



JOINT COMMITTEES

PARLIAMENTARY JOINT COMMITTEE ON CORPORATIONS AND FINANCIAL SERVICES

Financial Services Regulatory Framework in Relation to Financial Abuse

**PUBLIC HEARING**  
**Friday 13 September 2024**

**Main Committee Room**  
**Australian Parliament House, Canberra**

<b>Time</b>	<b>Witness</b>
9.00 am	<b>Dr Amanda Gearing, Independent academic</b> ( <i>Submission 58</i> )
9.45 am	<b>Ms Julie Adams, Private capacity</b> ( <i>Submission 104</i> ) (via videoconference)
<b>10.30 am</b>	<b>Break (15 mins)</b>
10.45 am	<b>Domestic, Family And Sexual Violence Commission</b> Commissioner Micaela Cronin, Commissioner
11.30 am	<b>Australian Financial Complaints Authority</b> ( <i>Submission 132</i> ) Dr June Smith, Deputy Chief Ombudsman Ms Natalie Cameron, Lead Ombudsman, Banking and Finance Ms Clare McCarthy, Executive General Manager (Acting), Regulatory, Policy and Research
12.15 pm	<b>Australian Retail Credit Association</b> ( <i>Submission 53</i> ) Mrs Elsa Markula, CEO Mrs Mary Vancea, General Manager, Legal & Policy
<b>1.00 pm</b>	<b>Lunch (45 mins)</b>
1.45 pm	<b>Macquarie Bank</b> Mr Greg Ward, Deputy Managing Director and Head of Banking and Financial Services Group
2.30 pm	<b>Future Group</b> ( <i>Submission 110</i> ) Ms Christina Hobbs, General Manager of Advocacy & Impact
3.15 pm	<b>Lifeline Australia</b> ( <i>Submission 43</i> ) Ms Emma Carr, National Manager of Strategic Government Relations Ms Kerry Wall, First Nations Lead DV-alert Ms Iresha Lehane, Financial Counsellor
<b>4.00 pm</b>	<b>Adjournment</b>