



Senate Select Committee on Job Security

Question on Notice Public Hearing – 3 November 2021

Restaurant & Catering Industry Association of Australia

Exert from Hansard transcript

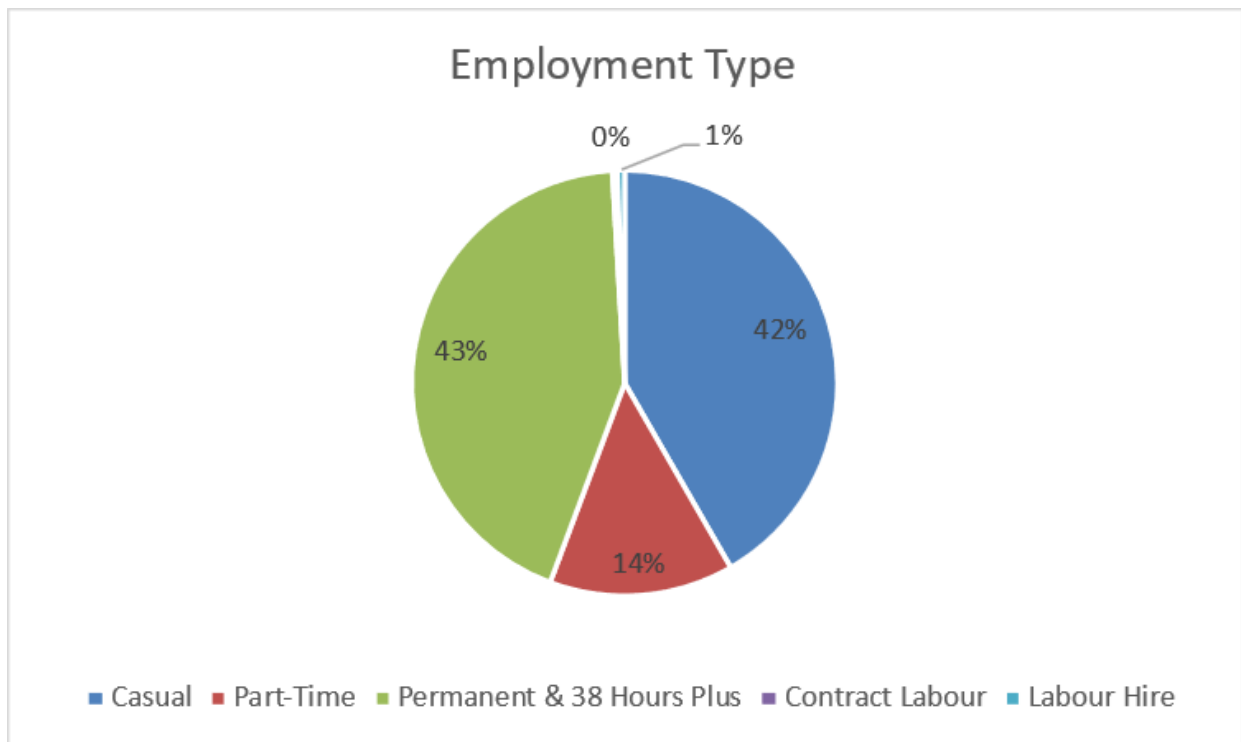
Page. 42.	<p>CHAIR: Thank you, Senator Canavan. Thanks very much for joining us, Mr Lambert. I want to go to some statistics you might have. By all means, take this on notice if you haven't got have the numbers handy. You mentioned the number of casuals. Could I have a breakdown of casuals, part-time, permanent, 38 hours plus, contract labour and labour hire? Would you have any of those figures that you would be able to obtain for us?</p> <p>Mr Lambert: To be honest, you will likely better get those from the ABS and from government sources than from us. I can get a rough estimate but not individually broken down by exactly what those positions are, because that's not information that our members are required to provide to us as the association. I can certainly send out a survey and uptake an average of the information, but I can't provide an ongoing report of all of those positions. We just know that, due to seasonality and the casual nature of 57 per cent of the positions, those positions change on a regular basis and are less permanent. You're likely not going to be permanently a barista or a bartender or a host or a hostess or permanently part of the waitstaff. Those positions tend to change on a regular basis, and the turnover in those positions is quite high.</p> <p>CHAIR: If you are able to do a survey—and just take it on notice—that would be of great assistance.</p> <p>Mr Lambert: Okay.</p>
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Response — Survey on Employment Types

It appears from the Survey that as of now, Full Time & Part time make up 57% of the Hospitality Workforce, and 43% make up Casual & Labour Hire.

