



JOINT COMMITTEES

**JOINT STANDING COMMITTEE ON THE NATIONAL BROADBAND NETWORK**

**Inquiry into the business case for the NBN and the experiences of small businesses**

**PUBLIC HEARING  
Friday 9 October 2020**

**CANBERRA ACT and via videoconference**

<b>Time</b>	<b>Witness</b>
9.00 am	<b>Telecommunications Industry Ombudsman</b> ( <i>Submission 21</i> ) Ms Judi Jones, Ombudsman Telecommunications Industry Ombudsman Prof The Hon Michael Lavarch - AO, Independent Chair Ms Jillian Brewer, Assistant Ombudsman Dispute Resolution
10.30 am	<b>Australian Small Business and Family Enterprise Ombudsman</b> ( <i>Submission 22</i> ) Dr Craig Latham, Deputy Australian Small Business and Family Enterprise Ombudsman Ms Alexandra Hordern, Advocay Director
<b>12.00 pm</b>	<b><i>Adjournment</i></b>