



THE SENATE

**FINANCE AND PUBLIC ADMINISTRATION REFERENCES COMMITTEE**

**Digital delivery of government services**

**PUBLIC HEARING  
Wednesday 14 March 2018**

**Kent/Bathurst Room  
Adina Hotel Town Hall, 511 Kent Street, Sydney**

<b>Time</b>	<b>Witness</b>
9.00 am	<b>Mr Paul Waller (via teleconference)</b> ( <i>Submission 18</i> )
9.30 am	<b>Mr Ian Brightwell</b> ( <i>Submission 17</i> )
<b>10.00 am</b>	<b>Break</b>
10.15 am	<b>Community and Public Sector Union</b> ( <i>Submission 16</i> ) Mr Osmond Chui, Policy and Research Officer
11.00 am	<b>Mr Paul Shetler</b>
11.45 am	<b>Project Management Institute</b> ( <i>Submission 25</i> ) Mr Mark Langley, President and Chief Executive Officer
<b>12.15 pm</b>	<b>Lunch</b>
1.00 pm	<b>Australian Computer Society (via teleconference)</b> Dr Nick Tate, Vice-President - Membership Board
1.30 pm	<b>National Archives of Australia (via teleconference)</b> ( <i>Submission 22</i> ) Ms Teresa Ward, Assistant Director-General
2.00 pm	<b>Office of the Cyber Security Special Adviser (via teleconference)</b> ( <i>Submission 6</i> ) Mr Alastair MacGibbon, Cyber Security Special Adviser
2.30 pm	<b>Australian Signals Directorate (via teleconference)</b> ( <i>Submission 7</i> ) Mr Mike Burgess, Director
<b>3.00 pm</b>	<b>Break</b>
3.15 pm	<b>Office of the Commonwealth Ombudsman (via teleconference)</b> ( <i>Submission 12</i> ) Ms Jaala Hinchcliffe, Deputy Ombudsman Ms Louise Macleod, Senior Assistant Ombudsman, Operation Branch Ms Fiona Sawyers, Senior Assistant Ombudsman
<b>3.45 pm</b>	<b>Adjournment</b>