – Awabakal Aboriginal Medical Service

Harden/Murrumburrah - District Hospital

Hay - Hospital (Admin Building)

Hillston - Hospital (Admin Block)

Holbrook - Hospital
 Inverell - Hospital (Rehab. Building)
 Jindabyne - Community Health Centre
 Katoomba - Blue Mountains District Hospital
 Kempsey - Hospital (Main Building)
 Kyogle - Hospital
 Lake Cargellico - District Hospital
 Leeton - Hospital (Staff Dev. Centre)
 Lightning Ridge (Accident & Emergency)
 Lismore - Hospital (Admin Building)
 Lithgow – Aged Care Service
 Lithgow - District Hospital
 Liverpool – Hospital (Sydney)
 Lockhart - District Hospital
 Lord Howe Is. - Gower Wilson Mem. Hospital
 Macksville - Hospital (Nurses Quarters)
 Maclean - Community Health Centre
 Manilla - Hospital (Dowe Lodge)
 Merriwa - Hospital (Comm. Health Building)
 Milton - Hospital
 Molong – Health Centre
 Moree - Health Service
 Morisset East – Bonnels Bay Surgery
 Moruya - District Hospital
 Moulamein – Moulamein Hostel
 Mudgee - Community Health Centre
 Mullumbimby - Memorial Hospital
 Mungindi - Hospital
 Murwillumbah – Aged Care Facility
 Murwillumbah – District Hospital
 Murrumburrah/Harden – District Hospital
 Muswellbrook - Hospital
 Narooma - Community Health Centre
 Narooma – Katungal Aboriginal Corporation
 Narrabri - Health Service
 Narrandera - District Hospital
 Narromine – Health Service
 Nelson Bay - Hospital
 Newcastle - Lingard Private Hospital
 Nowra - Community Hospital
 Nowra – Shoalhaven Hospital
 Nyngan – Health Service
 Oberon - Hospital Complex
 Orange - Base Hospital
 Pambula - Community Health Centre
 Parkes - Community Health Service
 Peak Hill – Health Service
 Port Macquarie – Division of GP
 Portland - Hospital
 Queanbeyan - Hospital
 Quirindi - Community Health Building
 Rylstone - District Hospital
 Scone - Scott Memorial Hospital
 Singleton - District Hospital
 Sydney – Royal Prince Alfred Hospital
 Tamworth – Aboriginal Medical Services
 Tamworth - Rural Health Education Centre
 Taree - Manning Base Hospital
 Taree – Mayo Taree Base Hospital
 Temora - District Hospital
 Tenterfield - Community Health Centre
 Tibooburra Health Centre
 Tottenham - Hospital
 Trangie – Multi Purpose Health Service
 Tullamore - District Hospital
 Tumbarumba - Hospital
 Tumut - District Hospital
 Tuncurry – Private Venue
 Tweed Heads - District Hospital
 Ulmurra – Rathgar Lodge
 Uralla – Aged Care Facility
 Urbenville - Multi Purpose Service
 Wagga Wagga - Base Hospital
 Wagga Wagga – Division of General Practice
 Walcha - Hospital
 Walgett - Hospital
 Warialda - Hospital (Day Care Building)
 Warren - District Hospital
 Waterbag Station
 Waterfall – Garrawarra Centre
 Wauchope – Bundaleer Care Services
 Wauchope - Hospital (Comm. Health Bldg.)
 Wee Waa - District Hospital
 Wellington - District Hospital
 Wentworth – District Hospital & Health Service
 Westmead – Hospital (Sydney)
 West Wyalong - Health Service
 Wollongong – University of Wollongong
 Woolgoolga - Northern Beaches Med. Centre
 Wyong - Hospital
 Yass - District Hospital
 Yeoval - Community Hospital
 Young - Community Health Centre
 Norfolk Island – The Norfolk Island Hospital Enterprise
NORTHERN TERRITORY
 Alice Springs – Hospital
 Alice Springs – Central Australian Remote Health
 Alice Springs – U.D.H.R Offices
 Ampilatwatja - Aherrenge Health Services
 Barunga – Health Centre

