



THE SENATE

**COMMUNITY AFFAIRS REFERENCES COMMITTEE**

**Centrelink's compliance program**

**PUBLIC HEARING  
Friday 20 August 2021**

**Main Committee Room  
Parliament House, Canberra**

<b>Time</b>	<b>Witness</b>
10.00 am	<b>Office of the Commonwealth Ombudsman (via videoconference) (Submission 21)</b> Ms Penny McKay, Acting Commonwealth Ombudsman Ms Louise MacLeod, Acting Deputy Ombudsman Mr David Fintan, Senior Assistant Ombudsman, Strategy Branch
10.45 am	<b>Australian Human Rights Commission (via videoconference) (Submission 4)</b> Professor Rosalind Croucher, Australian Human Rights Commission President
<b>11.15 am</b>	<b>Break</b>
11.30 am	<b>Department of Social Services (via videoconference)</b> Mr Matt Flavel, Deputy Secretary, Social Security Ms Jo Evans, Group Manager, Participation and Family Payments Group  <b>Services Australia (via videoconference) (Submission 20)</b> Ms Michelle Lees, Deputy Chief Executive Officer, Payments and Integrity Mr Chris Birrer, General Manager, Compliance Assurance and Debt Operations Mr Robert McKellar, National Manager, Integrity Strategy and Engagement Ms Kathryn Haigh, General Manager, Legal Services (Chief Counsel)
<b>1.15 pm</b>	<b>Lunch</b>
2.15 pm	<b>Department of Social Services and Services Australia continued</b>
<b>4.00 pm</b>	<b>Adjournment</b>