

From: Dr Jim Yannopoulos

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Senate Finance & Public Administration Committee
PO Box 6100
Parliament House
CANBERRA ACT 2600
AUSTRALIA

To Whom Soever This May Concern

I participate in the Chronic Disease Dental Scheme because I felt that this was an opportunity to help my medically disadvantaged patients regardless of the considerably lower fees. I do not charge the patient the gap fee between Medicare and our own fees.

I was not adequately informed on the need to inform the referring medical doctor of my treatment plan for the patient prior to commencement of work and the need to re-send treatment plans if there is any change. The treatment often will have slight changes and this becomes a bureaucratic nightmare for my administration staff.

We have been a part of the Veteran Affairs scheme for 20 years and have had no concerns with the relevant department. If there was any concern the Department of Veteran Affairs would simply call or write, seeking an explanation. There are no similar paperwork requirements that are part of the scheme.

I am currently been audited as are two of my colleagues at my practice.

My patients have benefited from the treatment they have received and Medicare's demanding of all fees paid been returned for reasons of paperwork, are inconsequential to the treatment provided to the patient and unconscionable. I cannot fathom how a person could be treated in this way when the treatment has been provided to the patient's satisfaction with no adverse impact on the patient's care.

I would like you to take all these factors into consideration in this matter.

Yours sincerely

Dr Jim Yannopoulos