Barunga – Wulgarr Health Centre
 Batchelor - Community Health Centre
 Bathurst Island - Julanimawu Health Centre
 Bulman – Health Centre
 Daly River - Nauiyu Nambiyu Comm. Health
 Darwin - Division of GP Office (NT)
 Docker River - Clinic
 Elcho Island - Ngalkanbuy Health Centre
 Finke – Apatula Community Clinic
 Fregon - Clinic
 Gapuwiyak - Community Health Centre
 Groote Eylandt - Alyangula Health Centre
 Hodgson Down – Minyerri Health Centre
 Jabiru - Clinic
 Katherine – Rocky Ridge Nursing Home
 Katherine – Health Centre
 Katherine - Hospital
 Katherine – Wurli Wurlinjang Health Service
 Kintore -Pintubi Homelands Hlth Serv. Bldg
 Mataranka – Health Centre
 Minyerri – Health Centre
 Ngukurr – Health Centre
 Nhulunbuy – Gove District Hospital
 Nhulunbuy - Miwatj Health Aboriginal Corp.
 Numbulwah - Health Centre
 Oenpelli – Kunbarlanjinja Health Centre
 Palumpa – Palumpa Health Centre
 Port Keats - Health Centre
 Robinson River – Katherine Clinic
 Tennent Creek - Hospital
 Timber Creek – Health Centre
 Umuwa - Health Centre
 Utopia - Urapuntja Health Service
 Wugularr – Health Centre
 Yuendumu - Alice Springs – Health Clinic
 Yulara - RFDS Medical Centre

QUEENSLAND

Alpha - Hospital
 Aramac - Hospital
 +Atherton - Hospital
 Augathella - Hospital
 +Aurukun - Primary Health Care Clinic
 +Ayr – Hospital
 Babinda - Hospital
 Badu Island – Badu Island Primary Health Centre
 Bamaga – Hospital
 +Baralaba - Hospital
 +Barcaldine - Hospital
 +Beaudesert - Hospital
 Beenleigh – Community & Allied Health

Biggenden - Hospital
 Biloela – Central QLD Rural Division of General Practice
 +Biloela - Hospital
 +Blackall - Hospital (Auxillary House)
 +Blackwater - Hospital
 Boigu Island – Boigu Island Primary Health Centre
 Boonah - Hospital
 +Bowen – Hospital
 Bowen Old Peoples Home
 Brisbane – Prince Charles Hospital
 Brisbane – Princess Alexandra Hospital
 Bundaberg – Indigenous Wellbeing Centre
 +Bundaberg - Base Hospital
 +Burketown - Health Centre
 +Caboolture - Hospital
 Cairns - Hospital
 Cairns – Tropical Public Health Unit
 Cairns – Multi Purpose Health Unit
 Cairns - Wuchopperen Health Service
 +Caloundra - Hospital
 +Camooweal - Health Centre
 Cardwell – Rockingham Home
 +Charleville - Hospital
 +Charters Towers - Hospital
 Charters Towers – Eventide Charters Towers
 Childers - Hospital
 Chinchilla - Hospital
 Chinchilla – Southern Cross Care (QLD)
 Clermont - Hospital
 Clermont – Monash Lodge Aged Care
 Cleveland – Redland Hospital
 Cloncurry - Hospital
 Collinsville – Aged Care Facility
 +Collinsville - Hospital
 +Cooktown - Multi Purpose Service
 +Cunnamulla - Hospital
 +Dajarra - Hospital
 +Dalby - Hospital (Maternity Bldg)
 Dirrinbandi - Health Centre
 +Doomadgee - Hospital
 Dunwich - Hospital
 Dysart - Hospital
 Eidsvold - Hospital
 Emerald – Central QLD Rural Division of General Practice
 +Emerald - Hospital
 Esk - Hospital
 +Gatton - Hospital
 +Gayndah - Health Service
 +Gin Gin - Hospital

