



THE SENATE

**ECONOMICS REFERENCES COMMITTEE**

**Consumer protection in the banking, insurance and financial sector**

**PUBLIC HEARING**  
**Wednesday 26 April 2017**

**The Portside Centre**  
**207 Kent Street, Sydney**

<b>Time</b>	<b>Witness</b>
9.30 am	<b>Australian Securities and Investments Commission (ASIC)</b> ( <i>Submission 36</i> )
<b>11.00 am</b>	<b>Break</b>
11.15 am	<b>CHOICE</b> ( <i>Submission 19</i> )
12.00 pm	<b>Financial Ombudsman Service Australia</b> ( <i>Submission 51</i> )
<b>12.45 pm</b>	<b>Lunch</b>
1.45 pm	<b>Consumer Action Law Centre</b> ( <i>Submission 46</i> ) <b>Financial Rights Legal Centre</b> ( <i>Submission 52</i> )
2.30 pm	<b>Financial Services Council (FSC)</b> ( <i>Submission 12</i> )
<b>3.15 pm</b>	<b>Break</b>
3.30 pm	<b>Finance Brokers Association of Australia</b>
<b>4.15 pm</b>	<b>Adjournment</b>

Committee Secretary: Mark Fitt

PO Box 6100, Parliament House Canberra ACT 2600 Tel: +61 2 6277 3540 Fax: +61 2 6277 5719

Email: [economics.sen@aph.gov.au](mailto:economics.sen@aph.gov.au) Internet: [www.aph.gov.au/Parliamentary\\_Business/Committees/Senate/Economics](http://www.aph.gov.au/Parliamentary_Business/Committees/Senate/Economics)