

Subject: RE: medicare audit

Categories: Submissions

10th April 2012

Re:

My name is Rebecca and I work as a receptionist at . I have worked very closely with the dentist and patients in providing the highest quality of care regarding the Medicare careplans. I have put in a lot of time and effort in ensuring that patients are kept happy with the treatment our surgery is providing. I have tried my best to keep patients informed in everything relating there careplans. I feel the careplans provide a good service to many patients who are in need of dental treatment. This audit would not only affect the patients but myself as I rely on this job for my wellbeing. I have been informed by Dr Shaban that he will need to close his practice if Medicare persists with its current approach of demanding recovery of claimed benefits, for up to 2 years, for treatment that has been provided because the paperwork was wrong. This is grossly unfair.

In light of this I would like the Committee to consider the legislation and recommend education.