

From:
To: [Community Affairs Committee \(SEN\)](#)
Subject: Future of Australia's aged care sector workforce.
Date: Monday, 1 February 2016 11:25:53 PM

Dear Committee Secretary,

I have been a UK home care provider for 36 years and have been working in Australia as a consultant within the aged and disability care sectors in Australia since 2009. (This work has mainly been on a marketing and promotional basis linked to improving quality and reducing costs in the practical provision of care services.) My last visit was October 2015 and I am making a return visit in three weeks.

With reference to the future of Australia's aged care sector workforce I would like to offer what could be considered as one small solution for those older people who require home care 24/7, wish to remain living in their own home, their home of choice, live in rural and remote areas and for whom a care package has to be practically effective and financially prudent.

Older people in the UK who have the above needs and wishes can be cared for on the live-in care model that my company introduced in the UK in 1980. That of providing casual (self-employed) live-in care workers who move into an individual's home and carry out domestic, personal and social care needs individually tailored to the individual needing care. The client chooses the care workers they like who then work on a regular, rotational basis. One care worker cannot leave until the next care worker arrives, so continuity of cover is always in place.

The Inland Revenue point of view in the UK was that the live-in care workers are actually the employees of the client, but because of the clients frailty or disability they are unable to carry out the role of an employer and therefore, we, and now many other care providers, could and can as an Introducer Agency.

We are inspected and regulated by UK Government legislation and in the case of my company, Able Community Care, we lose most of our clients because they die, at home, which was the reason they purchased a live-in care package at the outset.

Our services are purchased by fee payers, the NHS, Social Services and funded by insurance policies.

Just one small offering but I hope it may be of interest.

Best wishes

Angela Gifford

Able Community Care.

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