



THE HOUSE OF REPRESENTATIVES

**STANDING COMMITTEE ON ECONOMICS**

**Inquiry into insurers' responses to 2022 major floods claims**

**PUBLIC HEARING**  
**Wednesday 31 January 2024**

**VIDEOCONFERENCE**

<b>Time</b>	<b>Witness</b>
9.30 am	<b>Financial Rights Legal Centre</b> ( <i>Submission 27</i> ) Mrs Julia Davis, Senior Policy and Communications Officer  <b>CHOICE</b> ( <i>Submission 27</i> ) Ms Rosie Thomas, Director of Campaigns and Communications  <b>Consumer Action Law Centre</b> ( <i>Submission 27</i> ) Ms Phillipa Heir, Managing Lawyer
<b>11.00 am</b>	<b>Break</b>
11.15 am	<b>Victorian Council of Social Service</b> ( <i>Submission 10</i> ) Ms Libby Buckingham, Director, Thriving Communities Ms Juanita Pope, Chief Executive Officer
<b>11.45 am</b>	<b>Lunch</b>
1.15 pm	<b>Disaster Legal Help Victoria</b> ( <i>Submission 7</i> ) Ms Sharon Keith, Program Manager  <b>Federation of Community Legal Centres Victoria</b> ( <i>Submission 7</i> ) Dr Bronwyn Lay, Strategic Lead, Climate Justice Support Unit
2.15 pm	<b>Legal Aid New South Wales</b> ( <i>Submission 34</i> ) Ms Ma'ata Solofoni, Senior Solicitor, Disaster Recovery and Insurance
<b>3.15 pm</b>	<b>Break</b>
3.30 pm	<b>Legal Aid Queensland</b> ( <i>Submission 8</i> ) Mr Paul Holmes, Assistant Director, Disaster Relief
<b>4.30 pm</b>	<b>Finish</b>