

Information provided below seeks to address the query from the APPEA hearing on the 'Employment Relations Management System'.

I believe the system referred to is the 'Electronic Resource Management System' (Enable), which is operated by Bright People Technologies Pty Ltd. Note the difference is 'Electronic Resource' rather than 'Employment Relations'.

Enable is used by Asset Owners (predominantly Operators) to provide assurance that the workforces coming to site are properly qualified and inducted to perform the work they are coming to site to do.

Once these compliance requirements are met, mobilisation activities including, but not limited to, flight and camp bookings are managed by the software.

Asset Owners do not have access to other Asset Owners data, similarly Contractors do not have access to other Contractors data.

Each Asset Owner only has access to the records of the personnel who have been submitted for mobilisation by a Contractor with a contract to provide services to that Asset Owner.

Each individual who has been mobilised via Enable has a right to access their information under the Privacy Act 1988 (Cth). Bright has an established process to provide this service

In the last 10 years, Bright has engaged two legal firms to undertake independent audits of the Enable system to ensure ongoing compliance with applicable legislation. The first was undertaken by Edwards Wallace and the second was undertaken by Allion Partners. In both instances the system and services were found to be compliant with all applicable legislation.

If you have additional queries on the system, you may wish to direct these to Petra Nelson at Bright Technologies.