



THE SENATE

COMMUNITY AFFAIRS REFERENCES COMMITTEE

Centrelink's compliance program

**PUBLIC HEARING
Friday 27 August 2021**

**Via Teleconference
Committee room 2S2, Parliament House, Canberra**

Time	Witness
12.30 pm	Australian Human Rights Commission (<i>Submission 4</i>) Emeritus Professor Rosalind Croucher AM, President
1.00 pm	Department of Social Services Mr Matt Flavel, Deputy Secretary - Social Security Ms Jo Evans, Group Manager - Participation and Family Payments Group Services Australia (<i>Submission 20</i>) Ms Michelle Lees, Deputy CEO - Payments and Integrity Mr Chris Birrer, General Manager - Compliance Assurance and Debt Operations Division Mr Robert McKellar, National Manager - Integrity Strategy, Engagement and Policy Branch Ms Kathryn Haigh, General Manager - Chief Counsel Legal Services
2.45 pm	Break
3.00 pm	Commonwealth Ombudsman (<i>Submission 21</i>) Ms Penny McKay, Acting Commonwealth Ombudsman Ms Louise MacLeod, Acting Deputy Ombudsman Mr David Fintan, Senior Assistant Ombudsman - Strategy Branch
3.45 pm	Department of Social Services Mr Matt Flavel, Deputy Secretary - Social Security Ms Jo Evans, Group Manager - Participation and Family Payments Group Services Australia (<i>Submission 20</i>) Ms Michelle Lees, Deputy CEO - Payments and Integrity Mr Chris Birrer, General Manager - Compliance Assurance and Debt Operations Division Mr Robert McKellar, National Manager - Integrity strategy, Engagement and Policy Branch Ms Kathryn Haigh, General Manager - Chief Counsel Legal Services
5.30 pm	Adjournment