

**Sent:** Monday, 31 July 2017 11:04 PM  
**To:** Committee, Petitions (Reps)  
**Subject:** Inquiry into e-petitions

Dear Sirs,

With reference to the above inquiry, the Secretariat of the Committee on Petitions of the European Parliament would like to bring to your attention the Petitions Portal (PETI Portal), which was launched in November 2014 within the European Parliament website at <https://petiport.secure.europarl.europa.eu/petitions/en/home> .

The PETI portal was introduced as an integrated solution to cover specific needs in the petition process, i.e. offer a more adequate and up-to-date internet tool for EU citizens wishing to file a petition, improve service and visibility towards citizens and Members, provide suitable means of communication with the EP and also serve as an electronic register of petitions, through which citizens can lend or withdraw support to existing petitions and append their electronic signature to their own petitions.

The portal offers the ability to users to register (create an account), submit a petition, upload accompanying documents, support admissible petitions and receive information on the status of their petition and the summary of it, both on the public interface, but also any changes to personal data or status are notified by automated e-mail messages. Other functionalities aimed at improving citizens' information and search capabilities will be launched in the autumn of 2017.

More information about the petition process and the functioning of the PETI portal is available in the Frequently Asked Questions of the portal under <https://petiport.secure.europarl.europa.eu/petitions/en/faq> .

Best regards,  
The Secretariat of the Committee on Petitions