+Gladstone - Hospital
 Glenden - Comm. Health Centre
 Goondiwindi – Home for the Aged
 +Goondiwindi - Hospital
 +Gympie - Hospital
 Herberton - Hospital
 Hervey Bay - Hospital
 Hopevale – Hopevale Clinic
 +Horn Island - Health Centre
 +Hughenden - Hospital
 Ingham - Hospital
 +Inglewood - Hospital
 +Injune - Hospital
 Innisfail – Sherwood House Medical Practice
 Innisfail - Hospital
 Ipswich – Health Plaza
 +Ipswich - Hospital
 +Jandowae - Hospital
 Julia Creek - Hospital
 +Karumba - Hospital
 Kilcoy - Hospital
 +Kingaroy - Hospital
 Kippa Ring – Aged Care Facility
 Kirwan – Health Campus
 +Kowanyama - Primary Health Care Centre
 Laidley – Laidley Hospital
 +Lockhart River - Primary Health Care Cntr
 +Loganlea - Hospital
 Longreach - Hospital
 Mackay – Good Shepherd Lodge
 Mackay – Mackay Community Health
 Mackay - Hospital
 Malanda - Dr Hoyal's Surgery
 Maleny - Hospital
 Mapoon – Community Corp Council
 +Mareeba - Hospital
 Maryborough - Base Hospital
 Middlemount - Community Health
 Miles - Hospital
 Milmerran - Hospital
 +Mitchell - Health Service
 +Monto - Community Health Building
 +Moranbah - Hospital
 +Mornington Island - Hospital
 Mossman - Hospital
 +Moura - Hospital
 +Mt Isa - Base Hospital (Education Centre)
 Mt Isa – Mount Isa Centre for Rural and Remote Health
 Mt Morgan - Hospital
 Mundubbera - Community Health Building

Murgon - Hospital
 Nambour - Hospital
 +Napranum - Health Centre
 Normanton – Hospital
 North MacKay – Rest Haven On Quarry
 +Oakey - Health Service
 +Palm Island - Hospital
 Point Vernon – Kiriyaami home for the aged
 +Pormpuraaw - Primary Health Care Centre
 +Proserpine - Hospital
 +Quilpie - Hospital
 +Redcliffe - Hospital
 +Richmond - Hospital
 Robina – Robina Hospital
 Rockhampton – Hospital
 Rockhampton – Eventide Nursing home
 Rockhampton North – Aged Care Facility
 +Roma - Hospital
 Sarina – Aged Care Facility
 Sarina - Hospital
 Southport – Gold Coast Hospital
 +Springsure - Hospital
 +St George - Hospital
 +Stanthorpe - Hospital
 Strathpine – Pine Rivers Community Care
 +Surat - Hospital
 Tara - Hospital
 Taroom - Health Service (Main Bldg)
 Texas - Hospital
 +Theodore - Hospital
 Thuringowa – Park Lands Residential Aged Care Facility
 +Thursday Island - Hospital
 Tieri - Health Centre
 +Toogoolawah – Alkira Aged Nursing Hostel
 Toowoomba - Baillie Henderson Hospital
 Toowoomba - Hospital (Freshney Hse)
 Toowoomba – Nursing Home
 Townsville - General Hospital (Staff Qtrs) - (RESTRICTED)
 +Tully - Medical Centre
 Tully – Tully Hospital
 +Warwick - Health Service
 Weipa - Hospital
 Weipa – Napranum Health Centre
 +Winton - Hospital
 +Wolston Park Hospital (Wacol) RESTRICTED (Brisbane)
 Wondai – Wondai Hospital
 Wondai – Private Venue
 +Woorabinda - Hospital

+Wujul Wujul – Clinic
Wynnum - Hospital
Wynnum – Nursing Care Unit
Wynnum – Residential Aged Care Facility
+Yeppoon - Hospital Clinic

SOUTH AUSTRALIA

Amata - Doctors House
Angaston - District Hospital
Ardrossan - Hospital
Balaklava - Hospital
Berri – Riverland Division of General Practice
Berri - Riverland Regional Health Service
Boomeroo - District Hospital
Bordertown - Hospital
Ceduna - District Hospital
Ceduna – West Coast Aboriginal Health Service Learning Centre
Clare - Hospital
Cleve – Hospital
Coober Pedy - Hospital
Coober Pedy - Umoona Tjulagku Health Service
Cowell - District Hospital
Crystal Brook - Hospital
Cummins - Hospital
Elliston - Hospital
Gumeracha - Hospital
Hawker - Great Northern War Mem. Hospital
Jamestown - Medical Centre
Kapunda - Community Health Rooms
Karoonda - District Hospital
Keith - Hospital
Kimba - District Hospital
Kingscote - Kangaroo Is. General Hospital
Kingston - Medical Clinic
Lameroo - District Hospital
Laura - Hospital
Leigh Creek - Hospital
Lockleys – St Raphael's Home for the Aged
Loxton - Hospital Complex
Loxton – Riverview Rest Home Aged Care Facility
Maitland – Central Yorke Peninsula Hospital
Meningie - Memorial Hospital
Millicent - Hospital
Moonta – Aged Care Facility
Mt Barker - Soldiers Mem. Hospital
Mt Gambier - District Health Service
Mt Pleasant - Hospital
Murray Bridge - Comm. Health Service
Murray Bridge – Lerwin Nursing Home
Naracoorte - Health Service
North Adelaide – Adelaide to Outback