A huge change from PreCOVID.

What type of venue do you own/operate?	How many staff members d	How many staff members are employed under the following types of employment?					
Response	Open-Ended Response	Casual	Part-Time	Permanent	38 Hours Plus	Contract Labour	Labour Hire
Cafe	6	3		1	2		
Restaurant	19	14			5		
Restaurant	82	52	1	27		2	
Restaurant	100	50	4	30	16		
Restaurant	6	1	2	3			4
Restaurant	150	120	3	27			
Caterer	25	8	2	15			
Restaurant	22	3	6		13		
Small Bar	19	2	10	9	9	1	0
Restaurant	74	41	13	20	33	0	0
Cafe	9	5	1	4	4		
Caterer	60	8	1	51		0	0
Caterer	120	80	20	20			
Cafe	8	2	5	1			
Caterer	6	6					
Restaurant	15	8	1	1	4	0	0
Restaurant	9	0	4	5	2	0	0
Restaurant	5	2		2	1		
Restaurant	12	11		1			
Cafe	55	5	30	20	5	0	0
Restaurant	27			27			
Restaurant	137	0	37		100		
Cafe	3	3					
Restaurant	25	14		6 Yes	NI		NIll
Restaurant	112	62	10	40			
Restaurant	34	21	2		10	1	
Restaurant	130	70	10	50	50	1	0
Caterer	20	18	0	2	2	0	0
Cafe	5	5					
Function/Event Centre	30		30				
Restaurant	65	5	30	30			
Restaurant	12	10		2			
Restaurant	9	2		7			
Cafe	11	7			4		
Cafe	11	5	1	5			
Restaurant	30	8		24			
Cafe	31	21	2	8			
Restaurant	10	1	1	1	1	1	5
		Casual	Part-Time	Permanent	38 Hours Plus	Contract Labour	Labour Hire
Totals	1504	673	226	439	261	6	9
Casual	673						
Part-Time	226						
Permanent & 38 Hours Plus	700						
Contract Labour	6						
Labour Hire	9						



#1

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Page 1

Q1

Restaurant

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

10

Q3

How many staff members are employed under the following types of employment?

Casual	1
Part-Time	1
Permanent	1
38 Hours Plus	1
Contract Labour	1
Labour Hire	5

#2

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Page 1

Q1**Cafe**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

31

Q3

How many staff members are employed under the following types of employment?

Casual	21
Part-Time	2
Permanent	8

#3

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

30

Q3

How many staff members are employed under the following types of employment?

Casual	8
Permanent	24

#4

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Page 1

Q1

Cafe

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

11

Q3

How many staff members are employed under the following types of employment?

Casual	5
Part-Time	1
Permanent	5

#5

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Page 1

Q1

Cafe

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

11

Q3

How many staff members are employed under the following types of employment?

Casual	7
38 Hours Plus	4

#6

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

9

Q3

How many staff members are employed under the following types of employment?

Casual	2
Permanent	7

#7

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

12

Q3

How many staff members are employed under the following types of employment?

Casual	10
Permanent	2

#8

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

65

Q3

How many staff members are employed under the following types of employment?

Casual	5
Part-Time	30
Permanent	30

#9

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Page 1

Q1

Function/Event Centre

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

30

Q3

How many staff members are employed under the following types of employment?

Part-Time	30
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#10

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Page 1

Q1

Cafe

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

5

Q3

How many staff members are employed under the following types of employment?

Casual

5

#11

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Page 1

Q1

Caterer

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

20

Q3

How many staff members are employed under the following types of employment?

Casual	18
Part-Time	0
Permanent	2
38 Hours Plus	2
Contract Labour	0
Labour Hire	0

#12

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

130

Q3

How many staff members are employed under the following types of employment?

Casual	70
Part-Time	10
Permanent	50
38 Hours Plus	50
Contract Labour	1
Labour Hire	0

#13

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

34

Q3

How many staff members are employed under the following types of employment?

Casual	21
Part-Time	2
38 Hours Plus	10
Contract Labour	1

#14

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Page 1

Q1

Restaurant

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

112

Q3

How many staff members are employed under the following types of employment?

