



THE HOUSE OF REPRESENTATIVES

STANDING COMMITTEE ON ECONOMICS

Inquiry into insurers' responses to 2022 major floods claims

**PUBLIC HEARING
Monday 5 February 2024**

**VIDEOCONFERENCE
or Committee Room 2R1, Parliament House, Canberra**

Time	Witness
9.15 am	Insurance Council Of Australia (<i>Submission 11</i>) Mr Andrew Hall, Chief Executive Officer, Climate, Operations and Strategy Mrs Kylie Macfarlane, Chief Operations Officer, Climate, Operations and Strategy
10.45 am	Break
11.00 am	Suncorp Group (<i>Submission 12</i>) Ms Lisa Harrison, Chief Executive Officer, Consumer Insurance Mr Steve Johnston, Group Chief Executive Officer and Managing Director
12.30 pm	Lunch
1.15 pm	Insurance Australia Group (<i>Submission 16</i>) Ms Julie Batch, Chief Executive Officer, NRMA Insurance Mr Luke Gallagher, Executive General Manager, Direct Claims Mr Nick Hawkins, Managing Director and Chief Executive Officer
2.45 pm	Break
3.00 pm	Youi (<i>Submission 14</i>) Mr Bert Bakker, Chief Operations Officer Mr Nathaniel Simpson, Chief Executive Officer
4.30 pm	Finish