

JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

Q75

Question: How many staff, by quarter since December 2009, have been engaged in the entire detention network by Serco, IHMS and DIAC by job classification; eg. Cleaning, catering, guarding.

Answer: **Total DIAC Staff in the Immigration Detention Network by Job Classification since December 2009:**

The following figures reflect the number of staff on deployment to Immigration Detention Facilities (IDFs) and those providing direct services to Irregular Maritime Arrivals (IMA) operations. IDF means one of the following facilities: Immigration Detention Centre (IDC), Immigration Residential Housing, Immigration Transit Accommodation or Alternative Place of Detention. These figures do not include all IDFs, only those staff either exclusively servicing IMA clients or with a majority of clients who are IMAs. For example, Villawood IDC and Maribyrnong IDC both have mixed caseloads, and hence it is not easy to separately identify the number of staff working directly on IMA operations.

The figures do not include the staff who provide business support to IMA operations at DIAC offices. Case management staffing numbers are based on a manual headcount and do not include case management staff who may be based in a DIAC office close to an IDF and working on mixed client caseloads. Detention Operations includes contract management, stakeholder engagement, interpreter liaison, corporate support and other staff.

Information as at 31 December 2009 and 31 March 2010 is not available due to previous limited reporting capability.

As at 30 June 2010, there was a total of **202** staff recorded as being employed in IDFs. A breakdown by job classification is not available due to previous limited reporting capability.

As at 30 September 2010, there was a total of **234** staff recorded as being employed in IDFs. A breakdown by job classification is not available due to previous limited reporting capability.

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As at 31 December 2010, there was a total of **253** staff recorded as being employed in IDFs broken down into the following job classifications:

JOB CLASSIFICATION	TOTAL
Case Management	79
Detention Operations	124
Entry	18
Executive	11
Refugee Status Assessment	21
Total	253

As at 31 March 2011, there was a total **263** staff recorded as being employed in IDFs broken down into the following job classifications:

JOB CLASSIFICATION	TOTAL
Case Management	113
Detention Operations	124
Entry	5
Executive	14
Refugee Status Assessment	4
Removals	3
Total	263

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As at 30 June 2011, there was a total **338** staff recorded as being employed in IDFs broken down into the following job classifications:

JOB CLASSIFICATION	TOTAL
Case Management	168
Detention Operations	152
Entry	6
Executive	7
Refugee Status Assessment	0
Removals	5
Total	338

The Committee has requested information on staffing directly from Serco and International Health and Medical Services (IHMS) at its Public Hearings. It is the department's expectation that this information will be provided to the Committee by Serco and IHMS.