



THE SENATE

COMMUNITY AFFAIRS REFERENCES COMMITTEE

Effectiveness of the Aged Care Quality Assessment and accreditation framework for protecting residents from abuse and poor practices, and ensuring proper clinical and medical care standards are maintained and practised

**PUBLIC HEARING
Monday 5 February 2018**

**Committee Room 2S3
Parliament House, Canberra**

Time	Witness
7.00 pm	Australian Aged Care Quality Agency (<i>Submission 42</i>) Mr Nick Ryan, Chief Executive Officer Ms Ann Wunsch, Executive Director, Operations Ms Christina Bolger, Executive Director, Regulatory Policy and Performance
7.45 pm	Aged Care Complaints Commissioner (<i>Submission 7</i>) Ms Rae Lamb, Commissioner
8.30 pm	Department of Health (<i>Submission 37</i>) Ms Catherine Rule, First Assistant Secretary Mrs Lisa La Rance, Assistant Secretary Ms Amy Laffan, Assistant Secretary Ms Jo Mond, Assistant Secretary
9.30 pm	<i>Adjournment</i>