



THE SENATE

ENVIRONMENT AND COMMUNICATIONS REFERENCES COMMITTEE

Triple Zero service outage

**PUBLIC HEARING
Thursday 26 February 2026**

**Committee Room 2S1
Parliament House, ACT, Canberra**

Time	Witness
11.00 am	Dr Kerry Schott AO
11.45 am	Singtel (<i>Submission 2</i>) Mr John Arthur, Non-executive independent director Optus (<i>Submission 1</i>) Mr Stephen Rue, Chief Executive Officer Ms Felicity Ross, Chief Corporate Affairs and Marketing Officer Mr Anthony Shiner, Chief Customer Officer, Consumer Mr Relihan Myburgh, Executive General Manager, Network Engineering
1.15 pm	Break
2.00 pm	Apple Mr Clive Rodgers, Senior Director, Carrier Engineering and Standards Mr Josh Machin, Head of Government Affairs, ANZ
2.45 pm	Google Australia Mr Graham Birtchnell, Pixel Partner Engineering Lead – Australia and Southeast Asia Ms Stefanee Lovett, Director, Government Affairs and Public Policy
3.30 pm	NSW Ambulance Mr Brent Armitage, Assistant Commissioner, Director Control Centres
4.30 pm	Break
4.45 pm	National Emergency Management Agency Mr David Long, Assistant Coordinator General Ms Katarina Carroll, Deputy Coordinator-General
5.30 pm	Adjournment

Committee Chair: Senator Sarah Hanson-Young

Committee Secretary: Tas Larnach

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