**Question:** I raise this as a point and ask whether there is some explanation that may sit behind that jump?

**Answer:** The major contributing factor which contributed to the increase in incidents between October 2010 and November 2010 was the increase in instances where a single situation resulted in multiple incident reports being created. Some of these incidents included a client death (which resulted in 16 related incidents) and a client escape (resulting in a total of 8 related incidents).

Critical incidents rose by 20 incidents between October and November. The most significant increase was incident reports for Unauthorised Media presence which increased by 8, Accident/Injury and Off Site Demonstrations which increased by 7. Both the media presence and demonstrations were in the days following the death of a client.

The number of incidents for December 2010 reduced to being comparable to the number for October 2010.