



THE SENATE

**LEGAL AND CONSTITUTIONAL AFFAIRS REFERENCES COMMITTEE**

**Resolution of disputes with financial service providers within the justice system**

**PUBLIC HEARING  
Thursday 21 March 2019**

**Macquarie Room  
NSW Parliament , Sydney**

<b>Time</b>	<b>Witness</b>
9.00 am	<b>Australian Banking Association</b> ( <i>Submission 43</i> ) Mr Justin Mining, Policy Director Ms Christine Cupitt, Executive Director, Policy
9.40 am	<b>Law Council of Australia</b> ( <i>Submission 56</i> )
10.20 am	<b>Legal Aid NSW</b> ( <i>Submission 44</i> ) Ms Dana Beiglari, Senior Solicitor, Consumer Law
<b>11.00 am</b>	<b>Morning Tea</b>
11.10 am	<b>Maurice Blackburn Lawyers</b> ( <i>Submission 47</i> ) Mr Josh Mennen, Principal Lawyer
11.50 am	<b>Public Interest Advocacy Centre LTD</b> ( <i>Submission 46</i> )
12.20 pm	<b>Australian Small Business and Family Enterprise Ombudsman</b> ( <i>Submission 13</i> )
<b>1.00 pm</b>	<b>Lunch</b>
2.00 pm	<b>Consumer Action Law Centre</b> ( <i>Submission 29</i> ) Mr Gerard Brody, CEO
2.40 pm	<b>Mr Selwyn Krepp</b> ( <i>Submission 57</i> )
<b>3.20 pm</b>	<b>Afternoon Tea</b>
3.30 pm	<b>Australian Financial Complaints Authority</b> ( <i>Submission 41</i> ) Dr June Smith, Lead Ombudsman Investments Mr David Locke, Chief Ombudsman and CEO
<b>4.30 pm</b>	<b>Adjournment</b>