



THE HOUSE OF REPRESENTATIVES

**STANDING COMMITTEE ON ECONOMICS**

**Inquiry into insurers' responses to 2022 major floods claims**

**PUBLIC HEARING  
Friday 23 February 2024**

**VIDEOCONFERENCE**

<b>Time</b>	<b>Witness</b>
9.15 am	<b>General Insurance Code Governance Committee</b> ( <i>Submission 5</i> ) Mrs Joanna Ifield, Senior Manager, Code Compliance, Australian Financial Complaints Authority Mrs Prue Monument, General Manager, Code Compliance and Monitoring, and Chief Executive Officer, Banking Code Compliance Committee, Australian Financial Complaints Authority
<b>10.45 am</b>	<b>Break</b>
11.00 am	<b>Munich Holdings of Australasia Pty Ltd</b> Mr Scott Hawkins, Managing Director
<b>12.30 pm</b>	<b>Finish</b>