



1 August 2024

## Public hearing on National Redress Scheme

The Committee will hold a public hearing on Friday for an inquiry into the [National Redress Scheme](#) to hear from knowmore Legal Service, who provide free legal advice and support to people applying for redress, and survivors about their experience accessing the Scheme.

The inquiry is looking into a range of areas, including:

- The experience of First Nations applicants and applicants with disability in their dealings with the Scheme.
- Accessibility, performance and effectiveness of support services and legal advice for survivors and their advocates.

A program for the public hearing will be available on the [Committee's website](#) shortly.

Committee Chair [Senator Catryna Bilyk](#) said: 'Throughout the inquiry, survivors and redress support services have told us about many different barriers that people experience when applying for redress. For example, we have heard evidence that suggests the redress application form can be hard to fill out, redress outcomes can be confusing or that the Scheme can be hard to contact.'

'The Committee hopes to learn more about these barriers at Friday's public hearing. This will assist us with making recommendations to government on how the Scheme could be improved.'

Full details of what the inquiry is examining can be found in the [terms of reference](#) on the Committee's website. An [easy English guide](#) is also available.

### Public hearing details

Friday 2 August 2024

10:00am to approximately 4:00pm (Canberra time)

Committee Room 1R5, Parliament House, Canberra

Listen online at [www.aph.gov.au/News\\_and\\_Events/Watch\\_Parliament](http://www.aph.gov.au/News_and_Events/Watch_Parliament) then click on a link marked 'live streaming' or visit <https://www.youtube.com/@AUSParliamentLive>.

### Media inquiries

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### For background information

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Information about the Committee is available at <https://www.aph.gov.au/redress>.