Orroroo - Hospital
Penola - Hospital
Peterborough - Hospital (Main Bldg)
Pinnaroo - Soldiers Memorial Hospital
Port Augusta - New Hospital
Port Broughton - Hospital
Port Lincoln - Health & Hospital Services
Port Pirie - Hospital (Staff Dev Centre)
Quorn - Hospital (Kanyaka Surgery)
Renmark - District Hospital
Riverton - Soldiers Memorial Hospital
Robe - Medical Centre
Roxby Downs - Health Service
Strathalbyn – Dist. Soldiers Memorial Hospital & Health Services
Streaky Bay - Hospital
Tumby Bay - Hospital
Victor Harbor - Sth Coast Dist. Hospital
Victor Harbor – Medical Centre
Waikerie - Hospital
Walleroo - Nthn Yorke Peninsula Reg. Hlth
Whyalla - Hospital & Health Services
Whyalla – University of South Australia
Woomera - Community Hospital
Wudinna - Telecentre
Yorke Town - Ambulance Stn Bldg

TASMANIA

Beaconsfield – Health and Community Service
Bothwell - Community Health Centre
Burnie - North West Reg. Hospital
Campbell Town - District Hospital
Currie – King Island Hospital
Cygnet – South East Tasmanian Aboriginal Corporation
Deloraine – Hospital
Flinders Island – Day Centre
Franklin - Huon District Hospital
George Town - District Hospital
Hobart – Repatriation Hospital (Tasmania)
Latrobe - Mersey Community Hospital
Launceston Hospital – UDRH (Tasmania)
Nubeena - Tasman Multi Purpose Service
Oatlands - Midlands Multi Purpose Centre
Ouse - Community Health Centre
Queenstown - West Coast District Hospital
Rosebery - Community Hospital
Scottsdale - Soldier's Mem. Hospital
Smithton - Hospital
St Helens - Hospital
St Marys - District Hospital
Swansea - Mary Shaw Nursing Centre

Triabunna - Community Health Centre

VICTORIA

Alexandra - District Hospital
Apollo Bay - Otway Health & Comm. Services
Ararat - Hospital (Pyrenees House)
Bacchus Marsh - Memorial Hospital
Bairnsdale Regional – Bairnsdale Regional Health Service
Ballan - Soldiers Memorial Hospital
Ballarat - Base Hospital
Barham – Murry Haven Homes Inc
Beechworth - Hospital
Benalla - Hospital
Bendigo - Division of GP Offices
Birchip – East Wimmera Health Service
Boort - District Hospital
Box Hill Hospital (Melbourne)
Bright - Hospital
Camperdown - Hospital
Cann River – Cann Valley Bush Nursing Centre
Casterton - Memorial Hospital
Castlemaine - Mt Alexander Hospital
Charlton - Bush Nursing Hospital
Cobram - Hospital
Cohuna - Hospital
Colac - Hospital
Corryong - Hospital
Cowes - Warley Hospital
Daylesford - Hospital
Dimboola - Base Hospital
Donald – East Wimmera Health Service
Dunolly - Hospital
Echuca - Hospital
Edenhope - Hospital
Euroa - Bush Nursing Hospital
Fitzroy - Aboriginal Community Controlled Health Organisation
Foster - South Gippsland Hospital
Frankston – Hospital (Melbourne)
Geelong - Hospital
Gisborne - Community Health Centre Bldg
Hamilton - Base Hospital
Healesville – District Hospital
Heathcote - Hospital
Heywood – Heywood Rural Health
Horsham - Wimmera Base Hospital
Hopetoun - Doctors Surgery
Inglewood – Hospital
Kerang - Hospital
Kilmore - District Hospital (Wallan)
Korumburra - Medical Centre