Casual	62
Part-Time	10
Permanent	40

#15

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

25

Q3

How many staff members are employed under the following types of employment?

Casual	14
Permanent	6
38 Hours Plus	Yes
Contract Labour	NI
Labour Hire	Nil

#16

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Page 1

Q1**Cafe**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

3

Q3

How many staff members are employed under the following types of employment?

Casual

3

#17

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

137

Q3

How many staff members are employed under the following types of employment?

Casual	0
Part-Time	37
38 Hours Plus	100

#18

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

27

Q3

How many staff members are employed under the following types of employment?

Permanent

27

#19

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Page 1

Q1

Cafe

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

55

Q3

How many staff members are employed under the following types of employment?

Casual	5
Part-Time	30
Permanent	20
38 Hours Plus	5
Contract Labour	0
Labour Hire	0

#20

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

12

Q3

How many staff members are employed under the following types of employment?

Casual	11
Permanent	1

#21

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

05

Q3

How many staff members are employed under the following types of employment?

Casual	02
Permanent	02
38 Hours Plus	01

#22

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

9

Q3

How many staff members are employed under the following types of employment?

Casual	0
Part-Time	4
Permanent	5
38 Hours Plus	2
Contract Labour	0
Labour Hire	0

#23

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

15

Q3

How many staff members are employed under the following types of employment?

Casual	8
Part-Time	1
Permanent	1
38 Hours Plus	4
Contract Labour	0
Labour Hire	0

#24

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IP Address: 203.206.209.65

Page 1

Q1**Caterer**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

6

Q3

How many staff members are employed under the following types of employment?

Casual

6

#25

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Page 1

Q1

Cafe

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

8

Q3

How many staff members are employed under the following types of employment?

Casual	2
Part-Time	5
Permanent	1

#26

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IP Address: 202.168.11.100

Page 1

Q1**Caterer**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

120

Q3

How many staff members are employed under the following types of employment?

Casual	80
Part-Time	20
Permanent	20

#27

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Page 1

Q1**Caterer**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

60

Q3

How many staff members are employed under the following types of employment?

Casual	8
Part-Time	1
Permanent	51
Contract Labour	0
Labour Hire	0

#28

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Page 1

Q1

Cafe

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

8-9

Q3

How many staff members are employed under the following types of employment?

Casual	5
Part-Time	1
Permanent	4
38 Hours Plus	4

#29

COMPLETE

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

74

Q3

How many staff members are employed under the following types of employment?

Casual	41
Part-Time	13
Permanent	20
38 Hours Plus	33
Contract Labour	0
Labour Hire	0

#30

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Page 1

Q1**Small Bar**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

19

Q3

How many staff members are employed under the following types of employment?

Casual	2
Part-Time	10
Permanent	9
38 Hours Plus	9
Contract Labour	1
Labour Hire	0

#31

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IP Address: 120.158.156.24

Page 1

Q1 Restaurant

What type of venue do you own/operate?

Q2
How many staff members does your business employ in total?
22

Q3
How many staff members are employed under the following types of employment?

Casual	3
Part-Time	6
38 Hours Plus	13

#32

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Page 1

Q1**Caterer**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

25

Q3

How many staff members are employed under the following types of employment?

Casual	8
Part-Time	2
Permanent	15

#33

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

150

Q3

How many staff members are employed under the following types of employment?

Casual	120
Part-Time	3
Permanent	27

#34

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IP Address: 150.101.250.11

Page 1

Q1

Restaurant

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

6

Q3

How many staff members are employed under the following types of employment?

Casual	1
Part-Time	2
Permanent	3
Labour Hire	4

#35

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

100

Q3

How many staff members are employed under the following types of employment?

Casual	50
Part-Time	4
Permanent	30
38 Hours Plus	16

#36

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

82

Q3

How many staff members are employed under the following types of employment?

Casual	52
Part-Time	1
Permanent	27
Contract Labour	2

#37

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Page 1

Q1**Restaurant**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

19

Q3

How many staff members are employed under the following types of employment?

Casual	14
38 Hours Plus	5

#38

COMPLETE

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IP Address: 58.174.6.29

Page 1

Q1**Cafe**

What type of venue do you own/operate?

Q2

How many staff members does your business employ in total?

6

Q3

How many staff members are employed under the following types of employment?

Casual	3
Permanent	1
38 Hours Plus	2
