



THE SENATE

**FINANCE AND PUBLIC ADMINISTRATION REFERENCES COMMITTEE**

**Digital delivery of government services**

**PUBLIC HEARING  
Friday 23 March 2018**

**Committee Room 2S1  
Parliament House, Canberra**

<b>Time</b>	<b>Witness</b>
9.30 am	<b>Mr Martin Stewart-Weeks (via teleconference)</b>
<b>10.15 am</b>	<b><i>Morning Tea Break</i></b>
10.30 am	<b><i>ATO Outages Case Study:</i></b> <b>Australian Taxation Office (Submission 9)</b> Mr Ramez Katf, Second Commissioner and Chief Information Officer, Enterprise Solutions and Technology Mr John Dardo, Chief Digital Officer and Deputy Commissioner Digital Delivery, Enterprise Solutions and Technology  <b>Digital Transformation Agency (Submission 10)</b> Mr Peter Alexander, Chief Digital Officer, Digital Division Dr Lesley Seebeck, Chief Investment and Advisory Officer, Digital Investment Management Office Mr Daniel Bamford, Head of Portfolio Office, Digital Investment Management Office
11.30 am	<b><i>Child Support Upgrades Case Study:</i></b> <b>Department of Human Services (Submission 13)</b> Mr John Murphy, Deputy Secretary, Payments Reform Mr Charles McHardie, Acting Chief Information Officer Mr Jason McNamara, Acting Deputy Secretary, Integrity and Information Ms Maree Bridger, General Manager, Child Support and Redress Ms Liz Bundy, Acting General Manager, Integrity Modernisation  <b>Digital Transformation Agency</b> Mr Peter Alexander, Chief Digital Officer, Digital Division Dr Lesley Seebeck, Chief Investment and Advisory Officer, Digital Investment Management Office Mr Daniel Bamford, Head of Portfolio Office, Digital Investment Management Office
<b>12.40 pm</b>	<b><i>Lunch Break</i></b>
1.30 pm	<b><i>Online Compliance Intervention Program (Robodebt) Case Study:</i></b> <b>Department of Human Services (cont'd)</b>  <b>Digital Transformation Agency (cont'd)</b>

2.30 pm	<b><i>WPIT Case Study:</i></b> <b>Department of Human Services (cont'd)</b>  <b>Digital Transformation Agency (cont'd)</b>
3.30 pm	<b><i>Adjournment</i></b>