

**Senate Select Committee on COVID-19**

**INQUIRY INTO THE AUSTRALIAN GOVERNMENT'S  
RESPONSE TO THE COVID-19 PANDEMIC**

**PUBLIC HEARING 30 April 2020**

**ANSWER TO QUESTION ON NOTICE**

**Services Australia**

**Topic:** Processing Delays

**Question reference number:** IQ20-000037

**Member:** Rachel Siewert

**Type of question:** Written.

**Date set by the committee for the return of answer:** 8 May 2020

**Number of pages:** 1

**Question:**

Have existing Centrelink customers experienced delays in processing applications?

**Answer:**

No.