Kyabram - Hospital (Admin bldg)
Kyneton - Hospital (Bluestone Bldg)
Lakes Entrance - Community Health Centre
Leongatha - Gippsland Sthn Health Service (Lilydale DGP)
Lilydale – Division of GP
Lorne - Community Hospital
Maffra - Medical Group
Mallacoota - Medical Centre
Manangatang - Hospital
Mansfield - District Hospital
Maryborough - Hospital
Mildura – Base Hospital
Mt Beauty - Tawonga Dist. Gen. Hospital
Mooroopna – Rumbalara Aboriginal Medical Service
Myrtleford - Hospital
Nathalia – District Hospital
Nhill - Dental Clinic
Numurkah – Hospital
Omeo - District Hospital
Orbost - District Hospital
Ouyen - Mallie Track Health & Comm. Serv.
Port Fairy – Hospital
Portland - District Hospital
Rawson – Rawson Community Health Centre
Reservoir – Aberdeen Aged Care
Robinvale - District Hospital
Rochester - District Hospital
Rosebud – Hospital
Rupanyup – Hospital
Rutherglen – Glenview Community Care
Sale – Hospital (Library)
Sea Lake – Hospital
Seymour - District Memorial Hospital
Shepparton - Goulburn Valley Base Hospital
Skipton – Hospital
St Arnaud – Hospital
Stawell - District Hospital
Sunbury – Family Medical Centre
Swan Hill - District Hospital
Swan Hill – Swan Hill Aboriginal Health Service
Tallangatta – Hospital
Terang - Health Service
Timboon - District Hospital
Traralgon - Latrobe Regional Hospital
Walwa - Bush Nursing Hospital
Wangaratta - Private Hospital
Warracknabeal - District Hospital
Warragul – Hospital
Warrnambool - Base Hospital
Warrnambool – Lyndoch Residential and Community

Care
 Wodonga/Albury – Hospital
 Wonthaggi – Hospital
 Wycheproof – Hospital
 Yarram - District Health Service
 Yarrawonga – Hospital
 Yarra Junction – Yarra Valley Aged Care Facility

WESTERN AUSTRALIA

Albany – Great Southern Division of General Practice
 Albany - Regional Hospital
 Augusta - District Hospital
 Beacon - Telecentre
 Beverley - District Hospital
 Boddington – Hospital
 Boyup Brook - Telecentre
 Bridgetown – Hospital
 Brookton - Kalkarni Residency
 Broome - Djarindjin Telecentre
 Broome – Hospital
 Broome – Kimberley Division of GP
 Bruce Rock - Hospital
 Bruce Rock - Telecentre
 Bunbury - Hospital
 Busselton - Hospital
 Carnarvon - Hospital
 Claremont – WACRRM Head Office
 Collie – Collie TAFE Centre
 Corrigin - Hospital
 Cunderdin - Hospital
 *Dalwallinu - Hospital
 Denmark - District Hospital
 Derby - Regional Hospital
 *Dongara - District High School
 Dongara - Telecentre
 Donnybrook - District Hospital
 Dowerin – Telecentre
 Esperance – Aged Care Facility
 Esperance - Health Service
 Exmouth - District Hospital
 Fitzroy Crossing - Hospital
 Geraldton - Regional Hospital
 Gingin - Medical Centre
 Gnowangerup - District Hospital
 Goomalling - District Hospital
 Halls Creek - Hospital
 Harvey - Hospital
 Jurien – District High School

Kalbarri – Kalbarri Primary School
 Kalgoorlie - Regional Hospital
 Kambalda - Medical Centre
 Karratha – Warrambie Health Centre
 Karratha - District Hospital (Nikol Bay)
 Katanning - District Hospital
 Kellerberrin – Regional TAFE
 Kojonup - District Hospital
 Kondinin – Kondinin Telecentre
 Kununurra - District Hospital
 Lake Grace - Hospital
 Laverton - Hospital
 Leinster - Hospital
 Leonora - Hospital
 Mandurah – Mandurah Peel TAFE
 Manjimup - Warren District Hospital
 Margaret River - District Hospital
 Merredin - District Hospital
 Moora - District Hospital
 *Mt Barker – Plantagenet District Hospital
 Mt Magnet - Hospital
 Narrogin - District Hospital
 Newman - Health Services
 Norseman - Hospital
 Northam - Regional Hospital
 *Northampton - Kalbarri Health Service
 Paraburdoo - Hospital
 *Perth - Sir Charles Gairdner Hospital, Nedlands
 Pingelly - District Hospital
 Pinjarra – Murray Joblink
 Port Hedland - Hospital
 Quairading - Hospital
 Ravensthorpe - Hospital
 Southern Cross – Southern Cross Telecentre
 Tom Price - District Hospital
 Wagin - District Hospital
 Wickham - Hospital
 Wongan Hills - District Hospital
 Wyndham - Hospital
 York - District Hospital

Note:
 Some sites are managed by Queensland Health or Westlink:
 + = Queensland Health
 * = Westlink