



THE HOUSE OF REPRESENTATIVES

STANDING COMMITTEE ON ECONOMICS

Inquiry into insurers' responses to 2022 major floods claims

**PUBLIC HEARING
Wednesday 21 February 2024**

VIDEOCONFERENCE

Time	Witness
10.00 am	QBE Insurance (Australia) Ltd (<i>Submission 17</i>) Mr Jon Fox, Chief Claims Officer Ms Sue Houghton, Chief Executive Officer Mr Andrew Ziolkowski, Chief Underwriting Officer
11.30 am	Break
11.45 am	Hollard Insurance Company (<i>Submission 19</i>) Mrs Paige Vincent, Chief Operating Officer Mr Paul Fahey, Chief Executive Officer
1.15 pm	Lunch
2.00 pm	Australian Financial Complaints Authority (<i>Submission 1</i>) Ms Sarah Edmondson, Executive General Manager, Regulatory, Policy and Research Ms Emma Curtis, Lead Ombudsman Mr Justin Understeiner, Chief Operating Officer
3.30 pm	Finish