



THE SENATE

**ENVIRONMENT AND COMMUNICATIONS REFERENCES COMMITTEE**

**Triple Zero service outage**

**PUBLIC HEARING  
Thursday 26 March 2026**

**Committee Room 2S3  
Parliament House, Canberra**

<b>Time</b>	<b>Witness</b>
3.00 pm	<b>Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts</b> ( <i>Submission 3</i> ) Mr David Mackay, Deputy Secretary Ms Clare Chapple, First Assistant Secretary, Triple Zero Custodian Division Mr Kevin McGowan, Acting Assistant Secretary, Custodian Operations Branch
4.00 pm	<b>Ms Renee Symes</b>
<b>4.30 pm</b>	<b><i>Adjournment</i></b>

Committee Chair: Senator Sarah Hanson-Young

Committee Secretary: Tas Larnach

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