

Senate Finance and Public Administration Committees  
PO Box 6100  
Parliament House  
CANBERRA ACT 2600

Ref: Medicare Enhanced Primary Care (EPC) Scheme

Dear Senators

My name is Maria Rowe and I work in a dental practice as a dental assistant

I would like to express my concerns regarding the audit of dentists who have worked honestly in this scheme.

All patients who were and are currently been treated at our practice here at healthy smiles have received all treatment legitimately and without any issues.

We provide treatment plans to all patients and where possible send all plans to the doctors as well.

Sometimes administration errors occur and the plans are not received by the doctors. Having said that it is not that their treatment is not done or the dentist has done anything wrong.

I see patients in the treatment room all the time and in spite of being given a treatment plan at all times the patients always forgets and trust the dentists as to what treatment they need.

Just a list of item numbers means nothing to the patient when it comes to dentistry the patients know very little and understand more verbally than on paper

I request the committee to scrap the audit process do the dentists can continue to do work honestly without all the red tape and paperwork and it would be unjust to penalise the dentists for minor administrative paperwork faults.

Maria Rowe